JERRY R. MOORE June 4, 1998

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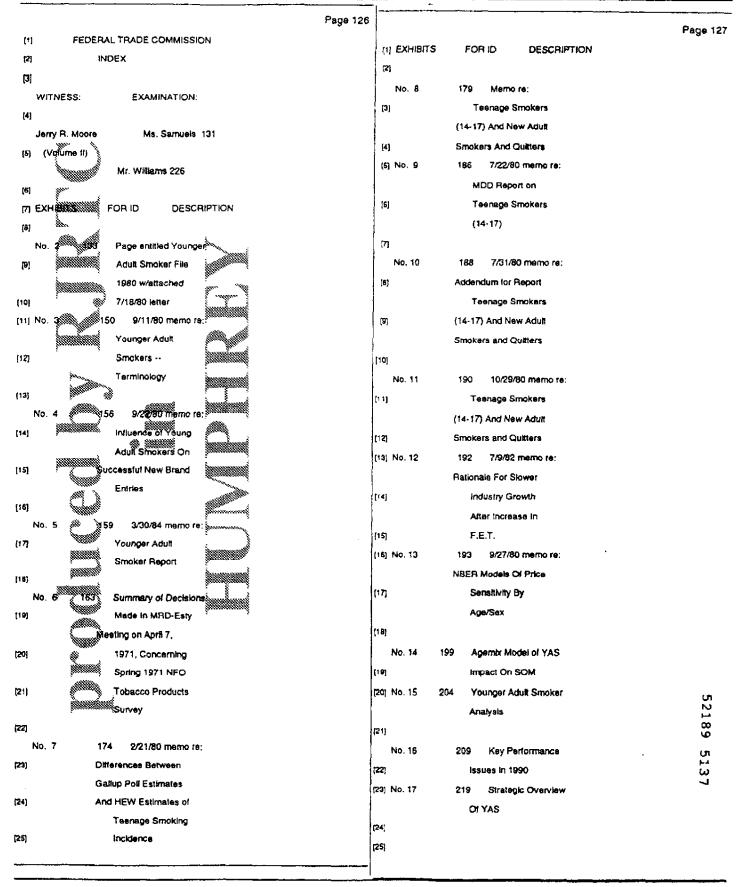
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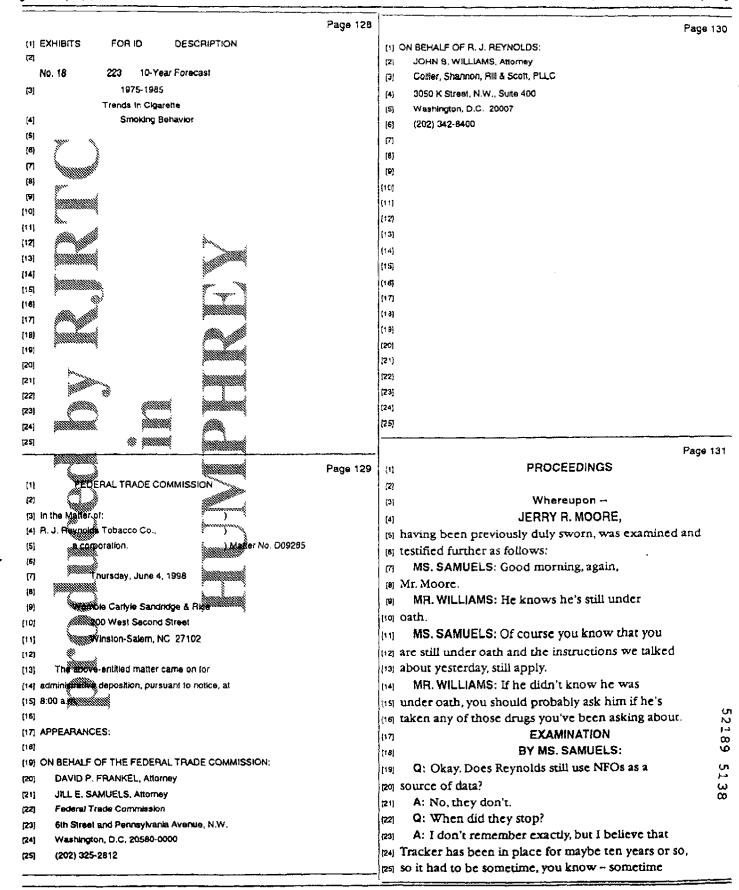
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MATTER NO. D09285

Page 132 (1) before that. Q: Would you like to take a few minutes to look [1] Q: So the Tracker system was a substitute for (z) at it? (3) NFO? A: Uh-huh. (3) A: A replacement. Q: Let me know whenever you're ready. [4] [4] Q: A replacement. And Tracker was implemented (Witness reviews document.) [5] (6) in approximately 1988? A: Okay. A; Lbelieve so. I think it's been around - Ω Q: When's the last time you saw this document m e abont ten yèars. (8) prior to just now? Q. Messenere an immediate transition from NFO A: It would have been - it was issued July of 191 [9] (10) to Tmeker? [10] 1980. So it would have been - probably 1980 would Aktilitekanh. have been the last time I would have reviewed it. [11] MB. WILLIAMS: You've got to say yes, no, I Q: Okay, What was Mr. N.W. Glover's position 1121 [13] at that time? THE WITNESS: Yes, I believe so A: I believe Nick Glover was in the marketing [14] BY MS. SAMUELS: [15] department, I believe he was actually heading up 1151 Q in the ordinary course of business, does the [16] the marketing department at that time. (16) (17) legal department review the marketing research Q: And Mr. Long's position at that time? department's work? A: He would have been an executive over [18] MR WILLIAMS: Object, Can Line the [18] marketing, sales, and other areas of the company. [19] (20) relevance? May I have the relevance of this, since Q: How about Mr. H.J. Lees who is cc'd at the [20] [21] you seem to be getting into legal work product? [21] bottom of the document? Well wou can't give me the cleance, A: I believe Harry Lees was in the area of [22] [23] I'll instruct him not to answer. [23] longer range planning for the company. BY MS. SAMUELS: Q: So he would have been in the market [24] Q: Mr. Moore, will you answer the question? [25] psi research? Page 133 Page 135

MR. WHA AMS: Well, you haven I put a [1] (z) Questigation " MS. SAMUELS: The question [3] MR. WILLIAMS: I'm sorry, Your have put a is question, apologize. If you can give me the relevance as to where we're going here, that's fine, m and I'll permit him to answer. But we re now into (a) legal area s work product. Do you have a basis of (v) relevante MS. SAMUELS: Yes. [10] I'd like to have this marked as Moore [11] (12) Exhibit Number 2.

(Moore Deposition Exhibit Number 2 was [13]

(14) marked for identification.)

(Document handed to witness for review.) [15]

BY MS. SAMUELS: [16]

Q: Mr. Moore, this is a document - the first [17] page has a handwritten note on it that says "Younger [19] Adults File 1980." It's been marked as CX-64 and it also bears the RIR number 50068 6299. It's a memo gal dated July 18th, 1980, from you to Mr. N.W. Glover, Mr. G.H. Long, and Mr. J.B. Stuart entitled "Teenage [23] Smokers (14-17) And New Adult Smokers And Quitters."

Have you ever seen this document before? 1251

A: Yes, I have,

A: It was a separate area from marketing and [2] marketing research. It was a strategic planning or B) long-range planning function for the company. Q: I'd like to direct your attention to the (s) first paragraph of the document, the last two is sentences. A: Yes. Q: And I will read them into the record. It (Reading) The data is a natural [11] by-product of tracking adult [12] smokers. No special effort is [13] made to gather this data, and [14] it is not to be used for [15] marketing strategy purposes.

A: Correct. [16] Q: Did you write these two sentences? [17] A: Yes, I did. [18] Q: Did you draft that language yourself, or was [191 [20] it suggested to you by someone else associated with [21] Reynolds? A: On this particular report, it was - it was [23] a collaborative effort to come up with that [24] language, myself and - and others on this copy [25] list.

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	Page 136		Pag	e 138
[1]	Q: And that collaborative effort was made	(11	THE WITNESS: I'm not aware - I'm not aware	
[2]	sometime prior to July 18th, 1980?	(2)	of anyone else that it went to.	
[3]	A! Yes.	(3)	BY MS. SAMUELS:	
[4]	Q: Do you remember how long prior to July 18th,	(4)	Q: You previously testified that it was a	
[5]	1980?	(5)	collaborative effort with others on the copy list.	
[6]	A: Perhaps a month or two before. Let's see.	(6)	Which others?	
[7]	I'ms sorry, Let me - well, this isn't - I'm sorry.	(7)	A: Specifically, I know Dick Nordine, Greg	
[8]	In the first paragraph, it says that this is an	(8)	Totterdale, and myself; Jim Stuart who was the head	
(e)	update on the first report on this subject. It	[6]	of the research department at that time.	
[10]	would have been prior to even the first report that	(10)	Q: Anyone else?	
[11]	was issued on the subject.	[11]	MR. WILLIAMS: That he recalls now, right?	
[12]	2: Do you know when the first report was	[12]	MS. SAMUELS: Yes.	
[13]	i55 ue	[13]	THE WITNESS: Not that I recall.	
(14)	A trion't recall exactly. They were	[14]	BY MS. SAMUELS:	
[15]	semiannual reports, I believe So it would most	[15]	Q: And is that your signature on the document	
[16]	likely have been about six months carlier.	[16]	above your typewritten name?	
[17]	Q: Actually, I apologize. It have it right in	[17]	A: Yes, it appears to be.	
[18]	the first sentence of the document, January 1980.	(18)		
[19]	A Correct.		or reports that you've worked on over the years that	
[20]	Q: Why was this language distributed in these	(20)	are widely distributed throughout Reynolds?	
[2t]	reports?	[2*]	MR. WILLIAMS: I'm going to object. You're	
(22]	MR. WILL AMS: You've got to be specific,		going to have to define "widely distributed." You	
	Counsel You've been referring to the		can ask him who he distributes things to. But the	
	January 1980 report the you referring to the		term "widely" is vague. You're going to have to get	
[25]	statement about how go special effort was made to	(25)	a context - who does he distribute things to - and	
	Page 137		•	e 139
	gatherine data and it is not used for marketing -	[1]	then you can draw your own conclusion whether it's	
	excesse me - and it is not to be seed for marketing	[2]	widely.	
(3)	strategy purposes?	[3]		
[4]	MS SAMUELS: Yes. I'm referring to the	[4]		
	last two sentences in the parisgraph that I read into		reports that you've worked on over the years that	
[6]	the record previously.	[6]	are distributed to everyone in the company?	
[7]	BY MS. SAMUELS:	Įπ	A: Certainly not to everyone in the company,	
[8]	Q: Why was this language included in the	[8]	no.	
(8)	July 18th, 1980, report - or memo? I'm sorry.	[9]		
[10]	A There were two reasons. One is we did not		reports that you've worked on over the years that	
[11]	***		are distributed beyond the marketing research	
[12]	smoke Obviously, 14 and 17 year olds don't fit in	[12]	department?	
[13]	that category.	[13]		
(14)	So in order to examine this data for the		define - he's not necessarily going to know where	
[15]			things have been distributed that he worked on You	
[16]	•	[16	can ask him where he has distributed things.	5 13
[17]	<u> </u>	(17		#1
[16]	• •		know what you're trying to get. Why don't you just	9
[19]		(19	ask him who he distributes things to.	UT.
[20]		(50	· • • • • • • • • • • • • • • • • • • •	12 € 1113
[21]		1	know who he distributes it to? He can tell you	0
[22]	A: To those that the report went to.	[22	that.	

MR. WILLIAMS: Do you know?

[24] report go to?

[23]

BY MS. SAMUELS:

Q: Who do you distribute the research or reports that you worked on to generally?

Q: Besides the people on this list, who did the

M	ATTER NO. D09285		June 4,	199
	Page 140		Pa	ge 142
[4]	MR. WILLIAMS: You're asking about his	[1]	MR. WILLIAMS: I'm sorry. The question:	
[2]	regular reporting routine?	[2]	Were there nonroutine forecasts?	
(3)		[3]	I think he identified there was one	
[4]	·	(4)	yesterday.	
	organizational changes, as you established	(5)	THE WITNESS: Yes.	
	yesterday, you're going to have to give him a time	[6]	BY MS. SAMUELS:	
[7]	frame in which to answer.	m	Q: Were there others?	
[8]	· · · · · · · · · · · · · · · · · · ·	(8)		
[6]	All the same of th	[8]	MR. WILLIAMS: I think we established that	
	you were a statistician in marketing research, who	[10]	yesterday.	
[11]	intition .	[[1]	BY MS. SAMUELS:	
[12]	A Generally, those reports would be	(12)	Q: And who was that one in particular - who	
[13]	200400440000	[13]	did you distribute that to?	
[14]		(14)	· · · · · · · · · · · · · · · · · · ·	
[15]	,	1 .	organizational changes. But we were just reviewing	
(16)	mig	1	this 1980 one, for example. This was - the people	
[17]	.3 • 50000000000	i	who are - it's directed to and copied were the	
	resourch	[18]	people that it was distributed to.	
[19]	G. J. a. sorry. You said some kind of new	[19]	•	
	research technique?	[SO]		
[21]	A: Improvement in a research technique that	[21]	• •	
	Q: Do you remember any instances of that	[52]	Number 2 primarily in marketing research?	
[23]	happening?	[23]	MR. WILLIAMS: I'm going to object. It	
	A. I don't remember any specific instances.	•	calls for a characterization when you say "primarily	
[25]	A. I don't lementoet any specific histarices.	[25]	in marketing research." He's told you who everybody	
	Page 141		Pag	je 143
[1]	Q: In the period from August 1977 to	[1]	on this list is and where they worked at the time.	
	August 1980, when you were group quantitative	[2]	So I don't understand now going back and	
	research manager, who generally west your reports	1	asking him whether these same people were primarily	,
[4]	distributed to?	1	in marketing research. It's a vague question, given	
(5)	A: Usually, it would depend, If it was	1	that we've already established what their positions	
	forecast related, it would have been marketing	[6]	were at the time.	
	research. It would have been limited king about	M	BY MS. SAMUELS:	
	now the engoing annual forecast. The routine	(8)	Q: Am I correct that five out of the six people	
	forecast that we did for financial purposes in the	1 .	listed on that memo, that the memo was distributed	
[10]	company yould have been issued to internal home	(10)	to, were in marketing research at that time?	
[1 1]		[[1]	A: No, that's incorrect.	
		[12]	Q: How many?	
	and the same of th	[13]	MR. WILLIAMS: First of all, there's seven	
[14]	Q: anyone else? A: anyone al - did I mention financial -	i	people listed including himself.	
(15)	department.	(15)	MS. SAMUELS: Not including yourself.	Un.
	•	[18]	THE WITNESS: Not including me? There were	21
[17]	Q: In the period from 1980 to 1987, when you were director of marketing science and information	1	three that were marketing research.	00
[18]	services, who generally were your reports	(18)	BY MS. SAMUELS:	49
[19]	distributed to?	[19]	Q: Besides Mr. Long, I believe, who were the	51
[21]	A: Again, much of that work was forecast	1	other two who were not in marketing research?	141
	related. And the routine, ongoing kinds of forecast	[21]	A: Nick Glover and Harry Lees.	-
12-11 c-c	in the company were issued to the same audience we	[22]	Q: Okay, I think we're finished with that.	
[24]	just talked about.	(23)	Mr. Moore, have you ever been asked to	
(25)	Q: Were there nonroutine forecasts -		dispose of, throw away, or destroy any research or reports?	
		1,23		

Page 144 Page 146 A: No, I have not. [1] (i) document was to be kept in a restricted locked area? Q: Have you ever disposed of, thrown away, or A: Myself and Jim Stuart, who was the head of (b) destroyed any research or reports? (3) the research department. A: No. [4] Q: Anyone else? [4] MR. WILLIAMS: I assume you're asking other (\$1 A: Not that I recall. (6) than drafts and that sort of thing. Q: On what did you base that decision? [6] MS. SAMUELS: No, I wasn't limiting it to A: Because this report had information on 14 to (e) drafts and that sort of thing. (a) 17 year olds, and it was not to be used for any THE ATTNESS: There may have been some of other purpose other than this long-range forecast; (10) draffs or whatever that may have been discarded therefore, there was absolutely no need for anyone [11] somewhere along the way. Certainly no finished [11] else other than those involved in the long-range (12) research was ever discarded. (12) planning to have access to that information. to face we had a policy of even sending (13) Q: Who had access to that locked restricted (14) copies of that to the - to our information center. [14] area we just talked about? BY MS. SAMUELS: (15) A: Only the person who was the head of the And those reports are kept on the [16] [16] information center who had instructions not to let information center? [17] anyone view those documents without permission from MANUELIAMS: I'm sorry, Counsel 1181 [18] either myself or from Jim Stuart, which we would not (19) Presently kept on file? He's not going to know [19] give, except for the people that were involved in 20) that. I mean, that's been the subject of a great putting that forecast together. amount of discussion over the course of the past two Q: Did you ever give that permission? vears A: No, I did not. [22] You can ask him at the time where it was Q: Who was the head of the information center [23] [24] kept But those documents have moved all around all 1241 at that time? es over the country A: I believe it was Barry Miller. [25] Page 145 Page 147 Are to asking presently, his knowledge [1] (1) Q: Does he still work for Reynolds? presently of where all those documents are? A: Yes, he does. [2] BY MS. SAMUELS: Q: In what capacity? [3] Q: Mr. Moore, at the time you sent those A: He still heads the information center. is documents to the information center, were they kept (s) There were two people there. There was also - no, on file at the information center? [6] I believe Barry is the correct one that was there at A: They were retained by the marion M m the time. (a) Conter, yes Q: Was there another person? Q: 200 you -A: There was another person over the years, A: I'm not sure - you might explain what you Anita Scism, but I believe Barry was in place at the [10] (ii) mean on file." [14] time we're discussing here for this document. Q: Could a Reynolds employee walk into the Q: Could you spell Ms. Scism's last name, [12] (13) information center and find a copy of that document [13] please. (14) and read it? A: S-C-I-S-M. [14] A: Not necessarily. (15] Q: To your knowledge, are there any records as [15] Q: Why not necessarily? (16) to who may have received access to that document? A: Well, in particular, the - the - for A: To my knowledge, there's not, because there [18] example, the report that we just looked at, the 1980 (18) was never any permissions given, to my knowledge. [19] report that you showed me, was not to be made MR. WILLIAMS: Counsel, could we clarify [20] available to other people to look at. It was got which document you're referring to. I know the [21] retained in a restricted locked area of the gu witness indicated something about the report we just information center, not accessible to anyone who [22] looked at. But in - you know, Exhibit 2, does not walked in. It was not on the shelf for someone to [23] have a particular report, It's just a cover letter. [24] walk in and look at. Now, I think you're referring to the report

Q: Who made the determination that this

gs on teenager smokers 14 to 17 and new adult smokers

.

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	Page 148		Pag	e 150
[1]	and quitters.	[1]	Q: Did you ever consult on any research	
(2)	MS. SAMUELS: That is the report I'm	[2]	involving Joe Camel?	
(3)	referring to. It's the report referenced in Moore	[3]	A: No.	
[4]	Exhibit Number 2.	(4)	Q: Are you aware at that time - I'm	
[5]	MR. WILLIAMS: Right.	[5]	speaking -	
(8)	MS. SAMUELS: It's also CX-64.	[6]	MR. WILLIAMS: Which time?	
[7]	MR, WILLIAMS: Right, I understand, I just	m	BY MS. SAMUELS:	
[8]	want to make it clear that that report is not in	[8]	Q: I'm talking of the period from 1987 to 1988.	
(9)	from of us only a cover letter discussing it.	[9]	Are you aware of any concern at Reynolds or	
[10]	BY MS. SAMUELS:	[10]	expressed to Reynolds that Joe Camel might be	
[11]	O Mr. Moore, have you ever heard of the French	(11)	attractive to kids?	
[12]	Cantel?	(12)	MR. WILLIAMS: Object. That's compound.	
[13]	A: Yes	(13)	But you can answer.	
[14]	Q. When was the first time you heard of the	[14]		
[15]	French Came!?	[15]	aware of anything like that.	
[16]	A Somewhere probably in the late 80s.	[16]	MS. SAMUELS: I'd like to have this document	
{t7}	Q: In what context?	[17]	marked as Moore Exhibit Number 3.	
[†B]	A: believe there was a poster or something	[18]	(Moore Deposition Exhibit Number 3 was	
[10]	like that used on a promotion for Camel brand.	[19]	marked for identification.)	
(50)	Or Where did you see that poster?	[20]	BY MS. SAMUELS:	
[21]	MR. WILLIAMS: I don't think he testified	[21]	Q: Mr. Moore, I'm handing you what has been	
(22)	that he saw the poster. Did you say	1 .	marked as Moore Exhibit Number 3. It's a document	
[23]	THE WITNESS: I don't recall seeing it. You	1	dated September 11, 1980, from L.W. Hall, Jr., to	
	asked me it I had heard of it. I was mad heard		you and several other people. And the subject is	
[25]	of the French Camel poster that as being used as a	(25)	"Younger Adult Smokers - Terminology."	
	Page 149		Pag	e 151
(1)	promotion on the Camel brand again recall having	[1]	Would you like to take a few minutes to	
	seen it		review it?	
[3]	BY MS. SAMUELS:	[3]	A. Merry Standard	
[4]	Q: Did you ever conduct or supervise any	[4]	(Witness reviews document.)	
[5]	research wolving the French Came!?	(5)	Okay.	
[6]	A: No Paid not.	{6}	Q: Have you ever seen this document before?	
[7]	Q: When was the first time you heard of Joe	[7]	A: Yes, I have.	
[8]	Campoli	(8)		
[9]		[5]	prior to just now that you saw this document?	
[10]	\$*************************************	[10]	A: It would have been on the issue date, which	
	mean be lie Camel." The marketing campaign or the	[[11]	is September 11th, 1980.	
[12]	illustrated character?	(12)	Q: Do you know what Ms. Ellen Monahan's	
[13]	MS. SAMUELS: I mean the illustrated -	[13]	position was at that time?	
[14]	X 9 :	[14]	A: She was in marketing research. I don't know	
[15]	•	[15]	her exact position.	
[18]		[16]	•	
[17]	it was when the general public saw it, when the	[17]	that caused Mr. Hall to write this memo?	7
[1B]	·	[18]	•	ά
[19]		(19)	· · · · · · · · · · · · · · · · · · ·	Š
[50]	· -	[20]		Ų
[21]	research involving Joe Camel?	[21]		ind Edg
[22]	A: No, I did not. Q: Did you ever review any research involving	[22	memo? THE WITNESS: No. Only what's in the memo.	ω

[24] Joe Camel?

A: No.

[24]

(25)

BY MS, SAMUELS:

Q: If you look at the third paragraph of the

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Page 152	Page 154
[1] memo, right under the section that says, "Privileged	[1] THE WITNESS: I believe I was, yes.
2 Material Redacted" - I'll read it into the record:	BY MS. SAMUELS:
pi (Reading)	[3] Q: Do you know whether Mr. Fackelman was?
[4] As an additional thought,	[4] A: I do not.
[5] I would also suggest that we	[5] Q: How about Mr. Fought?
e all begin using this	(6) A: I don't know whether anyone on the list -
n terminology in our oral	m else on the list would or would not have been using
e communication, both formal and	(8) that terminology.
(e) informatiby doing so, we'll	[9] Q: So you don't know whether Ms. Monahan,
ing dewelop a good habit that will	[10] Mr. Novak, or Mr. Osmon would have been using that
(11) reflect itself in our written	[11] terminology?
(12) communications.	[12] A: I don't know.
(13) Did you follow his suggestion?	[13] Q: How long prior to this memo were you using
[14] MR. WILLIAMS: Whoa, whoa, whoa. Would you	this terminology he recommends in the memo?
(15) define "this terminology."	[15] MR. WILLIAMS: And you are assuming that the
(16) MS SAMUELS: I'm sorry?	recommendation here is the use of the word "younger
(17) MR. WILLIAMS: Well, he makes a suggestion,	[17] adult smoker." Is that the terminology we're
[18] use this terminology."	[18] talking about?
[19] MS SAMUELS: Yes.	[19] MS. SAMUELS: I'm talking about the
[20] MR. WILLIAMS: All right, Have you defined	terminology regarding younger adult smokers.
[21] what "this terminology" is?	[21] MR. WILLIAMS: I understand that. Why don't
(22) MS. SAMUELS: The terminology regarding	[22] you clarify that on the record, which terminology
(23) younger adult smokers that's referred to in the	[23] that we're talking about that he's understanding.
R4] subject heading of the memo.	[24] BY MS. SAMUELS:
25) MR. WILLIAMS: Are you saying that that's	[25] Q: Mr. Moore, how long prior to receiving this
Page 153	Page 155
[1] what he referring to here?	•
	[1] memo had you been using the terminology regarding
[2] BY MS. SAMUELS: [3] Q: A the time, Mr. Moore, the you saw this	[2] younger adult smokers recommended by Mr. Hall in
[4] memo, dig you understand him to be referring to the	(a) this memo?
is terminology regarding younger adult smokers that's	(4) MR. WILLIAMS: Same objection. It's vague. (5) You can answer the question, if you know,
is referred to in the subject hearing of the memo?	1
_ <u></u>	(6) how long you've been using the term -
and the second s	THE WITNESS: I really don't know. The
[a] MAR WIELIAMS: All right, That's fine. Go [b] ahead	(a) only - the only time that it would have been
-000to	[9] relevant to me would have been during the time
- Landau	period when we were working on this long-range
[13] G: was did you follow his suggestion to begin [12] using the terminology that he suggested?	[11] forecast, which started – obviously, the first
	report issued on that, we established, was in
All Marie Control of the Control of	[19] January of 1980.
(14) that he was not using it before. This is – this is	So, perhaps, you know, around that time. So
[15] to a broad area. Your question assumes that	[15] maybe nine months prior to this.
[16] Mr. Moore had not used that terminology before.	BY MS. SAMUELS:
(17) BY MS. SAMUELS:	[17] G. Alter receiving this memo from 1711. That, are
(iii) Q: Mr. Moore, prior to reading this memo, were	you instruct others to use the terminology regarding
(19) you, in the ordinary course of business, using the	younger adult smokers that he recommends in this
(20) terminology regarding younger adult smokers that	go memo?
[21] Mr. Hall recommends be used in this memo?	(21) A: Yes.
A: Could you repeat that question. I'm sorry.	[22] Q: Who?
MS. SAMUELS: Actually, would the court	A: All of my direct reports.
24 reporter read it back.	Q: So even though you were using this

(Previous question read by reporter.)

125) terminology regarding younger adult smokers prior to

Page 156 Page 158 (1) that, it was only after you received this memo that [1] smokers? A: Well, both cases we're talking about adult izi you recommended to your direct reports that they use b) this terminology regarding younger adult smokers? [3] smokers. I think it was - it was just a semantic A: No. I think they were already using the difference in terms of trying to be absolutely clear (5) that we were talking about adult smokers. Younger [5] terminology. It was just a reminder that this is adult smokers to us was 18 to 24. what we should continue doing. Q: Did you show any of your direct reports this Q: And do you recall seeing this memo around (B) September 22nd, 1980? (a) meaño? A don't recall. A: Yes. It was sent to me. P Q. Did you show anyone else this memo? MR, WILLIAMS: No. She says do you (10) A server believe so, no. [11] presently recall receiving it. We know it was sent (11) MS. SAMUELS: I'd like to have this marked (12) to you. 1123 [13] as Moore Exhibit Number 3. THE WITNESS: I recall receiving the memo. [13] MR. WILLIAMS: Why not try Moore Exhibit 4. 114 I don't know the exact date, of course. It's dated [14] MS. SAMUELS: Four. Sorry. [15] September 22nd, 1980. But I do recall receiving the (151 Deposition Exhibit Number 4 was memo, yes. [16] BY MS. SAMUELS: marked fordentification.) [17] BY MS. SAMUEUS: Q: Can you think of any reason you would not [18] [18] O Me Moore, I'm handing you what 's been have received this memo on or around September 22nd, [19] [20] marked as Moore Exhibit 4. It also bears the [21] Reynolds Bates Number 50134 0571. It's a memo dated MR. WILLIAMS: He's already said he recalls [22] September 22nd, 1980, from M. Kall, Jr., to 1221 receiving it. you. And just let me know when you're done THE WITNESS: I don't know. (23) MR. WILLIAMS: He's not sure the exact date. (24) reviewing it. (Witness reviews document.) [25] but he said on or around that time he said he [25] Page 157 Page 159 A: I inished. (1) received it. [1] Q: Does this memo - does this memo reflect the THE WITNESS: It would have been either that termine by that Mr. Hall suggested be used 3 date or, perhaps, a few days later if I was out of (4) the office or something of that nature. [4] regarding younger adult smokers in his September 11th, 1980, memo? MS. SAMUELS: I'd like to have this marked MR. WILLIAMS: We still haven't defined what [6] as Moore Exhibit Number 5. (Moore Deposition Exhibit Number 5 was m that terminology was. So I'll object in that [a] marked for identification.) (e) regard In any event, you're asking him to interpret BY MS. SAMUELS: a document somebody else wrote. We've got vagueness Q: Mr. Moore, I'm handing you what's been [10] [11] marked as Moore Exhibit Number 5. It's also upon valencess. MS. SAMUELS: Mr. Moore? [12] identified as CX-76 and by the Reynolds Bate (12) THE WITNESS: I'm really not sure what (13) Numbers 50263 5163. (13) [14] you're asking me. I mean - if you're asking me (Witness reviews document.) [14] 52189 514 [15] specifically does it contain the terminology A: I've read it. វេស (16) "younger adult smokers" - and certainly the Q: This is a memo from Mr. L.W. Hall, Jr., to in next-to-the-last paragraph, it does, yes. In the [17] you, Mr. E.J. Fackelman, Ms. E.N. Monahan, and [18] title it doesn't, but it - but in - but he's [18] Mr. J.L. Gemma, "Re: Younger Adult Smoker Report," [19] referring to a memo that was written prior to his, I [19] and it's dated March 30th, 1984. [20] believe, September 11th memo, which he sent out Have you ever seen this document before? [20] [21] asking everyone to be consistent with their A: I certainly didn't remember it until you [22] handed it to me. But I'm on the "to" list, yes. [22] terminology. BY MS. SAMUELS: MR. WILLIAMS: Well, the question was: Do [23] [24] you recall - what was the question? Q: To your knowledge, is there a difference (241 (Previous question read by reporter.)

[25] between young adult smokers and younger adult

J-1-1, 7//	
Page 160	Page 162
(1) THE WITNESS: I don't recall seeing it. BY MS. SAMUELS:	(1) Mr. Hall sent the letter? Do you know why Mr. Long
	(2) emphasized on this issue? He's also said he doesn't
[3] Q: You are listed on the list of people it was	131 know what report - he does not recall the Younger
(4) distributed to?	(4) Adult Smoker Report.
[5] A: That's correct.	[5] So I'm going to object as lack of foundation
(6) MR. WILLIAMS: He's not contesting that he	(e) and it's vague.
m didn't receive it. He believes he probably received	MS. SAMUELS:
[8] if He just doesn't recall fifteen – fourteen	[8] Q: Do you know why Mr. Long emphasized to
py year water.	[9] Mr. Hall that distribution on this report should be
BY MS. SAMUELS:	tightly restricted?
(11) Seriere any reason -	[11] A: No, I don't know.
(12) MR. WILLIAMS: No. He doesn't - he	(12) Q: Were you ever instructed to tightly restrict
(13) believe he received it. He just doesn't recall	(13) distribution on any reports you worked on?
[14] received it. We're not contesting that he received	[14] MR. WILLIAMS: He's just testified to that.
(15) it	(15) He just told you -
[16] MS SAMUELS: I'd like to have Mr. Moore say	[16] THE WITNESS: The long-range forecast report
(17 that.	(17) that we produced.
[18] Min Williams: He did.	[18] BY MS. SAMUELS:
(18) THE MITNESS: Yeah. I was one of the ones	[19] Q: Any others?
[20] on the list that it was addres [20] o I should	[20] A: No.
[21] have received this report, yes.	[21] Q: I'd also like to read the second paragraph
[22] MS SAMUELS: Thank you.	[22] of the document into the record. It says:
[23] MR. WILLIAMS Treesuse me Should have	(23) (Reading)
124 received the letter	[24] Therefore, I suggest we
[25] THE WITNESS: The letter: I'm sorry. It's	[29] make no more copies, that MDD
Page 161	Page 163
(i) only whiter.	(1) Group Managers and Managers
BY MS. SAMUELS:	(2) with a need to know read your
(3) Q. The memo?	(a) copies, and that Marketing
(4) A XES	[4] Department personnel below
(s) Q: What was the Youngeri Adult Smoker Report	[5] Director level read the copies
(e) referred to in this memo?	already given to the Marketing
77 MR. WILLIAMS: Do you know	Directors.
(a) THE WITNESS: I don't know it was not a -	(B) Were
(9) I don believe that that was a report that I was	[9] A: That's what it says.
[10] involved with.	[10] Q: Were marketing directors people involved in
BY MS. SAMUELS:	on brand marketing?
[12] Q Do you know who was involved with the	[12] A: Yes, they would have been.
[13] Younger Adult Smoker Report?	MS. SAMUELS: I'd like to have this document
[14] A No I do not.	we marked as Moore Exhibit Number 6
[15] Q: Was it conducted by the marketing research	The state of the s
[16] department?	(Moore Deposition Exhibit Number 6 was in marked for identification.)
[17] A: I don't know.	DV HO CARLIEL C.
[18] Q: I will read the first sentence of the memo	in a second
[19] into the record. It says: (Reading)	Q: Mr. Moore, I'm handing you what's been marked as Moore Exhibit Number 6. It is a document
[21] to me that we should very	[20] entitled "Summary Of Decisions Made In MRD-Esty
• • • • • • • • • • • • • • • • • • •	[21] Meeting On April 7, 1971, Concerning Spring 1971 NFO
rest tightly restrict distribution	[22] Tobacco Products Survey."
23) on this report. 24) Do you know why?	The Reynolds Bates Number is 50034 7108.
	[24] MR. WILLIAMS: I don't have that Bates [25] Number. I have 500 something else. I can't - let
RS MR. WILLIAMS: Wait. Do you know why	(25) TAMITHET, I HAVE JOO SOMECHING EISE, I CAN I - ICI

	Page 164	
f11	me put it this way: I can't read the Bates Number.	Page 166
(') [2]	The second secon	[1] at NFO during the time from June 1971 until the time
(Z) [3]	A4 A A4 D V A A4 D C A A4 D Y	[2] Reynolds stopped using NFO data? [3] A: Not - not business conversations, no. I
	just can't read it. Looks like MMD.	(a) A: Not - not business conversations, no. I (b) think - I had met - met some of the NFO people who
(5)	ALCO CARRIED O Television and a second	[5] worked on Reynolds and NFO account, socially. But I
[6]	I a Thursday and Tale MDD	(6) was never responsible for that particular database
(7)	(Witness reviews document.)	7 or data-collection process or anything. So I had
(8)	The state of the s	(a) no – any correspondence, that would have gone
(9)	Charles and the second	[9] directly from the person who was responsible for
[10]	department at Reynolds that went by the letters	dealing with NFO, which was not me.
[11]	"MRQ"	pg Q: Who was that person?
[12]	At Well, I came to Reynolds in June of 1971,	[12] A: It varied over the years.
[13]	and it was falled the marketing research department,	[13] Q: Do you know who that person was when you
[14]	sometimes MRD. This document was April of 1971.	[14] started with the company in June of 1971?
[15]	So -	is A: No, I don't.
[16]	Company aware of a department at Reynolds	[18] Q: Do you know who any of the people at
[17]	that ever with by the initials "MND"?	[17] Reynolds were who were responsible for NFO data?
[18]	A MANADO	(18) A: There was a - during what time period?
[1 9]	o xa	(19) Q: The period from June 1971 until Reynolds
[20]	A! Not to my knowledge.	[20] stopped using NFO.
[21]	Q: Are you aware of a company called Esty,	(21) A: Ellen Monahan was for a period of time. I
(22)	888860 J	believe there was a lady by the name of Joan Stuart.
[23]	A: I'm aware of an advertising agency called	[23] Q: Could you spell her last name, please.
[24]	·	[24] A: S-T-U-A-R-T. For a period of time. Those
[52]	Q) And were they doing work for Reynolds at the	[25] are the two - two key ones that I remember that -
	Page 165	Page 167
[1]	time you joined the company in time of 1971?	(i) at least certainly the time that I had any
[2]	MR. WILLIAMS: Do you know?	involvement with the data.
[3]	THE WINESS: I don't know	[3] Q: If you look toward the bottom of the first
[4]	🙈 🤰 BY MS. SAMUELS:	[4] page of the document - I'll read it into the
[5]	Q: In what context are you aware of Esty, the	[5] record, where it says: (Reading)
[6]	advertising agency?	[6] After evaluating the
[7]	A: I certainly recall hearing their name over	(7) foregoing, MRD will advise
[8]	· · · · · · · · · · · · · · · · · · ·	[a] whether:
(9)	weller.	(9) a.All sample cells are
[10]		[10] to be used in producing
[11]		[11] profile data on adult smokers
[12]	uitmoonii	[12] [And] b.The lower age
[13]	.000000.	[13] limit for the profile of young
[14]	A: Well, this was prior to my joining Reynolds.	[14] smokers is to remain at 14.
	I really don't know what they may have been doing at	[15] Do you see that?
[16]	· · · · · · · · · · · · · · · · · · ·	[16] A: I see that, It's on the document, yes.
[17]	•	[17] MR. WILLIAMS: If there a question?
	time later. So I'm not sure what this is referring	[18] MS. SAMUELS: Yes, there will be.
	to.	[19] BY MS. SAMUELS:
[20]	Q: Have you ever heard of an NFO Tobacco	[20] Q: Do you know whether MRD advised a change in
	Products Survey?	[21] the lower age limit for the profile of young
[22]	A: No. I mean - I'm only familiar with the	zzi smokers?
	NFO data that we've discussed. I'd have no idea	[23] A: I have no idea, because, again, this
(24)	_	[24] document precedes my coming to Reynolds.
[52]	Q: Did you ever have communications with anyone	(25) Q: Did you - are you aware of any profile of

	Page 168
[1]	young smokers?
(2)	A: The only data on 14 and 17 or under 18 year
[3]	old adult smokers that I have ever been aware of or
(4)	have ever seen is the data that we discussed with
[5]	the long-range forecasting.
[6]	Q: If you turn to the second page of the
[7]	document, under Number 2 it says: (Reading)
(8)	Reports To Be Produced.
[6]	Two parate and complete
[10]	profile reports are to be
[11]	production:
[12]	a The standard report
	based on respondents 21 and
	older
	b A report based on
-	respondents 14 to 20 (assuming
	no change in the lower age
	limit. This report is to
{1 B}	replicate that on adult
	smokers, except that the age
	breaks will be 14 to 15, 16 to
[22]	17, 18 20 20.
[23]	A: I see that it says that, yes
[24]	Q: Do you know whether these two reports
(25)	referenced in this paragraph were ever produced?
-	, <u>, , , , , , , , , , , , , , , , , , </u>

MS. SAMUELS: I'm talking about -[1] MR. WILLIAMS: Because we've been - we [2] produced a lot of Camel data on gains/losses. [3] THE WITNESS: Are you referring to just NFO data reports in general? [5] MS. SAMUELS: I'm referring to any reports on special analyses of Camel Non-filter and Camel Filter gains or losses. THE WITNESS: I'm not aware of special analyses. I'm aware of the ongoing NFO reports, which did report gains and losses for all Reynolds pg brands. BY MS. SAMUELS: [13] Q: Including Camel Non-filter and Camel Filter? [14] A: Including - right. [1:5] Q: And those ongoing reports, did they continue [1:67 when the Tracker system was implemented? MR. WILLIAMS: Did what reports? / 1 B3 MS. SAMUELS: The ongoing reports regarding [19] gains and losses for Reynolds brands. MR. WILLIAMS: Okay, Please rephrase your [22] question. When you say "ongoing," it sounds like [23] NFO was continuing during the time of Tracker. Can (24) you change your question to take out the word ps "ongoing" or ask him what Tracker did?

A lon t. Of f you turn to the second state page of the document, the bottom of the page, next to Number it says: (Reading) The special analyses of (6) Camel Non-filter and Camel m Filter gains/losses, by age, (a) are to be produced as usual, while the table on smoking [10] habits of women is to be (11) discontinued. (12) Do you have any knowledge of special (13) analyses of Camel Non-filter and Camel Filter [14] gains/losses by age? MR. WILLIAMS: Whoa, whoa. You mean in 0.51 (16) 1971? MS. SAMUELS: Yes. THE WITNESS: No. I do not, I was not no involved with any of that at that time. BY MS. SAMUELS: Q: Are you aware of any special analyses of [22] Camel Non-filter and Camel Filter gains and losses

[23] at any time during your tenure with Reynolds?

MR. WILLIAMS: You - you're talking about

Page 171 BY MS. SAMUELS: [1] Q: When the Tracker system was implemented, did you use Tracker to study the gains and losses of different Reynolds brands? A: Of Reynolds brands? Yes, up to a period of time where, for cost reasons, we cut our sample sizes in the data to the point where you could no longer reliably look at that, which was around three or four years ago, four or five years ago. But, yes, there was - there was similar 1101 data in Tracker as NFO, based on adult smokers. Q: And since the period you just referred to, [12] (13) three or four years ago, when -A: In reference to Tracker, yes. Q: Is there - since that period three or four [15] years ago, are the gains and losses of Reynolds brands still studied using Tracker data? A: I haven't seen any of those kinds of [18] [19] studies. My personal belief is that the base sizes are too small for that to be meaningful. Whether someone has attempted to do that, I don't know. [21] [22] Q: And in the period between when Tracker was

[23] implemented, which we've said was in the late '80s,

[24] until about three or four years ago, were analyses
[25] of Camel Non-filter gains and losses conducted for

125] NFO data.

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in that whole period?
                                                                 ill something that didn't happen from the looks of this
      A: Camel Non-filter?
                                                                 g document.
      Q: (Nods head.)
                                                                      MS. SAMUELS: Mr. Moore.
      A: I don't believe - to my knowledge, no. No
                                                                      THE WITNESS: I have no idea. I wouldn't
(s) research or reports have been done on Camel
                                                                 [s] know.
181 Non-filter for quite a number of years now.
                                                                      MS. SAMUELS: I'd like to have this marked
      Q: Since when?
                                                                 [7] as Moore Exhibit Number 7.
      A: Probably the last ones I would have ever
                                                                       (Moore Deposition Exhibit Number 7 was
   seeh would have been around the early '80s, maybe.
                                                                 marked for identification.)
     Qa-Are you familiar with the phrase "Camel Ex.
                                                                                         BY MS. SAMUELS:
(11) Regulation
                                                                      Q: Mr. Moore, I'm handing you what's been
                                                                [111]
                                                                [12] marked as Moore Exhibit Number 7. It's also been
      À Yes.
(12)
                                                                [13] identified as CX-777 and by the Reynolds Bates
      Qualify does that mean?
[13]
      A: That means excluding the manufactor style of
                                                                [14] Number 50144 4437. It's a memo dated February 21st,
[14]
(19 the brand?
                                                                [15] 1980, from Stephen R. Perry to Mr. J.B. Stuart, And
      Dack to the first page of this
                                                                [16] you are listed among the people to whom copies were
   document Moore Exhibit Number 6, if you look at
                                                                ng to be distributed.
   Second B. which is around the middle of the page,
                                                                       And let me know when you've had a chance to
                                                                [18]
   it says "Respondents Aged 13 and Younger." And I
                                                                [19] look at it.
   believe it says: (Reading)
                                                                       (Witness reviews document.)
                                                                (20)
      Cards are to be punched.
                                                                      A: I've finished.
                                                                [21]
[21]
(22) for those who are cigarette
                                                                      Q: Mr. Moore, have you ever seen this document
                                                                [22]
(23) smokers to provide a count b
                                                                [23] before?
[24] year of the very young
                                                                      A: Yes, I have.
                                                                [24]
ns smokers reported.
                                                                      Q: When?
                                                                (25)
                                                      Page 173
[1] Are you ware of Reynolds ever collecting
                                                                      A: It would have been around the time it was
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[2] issued in February of 1980. Q: If you look in the upper right-hand corner (4) of the document, your name is handwritten there. Is [5] that your handwriting? A: No, it's not. Q: Do you recognize the handwriting? m A: No, I don't. Q: Okay. MR. WILLIAMS: Counsel, what's the point? (10) [11] He's already said he recalls receiving it. He said [12] he recalled receiving it. [13]

BY MS, SAMUELS: Q: The memo is entitled "Differences Between

Gallup Poll Estimates And HEW Estimates Of Teenage (16) Smoking Incidence."

A: Yes.

Q: Do you know why the differences between the (13) [19] Gallup poll estimates and HEW estimates of teenage smoking incidence were written about during that

ger time period? A: Yes. (22)

Q: Why? [23]

A: We had just talked a little while ago about gs; that January 1980 was the first report that was

MR. WILLIAMS: Object. The

(a) mischaracterizes what is going on in this document.

Q: Can you think of any reason why Reynolds

would collect data on smokers under the age of 14?

2 any dame on people younger than the on smokers

It mischaracterizes anything he has said. There has

been no indication they collected any data less than

14. All says is "Cards are to be punched."

A: No, I was not aware of that:

What eoes that mean? [12]

[13]

p younger man age 14?

: :

BY MS. SAMUELS:

Q: Mr. Moore, it says cards are to be punched us regarding respondents age 13 and younger. Are you [18] aware - you've already testified that you're not [17] aware that Reynolds has -

A: I'm not aware of any of that kind of [18]

Q: Can you think of any reason that information [21] on smokers age 13 and younger might have been (22) collected by Reynolds?

MR. WILLIAMS: Object. Lacks of personal [24] knowledge. You're asking him to guess, is what izsi you're asking him to do. Asking him to guess about

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	Page 178		P	ag
[1]	issued on the 14 to 17 year olds that we were using	[i] kno	ow, by sex.	
(2)	for forecast purposes. Following the issue of that	[2]	2: How would that affect Reynolds' long-range	
[3]	report, Jim Stuart, who was the head of the	[3] for	ecasting?	
[4]	marketing research department, was concerned that	[4]	A: If you recall, we were doing plans for both	
[5]	maybe data that we had, because of small sample	(5) the	Tobaccoville facility and upgrading the Whitaker	
(6)	sizes, was not of sufficient quality to use in	(6) Par	k facility. The issue was not just the overall	
[7]	forecast	ון vol	ume that we might sell, but down to individual	
(8)	So he asked specifically that we look at	[8] bra	and or brand style levels, in many instances,	
[9]	any matter sources or smoking incidence published by	(9) be	cause, for example, things like box machinery	
[10]	eighter the government or other sources, public	[10] ver	sus soft-pack packaging required different	
(11)	sometiment sould give us a basis of comparison to	(11) ma	chinery, different processes, to manufacture the	
(12)	the data that we had available to us, to give us	[12] cig	arettes.	
[13]	more confidence that that information was usable for	(1:3)	So - and there were very long lead times	
[14]	forecasting.	[14] OIL	acquiring that equipment, sometimes two to three	c
[15]	Steve Perry actually was, Delieve,	[15] yea	irs out to acquire box packing machinery.	
	working for me at the time. He was assigned that -	[1:6]	So different brand preferences and brand	
	he was given that assignment. And this was his	[17] Sty	le preferences that existed in the marketplace	
[18]	response to that question.	(18) WC	re also critical to the forecast, not just an	
[19]	University 2 - Illia	(19) OV	erall volume forecast for the company.	
	document and look at the second to last paragraph,	[50]	And that's part of what determines that are	
[21]	which says: (Reading)	(21) ago	and sex differences and different brand and	
[22]	Most importantly, I do	(22) bra	ind style preferences among those groups.	
	not believe the differences	[23]	Q: Okay.	
-	(however large they may	[24]	I'm going to hand you back what was marked	
[25]	actually be) result in	[25] as	Moore Exhibit Number 2.	
	Page 177		Р	aq
[11]	substantively different major	(1) I	MS. SAMUELS: And I'd like to have this	-9
	conclusions or future	1.1	cument marked as Moore Exhibit Number 8.	
	S. J. 188	1,-1,-0		

(3) implications. Both studies (4) conclude that incidence is is higher among girls than boys [e] teenage boys are heavier m smokers, etc. (a) Mr. Moore, would these studies' conclusions by that incidence is higher among girls than boys [10] affect Reynolds long-range forecasting? A: Absolutely. [11] O HOW? [12] MR. WILLIAMS: Counsel - go ahead. THE WITNESS: Because the differences in MR. WILLIAMS: She didn't even ask the THE WITNESS: I'm sorry. [18] MR. WILLIAMS: She said - the answer is of course or absolutely. Now, do you want to ask him why? [21] BY MS. SAMUELS: (22) Q: The question I asked was how. [23]

A: Because of the difference in brand

gs, preferences and brand style preferences among - you

Page 179 (Moore Deposition Exhibit Number 8 was [3] [4] marked for identification.) BY MS. SAMUELS: Q: Mr. Moore, I'm handing you what's been (5) marked as Moore Exhibit Number 8. It's also labeled (a) CX-63, and the Reynolds Bates number is 50079 4821. [9] It's a memo dated July 18th, 1980, to you, from Kay (19) Duffy, And the subject is "Teenage Smokers (14-17) [11] And New Adult Smokers And Quitters." And let me know when you've had a chance to (12) (13) look it over. A: The date is not legible on my copy. I'm [15] sorry. What did you say the date was? Q: July 18th, 1980. It is more legible on my (16) ил сору. [18] (Witness reviews document.) A: I've finished. (19) Q: Okay, Is Moore Exhibit Number 8 the report (21) that was referred to in the first sentence of Moore (22) Exhibit Number 2? [23] A: I believe it is, yes.

Q: Did you request that Kay Duffy write this

(24) **Q**: D (25) **memo?**

Page 180 Page 182 [1] A: Yes. She -[1] at this time? Q: Write Moore Exhibit Number 8? 121 MR. WILLIAMS: You want him to answer it a A: Moore - the Exhibit Number 8. She was m second time? [4] working for me at the time. MS. SAMUELS: Yes. Q: And you requested that she write the memo? THE WITNESS: In 1980, I believe it would [6] [6] have been John Hribar, H-R-I-B-A-R; Phil Galyan. MR. WILLIAMS: He just answered that. $\left[7\right]$ M And then I was involved in the long-range BY MS. SAMUELS: 8 (8) forecasting project and had responsibility for that. Was this during a time period when she was (9) (9) As we already said, Kay Duffy was reporting to me at [10] rotating through your department as we discussed (10) the time. She issued this report. Steve Perry was yesterday? [11] [11] also reporting to me and involved in this long-range [12] (12) forecasting project. And he was copied on Kay's Q: Did ou review any drafts of this document, [13] (is) report as well. [14] of Moore Exhibit Number 8? There may have been a couple of other A. I don't recall. {15} is analysts rotating through the forecast group. I Ossesskid someone ask you to have someone don't recall exactly who they were right now. That (17) prepare a support on teenage smolers and new adult was kind of an ongoing thing. (18) smokers and quitters? BY MS. SAMUELS: [18] A: It was a part of what we were sping for the Q: So who asked you to have Exhibit 8 prepared? [19] [20] long-range forecast, where we had indicated earlier MR. WILLIAMS: Counsel, he just testified on (20) [21] that we would do these updates over the period of pu that. He said this was part of the long-range (22) time that we were utilizing or the ping this [22] forecast. [23] forecast. THE WITNESS: Exhibit 8? Yes, it was part (23) Soat was a plan - we planned to do these (24) of the long-range forecast, an update that we had [25] senimentum updates from the beginning, for as long ps; decided to do. It was also a training exercise for Page 181 Page 183 [1] as was peeded. (1) Kay Duffy. Q: Righted by whom? BY MS. SAMUELS: [2] A: By the forecast group. [3] Q: Who asked you to have Exhibit 8 prepared? (3) Q: And were you the head of the forecast group [4] A: No one asked me to do it. is at that time around July - well, starting in MR. WILLIAMS: Counsel, he's answered that (5) [6] January 1980? is three times now. A: Dean't recall the exact date but was -BY MS. SAMUELS: Ø (a) I was pensible for the - for this long-range Q: Now, the January 1980 report, which you said m forecast project, in conjunction with the forecast was the first report in this series relating to group. Impn't recall whether I was actually the teenage smokers and new adult smokers and quitters, [11] overall mariager at that particular time or not. [11] did Kay Duffy also write that? Q: 🕉 the idea of doing this series of reports, [12] A: No. I don't believe she was even in my (13) of which this is the second - of which Moore [13] group at that time. [14] Exhibit Number 8 is the second, on teenage smokers Q: Who wrote it? [14] (15) and new work smokers and quitters, was the idea of [15] A: I believe it may have - I don't remember. [16] the forecast group? 1161 MR. WILLIAMS: Hold on, Let's look at it. A: Yes, it was. THE WITNESS: I have to look at it to see. [17] Q: Who were the members of the forecast group (181 MR. WILLIAMS: Don't guess. [19] at that time? THE WITNESS: Yeah. [19] A: I believe we talked about this yesterday. [20] BY MS. SAMUELS: [50] MR. WILLIAMS: Counsel, we did cover this [21] Q: Well, who instructed you to have the first [22] yesterday. I'm going to object. That's been asked 122) report in this series on teenage smokers and new [23] and answered. Let's move on. [23] adult smokers and quitters prepared? [24] BY MS. SAMUELS: A: Again, I believe we talked about this Q: Who were the members of the forecast group [25] yesterday.

	Page 184		Page 186
[1]	The way that transpired was I was given	m THE WITNESS: Yes.	•
	responsibility to try to develop a methodology for	MS. SAMUELS: I'd like to have this marked	
	this long-range forecast. We canvassed the	pl as Moore Exhibit Number 9.	
	marketing research department for any and all data	me and the second secon	
(4)	that may be of use in developing such a forecast and	(Moore Deposition Exhibit Number 9 was in marked for identification.)	
[5]	also soliciting ideas of how we might go about	to the second se	
[6]		hour and 45 minutes. Time for a break?	
M	developing this long-range forecast.		
[8]	This data we discovered in talking with the	0.30 a m to 0.60 a m)	
	people ho - the person who was responsible for the	(Recess taken from 9:38 a.m. to 9:50 a.m.)	
[10]	NFO data at the time. The request to produce a	[10] BY MS. SAMUELS:	
{1 1}	,	[11] Q: I've handed you what's been marked Moore	
	and my management. It was at the direction,	[12] Exhibit Number 9. It's also identified as CX-65 and	
	certified of Mr. Long, who was part of the - the	[13] also with the Reynolds Bates Number 50374 8558.	•
	Executive Committee responsible in making decisions	It's a memo from G.H. Long to Mr. E.A.	
[15]	about - and recommendations about things such as	Horrigan, Jr., dated July 22nd, 1980. And the	
[16]	Topaccoville and the facilities and plants and all	(18) subject of the memo is "MDD Report On Teenage	
[17]	that kind of thing.	(17) Smokers (14-17)."	
[18]	so that - that's how it came into being.	[18] Does MDD stand for marketing development	
[19]	Whether single individual said write this	(19) department?	
[20]	, a la l	[20] A: Yes.	
(21)	1 1 Landing apple	[21] Q: And was that just a name change from	
(22)	and the second s	marketing research department?	
(53)	· · · · · · · · · · · · · · · · · · ·	[23] A: Yes, it was.	
[24]		[24] Q: Have you ever seen this document before	
(25)	judge indicated the already indicated this two or	[28] right now?	
	Page 185		Page 187
(1)	three selfour times. This is bordering on	[1] A: I saw it once in the course of litigation	

	Page 185		Page 187
	three of our times. This is bordering on	[1] A: I saw it once in the course of litigation	
	harasensett. He said he told Kay burry to do this	[2] late last year.	
[3]	report. What more do you need, Counsel?	(3) Q: In the course of what litigation?	
[4]	BY MS. SAMUELS:	A: The Mangini/California RJR litigation.	
[5]	Q: Did you also instruct that the first report	[5] Q: Who showed it to you?	
[6]	be written	(6) A: Reynolds attorneys, or attorneys for	
[7]	A: Thelieve so.	m Reynolds.	
[8]	Q. And you've testified that this series of	(B) Q: Could you turn to the last paragraph of the	
(9)	reports was prepared for the purpose of long-range	[5] memo.	
[1D]	forecasting?	It's only a one-page memo.	UT.
[11]	MR WILLIAMS: Object. Asked and answered.	(11) BY MS. SAMUELS:	2,1
[12]	Move on picase.	[12] Q: Could you look at the last paragraph of the	89
[13]	Yǒu máy answer.	[13] memo, which says: (Reading)	υn
[14]	THE WITNESS: Yes.	[14] Hopefully, our various	js
[15]	BY MS. SAMUELS:	planned activities that will	5 2
[16]	Q: Were there any other reasons?	ns be implemented this fall will	
[17]	A: No.	un aid in some way in reducing or	
(16)	MR. WILLIAMS: Object. Asked and answered.	[18] correcting these trends.	
[19]	BY MS. SAMUELS:	[19] Do you know what planned activities	
[20]	Q: Was it your understanding at the time these	[20] Mr. Long was referring to that would be implement	ted
[21]	documents were written, beginning in approximately	(21) that fall?	
(22)	January 1980, that the sole reason they were being	[22] A: No.	
(23)	written was for the purpose of long-range	Q: Can you think of any reason why the building	g
(24	forecasting?	or expansion of manufacturing facilities would aid	
25	MR. WILLIAMS: Asked and answered. Object.	in reducing or correcting the trends referred to in	

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Page 168 (1) the first two paragraphs of the memo? A: I have no idea what he meant by that - by p) that sentence. Q: Were you ever scheduled for a deposition in (5) the Mangini case? A: I was to be deposed, but the deposition on didn't occur, because the case was settled prior to is my deposition. MS SAMUELS: I'd like to have this marked (10) as Moore Exhibit Number 10. Moore Deposition Exhibit Number 10 was [11] marked for identification.) [12] BY MS. SAMUELS: [13] Q: Mr. Moore, I'm handing you what's been [14] [15] marked as Moore Exhibit Number 10. It's a memo Stuart. The subject - it's also been identified as CX- and the Reynolds Bates Number is 50079 4841. The subject of the report is Addandum for [20] Report Teenage Smokers (14 7) and New Adult Smokers [21] And Quiners." If you'll look at the second (23) the first paragraph, it says: (Reading) Thus serves as an

Page 190 MS. SAMUELS: Mr. Moore? [1] THE WITNESS: I think it's clear from the [3] first bullet point on the first page under "Summary [4] Of Key Findings," where it says: (Reading) Neither Camel, Vantage, [6] More, or Now account for a n very large portion of the (a) teenage smokers. (B) And I believe that they were so small in [10] terms of their proportion of teenage smokers, they weren't included. MS. SAMUELS: I'd like to have this document marked as Moore Exhibit Number 11. (Moore Deposition Exhibit Number 11 was [14] (15) marked for identification.) BY MS. SAMUELS: [16] Q: Mr. Moore, I'm handing you what has been [18] marked as Moore Exhibit Number 11. It's also been [19] identified as CX-792, and the Reynolds Bates Number 1201 is 50079 4747. This is a memo dated October 29th, 1980, to [22] you from Ms. Kay Duffy. And the subject is "Teenage [23] Smokers (1417) And New Adult Smokers And Quitters." I'm not going to ask you a lot of questions 25 about this. I'd like to just direct your attention

Page 189 [1] on July 1000 (attached) -[2] [it's nossattached here] -[3] which hot analyze the (4) brands listed above. Why was this addendum prepared? A: Well, we discussed earlier the need to m actually so forecast - long-range forecast for (8) branch just an overall volume forecast for the m company Camel - the brands in this report -[10] Camel Magage, More, and Now - are all specific (11) RJR branks, so they were not included in the first (12) reportin terms of trying to improve and develop [13] the forecast, we needed to get - get information on (14) Other RIK brands as well. Q: With weren't they included in the first (16) report? A: I'm not sure, I don't recall. It -MR. WILLIAMS: If you don't recall, you ties don't recall. THE WITNESS: I don't recall. [20] BY MS. SAMUELS: Q: What's your best recollection as to why they (22) were not included in the July 18th, 1980, report?

gs, addendum to the report issues

(1) to the first sentence of the document which says: (Reading) This is the third report [3] (4) relating to teenage smokers is and new adult smokers and (6) quitters. [7] How many reports on this subject were done? A: I don't recall the exact number. They were m only done over the period of time when we were no involved with this long-range forecast. And that [11] was certainly during the period of - when we began, (12) which was like January 1980, and it went through, [13] roughly, 1983, I believe. But as to how many times we - the specific 15] number of times we did this, I don't recall the [16] exact number. We may have - this may have been the un last one. But I can't say that for an absolute (18) certainty. Q: And have you ever seen this document before? [19] A: Yes. (20)

A: Well, the issue date was October 29th, 1980.

[23] It would have been on or around that date, or after

Q: And any time between then and now?

(19) Page 188 - Page 191

MR. WILLIAMS: He said he had no

gs recollection.

(21)

Q: When?

[24] that date.

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Page 192	Page 194
(i) A: No.	(1) (Witness reviews document.)
(2) MS. SAMUELS: I'd like to have this document	(2) THE WITNESS: I'm finished.
p marked as Moore Exhibit Number 12.	BY MS. SAMUELS:
(Moore Deposition Exhibit Number 12 was	[4] Q: Okay. I'd like to direct your attention to
is marked for identification.)	is the chart at the bottom of the first page of the
(6) BY MS. SAMUELS:	6 document entitled "NBER Price Elasticity Among," and
⟨Ŋ № Ma Moore, I'm handing you what's been	71 then it lists different age groups. And could you
(8) marked as Moore Exhibit Number 12. It's also	[8] just explain to me what this chart means.
(9) identified as CX-811, and the Reynolds Bates Number	MR. WILLIAMS: Well, wait a minute. That's
(10) is 50301 1398.	[10] an improper question to this witness. He didn't
[11] Mesa memo from Ms. Diane Burrows to	[13] prepare the chart. It's a proper question to
[12] Mr. Greg Novak, dated August 9th, 1982, "Re:	[12] Ms. Burrows, who's already been asked the question.
[13] Randonie For Slower Industry, Growth After Increase	[13] MS. SAMUELS; Mr. Moore?
[14] In F.F. T. And your name appears on the list of	[14] THE WITNESS: It contains NBER estimates of
[15] people to whom this was to be distributed.	[15] price elasticity among the groups listed in the
(16) Have you seen this document before?	(18) table.
iη A: Yes.	BY MS. SAMUELS:
(is) Other?	[18] Q: For example, looking at the row entitled
[19] A would have been on or wound that	[19] "Effect on Incidence" -
201 April 9th, 1982, date.	[20] A: Correct.
[21] Q: Was this document also prepared for	[21] Q: Does this - I'm sorry?
[22] long sange forecasting or planning purposes?	[22] A: Correct.
(23) A: Yes, it was.	[23] Q: Do these numbers suggest that fewer people
[24] Q Was it prepared for any other purpose other	[24] in the age groups listed would smoke?
ps) than that?	A: As prices rise. So stated by the NBER, yes,
Page 193	Page 195
	(i) that's the interpretation.
Charles Commission of the comm	a to the HTCC.
p marked as Moore Exhibit 13.	4 P. M. H. L.
The state of the s	see massiff of the asserted to shop
7000	OVER CARRIES C.
	a m the second in the ore
	[6] G: Does it suggest that people in the age
[8] marked as Moore Exhibit Number 13. It's a memo	
(a) marked as Moore exhibit Natilist, 33. it's a faction of the dated september 27, 1982, to you from Ms. D.S.	[8] rise? [9] A: According to the NBER models, which is what
[10] Burrows, "Re: NBER Models Of Price Sensitivity By [11] Age Sex." It's also been identified as CX-819. The	[10] she is reporting here, yes. [11] Q: Could you turn to the second page of the
~ 600	
(12) Reynolds Bates Number is 50301 1370.	document. In the cc portion of the document,
[13] Looly have questions about the first two	[13] there's a Mr. R.A. Davis listed.
pages, but feel free to look at the whole document,	(14) A: Yes.
us if you wish.	list of who is that.
(16) MR. WILLIAMS: I'm sorry. You said you only	A: It was Bob Davis. He was part of the
have questions on the first two?	in forecast group at that time.
[16] MS. SAMUELS: Yes.	[18] Q: I'd like to direct your attention to the
[19] MR. WILLIAMS: Let me note for the record	[19] second paragraph on this page, which states:
that this document and the last document, both were	[20] (Reading)
1211 written by Diane Burrows, who is this week been	But, the loss of younger
deposed and asked questions about both documents.	221 adult males and teenagers is
234 So I'm not sure why we need to spend time asking	more important to the long
124) this witness about why they were prepared when the	124) term, drying up the supply of
	new smokers to replace the

gs author has already testified to that fact.

gs new smokers to replace the

-3

Page 196 Page 198 m old. (i) reviewing and reporting. So I would think there 22 Do you agree with that statement? [2] would be no reason to restrict it in any way. MR. WILLIAMS: Objection, He's not here to Q: If you turn back to the first page of the [4] agree or disagree with statements. If you have a [4] document, in the lower left-hand corner we see [5] "DBS/ch - 9/27/82," which is also the date of this particular - in something somebody else wrote. MS. SAMUELS: Mr. Moore? [6] memo, and under it it says "Code: 5.21," And that THE WITNESS: I don't agree with the m seems to appear on every consecutive page of the [7] (e) statement, no. [8] document. What do those letters and numbers mean? BY MS. SAMUELS: A: Well, "DSB" are the initials of Diane (9) Q: Why not? [10] (10) Burrows. The "ch" are the initials of the secretary Ldog't think - I don't believe you can (ii) who typed this report. And, of course, it has the [12] draw any conclusions about that from this study. (12) date. The code may have been that - I have no [13] The objective of this document was to try to (13) idea undersand the impact that an increase in the MR. WILLIAMS: Let's not guess. [14] Federal Excise Tax may have on the overall longer THE WITNESS: I'd only be guessing what that (15) termindustry volume. And this was Qiane's code would mean. conclusion about what the NBERSTURY suggested. [17] BY MS. SAMUELS: Q: Was Ms. Burrows reporting to you at that Q: Did codes such as this, were they ever [18] time when this was written on september 27, 1982? (19) included in documents you wrote? [19] A: I believe so, yes. [20] A: Not to my knowledge. Q: Did you communicate your disagreement with Q: What's your best recollection of what that [21] (22) this statement to her at that time Code 5.21 means? [22] A: I don't recall. It was just a report that MR. WILLIAMS: He says he doesn't know. [23] was issued to the forecast group, so there was not THE WITNESS: I don't know. [24] 1251 any Pincan - as an input to the forecast. So it MR. WILLIAMS: If he doesn't have a [25] Page 197 Page 199 (1) was not seer opinions or contrision, were not of in recollection, Counsel, he can't have a best [2] any consequence in that regard It was her [2] recollection. (3) Statements MS. SAMUELS: Mr. Moore? Q: When your direct reports include statements MR. WILLIAMS: Unless you're ask - he just (s) that you disagreed with in written memoranda, was it s said he didn't know again. your standard practice to communicate your THE WITNESS: I don't know what the code m disagreement with those statements to them? m means. A Simply, on a - if it were something that MR. WILLIAMS: Why don't you ask Diane was going outside of the research department. m Burrows that. Q: Assisto your knowledge, did this go outside MS. SAMUELS: I'd like to have this document [11] the reseaseh department? (iii) marked as Moore Exhibit 14. A: No. (Moore Deposition Exhibit Number 14 was 1121 Q: was this report filed in any library or [13] (13) marked for identification.) (14) reseased center - information center? BY MS. SAMUELS: [14] A: I way specifically, except the MDIC is Q: Mr. Moore, I'm handing you what's been 2189 on the copy list, which is the marketing development [18] marked as Moore Exhibit 14. It's also identified as ил information center. So it would certainly appear (17) CX-198, and it bears the Reynolds Bates Number that they would have gotten a copy to be filed. [18] 50747 2446. It's entitled "Agemix Model Of YAS Q: Do you know if this document was generally [19] Impact On SOM." [20] available in the information center or if it had Have you ever seen this document before? [20] [21] restricted access? MR. WILLIAMS: Does it have an author or any A: I don't know. This certainly had nothing to [22] recipients? Counsel, can you key him in -(23) do with - with our 14 to 17 year old data from NFO. MS. SAMUELS: Not listed on the document. (23)

[24] It was just a published government NBER study that

1251 would have been available to anyone, that Diane was

1241

(25)

MR. WILLIAMS: Pardon me?

MS. SAMUELS: Not listed on the document.

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	Page 200		Paga	202
(1)	(Witness reviews document.)	[1]	THE WITNESS: Domestically, for U.S.	
(2)	THE WITNESS: I don't recall having seen	[2]	MS. SAMUELS: Yes.	
[3]	this.	[3]	BY MS. SAMUELS:	
[4]	BY MS. SAMUELS:	[4]	Q: Could I direct your attention to - I'll	
(\$)	Q: Do you know what agemix is or what it means?		read you the nine-digit Bates Number of the page.	
[6]	A: This - I would only be guessing as to		It's 50747 2450. It's about three pages from the	
(7)	what - as to what this is.	רח	last page of the document.	
(8)	Q: Has any research you've ever conducted,	[13]	And there's a table on that page entitled	
(B)	supersised, or reviewed involved agemix?	(9)	"Incremental SOM From YAS Plan Camel." Are you with	
[10]	A: Yes,	(113)	me?	
[11]	G And what was that?	[[1]		
[12]	A: Again, in this long-range forecast, as we	[12]	Q: For purposes of this table, what age group	
	discussed yesterday, by taking the age groups and	[13]	is YAS defined as?	
	then using incidence and rate versus the population	[14]	A: Well, younger adult smokers - that would be	
	and aging them out in time, that was kind of an		the total - as we discussed before, were 18 to 24	
	ageins model that was referred to This appears to		year olds, was the definition. This specifically	
(17)	be something like that. But I sloping call it.	(17)	says at the top, younger adult smokers 18 to 20. So	
[18]	O: Could you look at the table on the first		I'm assuming it's some subgroup of the younger adult	
	page ment to - under Number 2 under Number 2.	,	smokers, the 18 to 20 year olds, instead of 18 to	
[20]	under the heading "Assumptions"	[20]	24.	
[21]	A)-Ycs.	[21]		
[22]	Q What does this table show	1	entitled "SOS Swing." Do you know what that	
(53)	MR WILLIAMS: You want bird to read it into	[23]	means?	
[24]	the record?	[24]		
(52)	THE WITNESS. These are fare per-day	[25]	Q: How about the term "Conversion Benefit," do	
	Page 201		Page	203
	estimates which would be an estimate of the number	(t)	you know what that means?	
	of cigarcates smoked per day by a total 18 years and	[2]		
	older smokers in the marketplace for the years 1975,	[3]		
[4]	'80, 85 and 1988.	[4]	what that means?	
[5]	And underneath that, what the we done is,	{S		
	taking the individual age groups - 18 to 24, 25 to	[6		
	34 and so forth - and indexperients rate per day	7	Incremental SOM Value" means?	
[8]	to that total 18-plus number	(8		
[9]	BY MS! SAMUELS:		situations to - as an estimate of what the	
[10]		1 -	incremental share of market would be to the company,	
[11]	their rate per day to that total 18-plus number"?	[11	on the total RIR basis.	
[12]	A Well, in other words, if you look at 1975,	[12	Q: Looking at the table as a whole, do you know	
	it would suggest that smokers in the 18 to 24 year	[13	what it represents?	
	old age group, their number of cigarettes smoked per	(14		U
(15)	day is about 82 percent of that of the total adult	{15	that's - you know, I'm only guessing.	Ň
[16]	smoking population.	(16	•	O
[17]		[17		Ų
[18]		Įte		į.
[19]		[15	-	(
[20]	market currently?	[50	ask about this table?	(
[21]	•	[21		
(2 2)			Okay. Have we got a date? The best person would	
(23)	-	[23	probably be the person who created it.	
(24)	MR. WILLIAMS: You're asking domestically,	(5)	Ms. Burrows is being asked questions about	
(25)	Counsel?	[2:	agemix models. So we may be able to help you out	

Page 204 Page 206 (1) there. I think that's a clue, [1] place? THE WITNESS: I don't know without knowing A: No, I'm sorry, I don't. (3) the originator or the time or something. I wouldn't Q: Was it in the 1980s? (4) have any idea -A: I believe so. BY MS. SAMUELS: [5] Q: Do you remember whether it would have been Q: It appears to have been written 1988, [6] tel the early '80s, perhaps 1983? m 1989 1989. On the first page of the document, A: I don't recall. (a) there's data going up to the year 1988. Q: Do you recall where the presentation took A. know. It could have been a forecast (9) place? (10) document. Could have been something else. I have A: It was in the Reynolds building. [10] [11] DO i Q: Do you recall how many people attended Qialn 1989, was your department doing forecast (12) approximately? [13] work for Reynolds? MR. WILLIAMS: The one he went to, I assume A Yes [14] [14] you're talking about. Q! Were any other departments doing forecast [15] THE WITNESS: The presentation that I was in work workeynolds at that time [16] was only to some people in marketing research, A: No. 🤎 (17) (17) primarily the marketing research managers, of which Quantitative any outside consultants doing [18] [18] there were probably six or seven in attendance. [19] fore work for Reynolds at the time? I'm BY MS. SAMUELS: (19) talking 1989. [20] Q: So probably six or seven marketing research A: Not that I recall. [21] [21] managers were in attendance? MS. SAMUELS: I'd like to have this document [22]1221 A: Correct. marked as Moore Exhibit Number 15 Q: Yesterday, we discussed a presentation given (Moore Deposition Exhibit Number 15 was [24] by Ms. Burrows regarding first usual brand younger ps marked for identification.) [25] adult smokers, that you attended. Page 205 Page 207 BY MS. SAMUELS: [1] A. Yes. Q: Mr.Moore, I'm handing you want's been

marked as Moore Exhibit Number 15 entitled 'Younger

Adult Smoker Analysis." It's also been identified

as CX-657 and bears the Reynolds Bates Number (6) 50203 5345

Have you ever seen this document before? (Witness reviews document.)

A: Yes we seen this before.

Q: When [10]

A: I perieve I was in a presentation where this (12) information was shown.

Q: Who was giving the presentation? [13]

A: I don brecall for sure. [14]

Q: What's your best recollection of who was

[16] giving the presentation?

MR. WILLIAMS: I'm happy to help in this [18] regard, Counsel. It's been fully explored in the

[19] other deposition going on this week. If there's a

(20) mystery, we'll get - well -

THE WITNESS: I honestly don't recall. I

[22] believe it would have been either Diane Burrows or [23] Dick Nordine.

(24)

BY MS. SAMUELS:

Q: Do you recall when that presentation took

Q: Was this a different presentation or the

[3] same presentation?

A: I believe it's a different presentation

(s) or - or - this may have been only a piece of that

[6] presentation. I don't recall exactly.

Q: You mentioned that there were six or seven (8) other marketing research managers there. Do you

m remember who they were?

A: Not specifically. I do remember there

(13) were - I do remember from the forecast group there

(12) was John Hribar. I believe Phil Galyan was in

(13) attendance. There were probably - I'm sure there

was someone - one or more people who worked for me

(15) who were there. I don't recall anyone else.

Q: Could I direct your attention to the fourth

page of the document, the Reynolds number on that

(18) page is 50203 3348.

Where it says "Sources," it lists 1982

[20] Incidence and Rate Report, MDD Tracker, I believe,

[21] and a Census Bureau population estimates.

Are you familiar with the 1982 Incidence

[23] and Rate Report?

A: Yes. That would have come from NFO data ps that existed at the time. We tracked incidence and

une 4, 1998 MATTER NO. D0928		
Page 20		
[9] rate per day.	marked Moore Exhibit 16. It's also labeled CX-642.	
(2) Q: Was that a report that was prepared on an	[2] And it bears the Reynolds Bates Number 50731 8692.	
p annual basis?	p. It's entitled "Key Performance Issues In 1990." And	
A: I believe it was - I believe the incidence	[4] under that it says "Camel."	
[5] and rate information on the total 18-plus population	153 Have you ever seen this document before?	
[6] was available on a quarterly basis.	(5) (Witness reviews document.)	
[7] Q: Was there any information collected on the	[7] A: I don't recall having seen this before.	
[8] incidence and rate for people under the age of 18?	[8] Q: I'd like to direct your attention to Issue	
(9) We discussed that - we've been through	191 Number 3 which says: (Reading)	
[10] that. The only information that existed on that was	(10) What is the relationship	
[11] the 17 year old data that was collected by NFO	(iii) between changes and	
(12) as a result of doing the household interviews and	promotional activity and share	
(13) reported to Reynolds on any kind of tracking	[13] of claimed usual brand smokers	
(14) Or organing basis, It was given to the forecast	[14] among YAS? What does claimed	
us group specifically for that project.	usual brand mean to a YAS and	
[16] And this says 18-plus, meaning 18 year olds	how often does it change?	
[17] and older. So this is the usual data that existed	My question is: Have you ever conducted,	
[18] from NPO, which was adults 18 years of age and	[18] supervised, or reviewed any research or reports	
(19) CHECK CHILLY.	[19] regarding the relationship between changes and	
[20] Q: Does Reynolds still prepare incidence and	promotional activity and share of claimed usual	
[21] rate reports currently?	prand smokers among YAS?	
(22) A. (25)	[22] A: No, I have not.	
[23] Q. Are those based on Tracker data?	[23] Q: Have you ever conducted, supervised, or	
[24] A. Y.C.	[24] reviewed any research or reports that involve the	
[25] Q: Any other data?	[25] meaning of claimed usual brand to a YAS and how	
Page 20		
[1] A. V.	(1) often it changes? (2) MR. WILLIAMS: How often what changes?	
(2) G. Let's look again under "Samees" where it	AND CARRIEL S. The meaning of J'm sorry	
(3) says, Believe, MDD Tracker	[4] Usual brand, claimed usual brand.	
(4) A. Correct.	sen will take. How often the claimed usual	
[5] Q: Was the Tracker system in use at Reynolds at	1 · ·	
[6] that time?	(s) brand changes? THE WITNESS: I don't recall having seen	
MR. WILLIAMS: Now, are 982, or 1983	(a) any – any information that speaks to that question.	
[8] or 4 when we think this report was prepared?	DV MC CAMIE! S:	
MS SAMUELS: 1983.	The state of the s	
[10] THE WITNESS: I don't know. As we		
discussed, Tracker was a replacement for the NFO	[11] (Reading)	
12 system I don't recall the exact time that that	[12] Wity, now, and when does	
(13) OCCUERCO.	[13] all Occasional user of came.	
Since it's referred to in this report, there	[14] become a claimed usual	
us must have been - it would appear that some of the	[15] brander? What role do	
information in this report was from the old NFO data	(is) promotions piay in that	
system and some of the information was from the new	process? How often do you co	
[18] Tracker system, since it's referenced in here. So I	[18] need to promote to turn	
have no idea what time frame we're talking about.	(19) Occasional user into adopters?	
MS. SAMUELS: Okay. I'd like to have this	Have you ever conducted, supervised, or	
document marked as Moore Exhibit Number 16.	reviewed any research involving when an occasional	
(Moore Deposition Exhibit Number 16 was	user of Camel becomes a claimed usual brander?	
marked for identification.)	[23] A: No, I have not.	
BY MS. SAMUELS:	24 Q: Have you ever conducted, supervised, or 25 reviewed any research regarding how often you need	
Q: Mr. Moore, I'm handing you what's been	See reviewed any research relations from orien log reed	

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Page 212 (i) to promote to turn occasional users into adopters? A: No, I have not. Q: Looking at Issue Number 5, which says: (3) (4) (Reading) What impact does (e) promoting have on a brand's m image? What kind of (e) promotions and how much (e) enhance desired brand imagery? [10] Have you ever conducted, supervised, or [11] reviewed any research or reports regarding what impact promoting has on a brand's image? A: No I have not. (13) G: Have vou ever conducted, supervised, or As I'm sorry. Let me back up to Number 5.1 [17] have seen some - some in-market test market [18] results with customized consumer research among adult smokers that speaks to the impact of - they talk about promotion as one of the elements in gis creating a brand's awareness and also perception to that brand which relates to its live seen 23) those kinds of studies before, in terms of introducing brands into the marketplace.

(i) around 1990, what impact did the change in Camel's [2] promotion strategy have on share of market? A: I have no idea. I was not involved in that. [4] My work on that has been within the last four or [5] five years, beginning, I believe, in 1995 when I [8] left the forecast group and got involved in - more [7] involved in my current position with the company. Q: Are you aware of any general conclusions that can be drawn regarding pack promotions' effect on share of market for Reynolds brands? MR. WILLIAMS: Well, let's define "pack (12) promotions." What are you talking about? BY MS. SAMUELS: 113 Q: Do you understand the question, Mr. Moore? [14] MR. WILLIAMS: Are you talking about price? [15] Are you talking about imagery? THE WITNESS: I don't understand your [18] question, because it's - it's so broad. I mean, I (19) don't understand what you are specifically trying to (20) ask me. BY MS. SAMUELS: [21] Q: What is a pack promotion? (22) (23) A: A pack promotion would be a promotion that [24] involves the purchase of one or more packs as 25) opposed to a carton of cigarettes. I believe we

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[1] studiet yourself?
```

A: No. I did not. [2]

Q: Distany of the studies on that issue that

Q. Did you ever conduct any of those kinds of

[4] you've seek relate to the Camel brand?

A: Nowhot that I recall.

Q: Bave you ever conducted supervised, or

m reviewed by research regarding what kinds of

(e) proposition enhanced desired brand imagery?

A: No have not.

Q: Lossing at Issue Number 6, which says: [10]

[11] (Readily)

What impact does change

[13] in Camer's promotion strategy

[14] in 1990 to all pack promotions

[15] have on share of market and

(se) share of smoker performance?

рд Have you ever conducted, supervised, or

(18) reviewed any research on that topic?

A: I have been involved in doing research on

[20] promotion impact on share of market in the

[21] marketplace, overall share of market.

Q: Did any of that research involve the Camel 1221 (23) brand?

A: It's involved all of our brands, yes.

Q: Regarding the Camel brand, in the period [25]

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(i) call them carton promotions or pack promotions,

(2) depending on whether you're promoting a carton sale

(3) or a pack - less than a carton, pack sales.

Q: Could you give me an example of a pack

(s) promotion.

[8] - A: A pack promotion could be something like:

M Buy two packs/get one free.

Q: Does that also include a gift, such as a

m utilitarian item that would be attached to the pack?

A: There are promotions like that that are pack [11] promotions on occasion.

Q: Those are considered pack promotions?

A: It could be. If it's buy two packs/get a

[14] free lighter, that would be considered a pack

(15) promotion.

Q: Are there any general conclusions that can

(17) be drawn regarding whether pack promotions such as

[18] buy two/get one free have any effect on share of

(19) market?

(20) A: I wouldn't say there are any general

[21] conclusions that can be drawn, no.

Q: Are there conclusions - are there general

[23] conclusions that can be drawn regarding that type of

(24) Offer's effect on the share of market for certain

isa brands?

Min-U-Scripts

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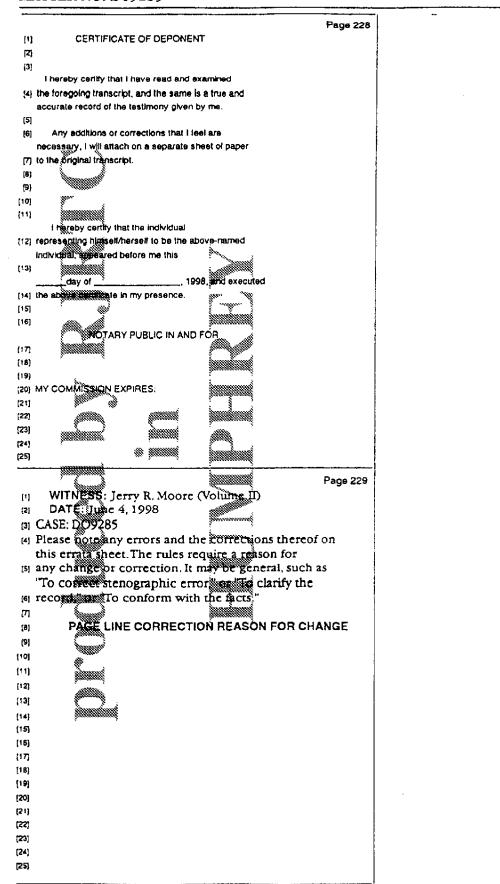
Page 216	Page 218
MR. WILLIAMS: Counsel, you're going to have	(i) Q: Anyone else?
[2] to give him a specific question.	(2) A: No.
[3] THE WITNESS: The conclusions that can be	[9] Q: Okay, Looking at Issue Number 9 on this
4 drawn are not general conclusions.	[4] page, which says: (Reading)
(S) BY MS. SAMUELS:	(5) What drives a Marlboro
(6) Q: Are you aware of any studies or research	[6] younger adult smoker to
n involving the Camel brand that looked at the effect	in interact with Camel and
(8) of pack promotions, such as buy two/get one free, on	(8) when/why does that
9) share market for the Camel brand?	9 interaction increase versus
(0) A: During what time period are we discussing?	[10] decrease?
period from 1987 to the present.	Have you ever conducted, supervised, or
(12) A: I am aware of some that have occurred in the	reviewed any research or reports involving that
las las to four years, since about 1995 or '6 -	(13) topic?
14) '95 Lbelieve.	(14) A: No. No, I have not.
(15) Q: Do you know how many?	[15] Q: Looking at Number - Issue Number 11, which
s periodically annually kind of try to	(16) states: (Reading)
update our learning regarding what's going on in the	117] Is Camel's geographic
management and the impact of promotions among other	[18] development driven by its
19 things	(19) development among younger
Q: Who prepares those reposited	(20) adult smokers?
A. The group that I currently am responsible	(21) Have you ever conducted, supervised, or
[22] for.	22 reviewed any research on that topic?
[23] Q: Is there anyone in particular in that group	[23] A: No, I have not.
who does the reports for the Camel brand?	MS. SAMUELS: I'd like to have this marked
[25] A: No. They're not done specifically for a	ps as Moore Exhibit 17.
	(ES) AS MOOLE DAMENT TY.
Page 217	Page 219
(1) brand they're done for all of our brands.	(1) (Moore Deposition Exhibit Number 17 was
[2] Q: What are those reports called?	(2) marked for identification.)
p A: The sorry?	BY MS. SAMUELS:
A Q Do shose reports have a name?	[4] Q: Mr. Moore, I'm handing you what's been
[5] A: Not a specific name. It's - at different	s marked Moore Exhibit 17. It's entitled "Strategic
is times we focus on different things, depending on	[6] Overview of YAS." It's been marked CX-668 and bears
m what seems to be new learning mem learning that	on the Reynolds Bate number 50718 1169.
(8) we've developed about the impact, as I mentioned, of	[8] Have you ever seen this document before?
p promotions, as well as other factors in the	a by a site to the state of a company
io marketpuce.	(9) A: No, I don't believe I've seen this document
	O II
[13] Q: How do you refer to them in the ordinary [12] course of business?	
	(12) Strategic overview?
	MR. WILLIAMS: Of what?
[4] performance.	MS. SAMUELS: Of anything.
[15] Q: And how often are those prepared?	(15) MR. WILLIAMS: He's in strategic planning.
[16] A: There's no specific timetable. It's just	liel He usu to use seen a lot of documents of strateRic
[iη when - you know, when we, in the course of our	[17] overviews.
us analyses find comething that we think would be of	(18) MS. SAMUELS: Mr. Moore?
	[19] MR. WILLIAMS: What is the question,
(19) interest or benefit in terms of learning about	
in interest or benefit in terms of learning about what's going on in the marketplace.	[20] Counsel? Has he ever seen a document entitled
[19] interest or benefit in terms of learning about [20] what's going on in the marketplace. [21] Q: And to whom are the reports that you	Counsel? Has he ever seen a document entitled
(19) interest or benefit in terms of learning about (20) what's going on in the marketplace. (21) G: And to whom are the reports that you (22) referred to as "retail factors affecting business	23] Counsel? has ne ever seen a document children 23] "Strategic Overview"? 23] MS. SAMUELS: Yes.
(19) interest or benefit in terms of learning about (20) what's going on in the marketplace. (21) G: And to whom are the reports that you (22) referred to as "retail factors affecting business	23 Counsel? Has he ever seen a document endined 23 "Strategic Overview"? 23 MS. SAMUELS: Yes. 23 THE WITNESS: Strategic overview? Don't
[18] analyses, find something that we think would be of [18] interest or benefit in terms of learning about [20] what's going on in the marketplace. [21] Q: And to whom are the reports that you [22] referred to as "retail factors affecting business [23] performance" distributed to? [24] A: Typically to marketing and sales management [25] primarily.	23] Counsel? has ne ever seen a document chuncu 23] "Strategic Overview"? 23] MS. SAMUELS: Yes.

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Page 220	Page 222
[1] BY MS. SAMUELS:	[1] involving FUBYAS?
2) Q: Do you have any idea which department within	[2] A: That's the only research I'm aware of.
(3) Reynolds produced this document?	[3] Q: Are you aware of any study entitled "Less
(4) A: No, I don't.	[4] Educated Smokers"?
(5) Q: I'd like to direct your attention to the	[5] A: No.
(6) second page of the document. There's a list of	[6] Q: Are you aware of any research involving less
major studies and some of the - the studies listed	m educated smokers?
(a) are: (Reading)	(8) A: No, I'm not.
(9) Strategic Initiatives,	(9) Q: Are you aware of any study entitled "Smoker
[10] YAS Resource Allocation,	[10] Personality Study"?
(11) Marlboro Analysis, FUBYAS	m A: No.
[12] Study, Less Educated Smokers,	Q: Are you aware of any research involving
[13] Smoker Personality Study,	[13] smoker personalities?
[14] Historical New Brand (I	[14] A: No, I'm not.
(15) assume) Opportunity, Tracke	[15] Q: Are you aware of any study entitled
[16] Date and Focus Groups. [17] MR. WILLIAMS: What's the question?	[16] "Historical New Brand Opportunity"?
DV MC	A: Nothing with that title, no.
	[14] Q: Are you aware of any research involving
[19] Q: Are you aware of any study involving [20] strategic initiatives?	in historical new brand opportunities?
	(20) A: I'm aware of research that - or analyses (21) that were done of brands that had been introduced in
All Landson and Land VI C	
[22] Q: Art you aware of any stories regarding 1A5	the marketplace and what their performance had been
	[23] and trying to separate the performance of those that [24] had succeeded versus those that had failed.
and and a second se	The second secon
RS OF Are you aware brany studies regarding	[25] MS. SAMUELS: I'd like to have this document
Page 221	Page 223
[1] Marlboro analysis?	[1] marked Moore Exhibit 18.
(2) A: There were lots of Marlboro analyses. It's	(Moore Deposition Exhibit Number 18 was
p a key petitor.	(3) marked for identification.)
(4) Q: Weiz you involved in preparing any studies	[4] BY MS. SAMUELS:
(5) regarding Marlboro analysis?	(5) Q: Mr. Moore, I'm handing you what has been
(6) A: A: A: The rms of share of manuel performance and	marked as Moore Exhibit Number 18. It also bears
m forecasting and projecting and things of that	n the CX Number 230 and the Reynolds Bates Number
(a) natawa	(a) 50245 7674. It's entitled "10-Year Cigarette
(9) MR WILLIAMS: Counsel, is session is	(v) Forecast 1975 to 1985, Trends In Cigarette Smoking
(10) there thing in particular - any particular study	[10] Behavior."
[11] called Mariboro Analysis, or whether Reynolds is	Have you ever seen this document before?
[12] involved in analyzing Marlboro, which he's indicated	[12] (Witness reviews document.)
(13) it's a major competitor? What are you asking?	[13] A: I don't believe I've ever seen this document
[14] MS SAMUELS: My first question is the one	(14) before.
(15) that he aready answered, that he has been involved	(15) Q: Was there a specific department within
[16] in studies regarding analyses of Marlboro.	[18] Reynolds that would have produced the 10-Year ω
(17) BY MS. SAMUELS:	(17) Cigarette Forecast 1975 to 1985?
[18] Q: My next question will be: Are you aware of	[18] MR. WILLIAMS: You asked him if he's ever
[10] any specific study entitled "Marlboro Analysis"?	[19] seen this before. You want to know, to the best of
(20) A: No.	his knowledge, who produced this document? Yes?
Q: Are you aware of any study entitled "FUBYAS	[21] MS. SAMUELS: No.
[22] Study"?	MR. WILLIAMS: Okay. Don't answer that one.
A: I'm aware of the work that Diane Burrows did	BY MS. SAMUELS:
[24] on – that we discussed yesterday, I believe.	[24] Q: I want to know, to the best of your
Q: And are you aware of any other research	

	Page 224	}	Page 228
(1)	that would have produced a 10-year cigarette	[1]	
(∑)	forecast?	[Z]	BY MR. WILLIAMS:
(3)	A: That could have been the forecast group. It	[3]	Q: Mr. Moore, do you know when the Tobaccoville
(4)	could have been the long-range strategic planning	[4]	facility was constructed?
(5)	group that had this done. Those would have been the	[5]	A: Well, the construction was over a long
[5]	only two that I would be familiar with.	[6]	period of time. I believe it started in the
(7)	👊: Who would be the best person at Reynolds to	נלז	production - first production was somewhere around
[8]	ask which department produced this document?	[8]	1986 or '7. You know, it was some - sometime after
(9)	best person today to ask that?	[9]	we began producing that long-term forecast, which
(10)	》©: Ye s,	[10]	was in the early '80s, you know. And the time that
(11)	n't know if there's anyone there that	[11]	it took to actually construct and get the facility
[12]	conid answer that question.	(12)	up and operational was several years.
[13]	LLIAMS: Why don't you find out if he	(13)	MR. WILLIAMS: All right. Thank you.
[14]	knows who produced it.	[14]	Nothing further.
(15)	THE WITNESS: I do not know who produced	[15]	(Signature reserved)
(16)	the decupent.	[18]	(Deposition concluded at 11:24 a.m.)
[17]		ניזן	
[18]		[18]	
(19)	temminisc break.	[19]	
(20)		[20]	
[21]	(Recess taken from 11:08 a.m. to 11:21 a.m.)	[21]	
[22]	BY MS: SAMUELS:	[22]	
[23]	Q: Mr. Moore, did Reynolds ever do any research	[53]	
(24)	Married In the Married	[24]	
[25]	Joe Camel campaign might be attractive to kids?	[25]	
	Page 225		Page 227
[1]		m	CERTIFICATION O F REPORTER
יכו		[Z]	

[25]	Joe Camel campaign might be attractive to kids?	[25]
[1]	Page 22!	Page (1) CERTIFICATION O F REPORTER
[4] (5] (6] (7] (8) (9) [10]	for Reyholds to determine whether any aspect of the log Gamel campaign might be attractive to kids? A: No MS: SAMUELS: I have no marking questions. MR: WILLIAMS: Okay. MS: SAMUELS: Do you have any questions, Mr. WILLIAMS: Not now We'll reserve	DOCKET/FILE NUMBER: D09285 (4) CASETITLE: R. J. REYNOLDS TOBACCO COMPANY (5) HEARING DATE: JUNE 4, 1998 (6) [7] I HEREBY CERTIFY that the transcript contained (8) herein is a full and accurate transcript of the notes (9) taken by me at the hearing on the above cause before [10] the FEDERAL TRADE COMMISSION to the best of my [11] knowledge and belief. [12] DATED: JUNE 5, 1998
[12] [13]	MS. SAMUELS: Mr. Moore, you have the	(13) (14) (15) ELIZABETH S. GIRVAN
[15] [16] [17]	you wish. If you wish, you can also waive that right. If you do decide to make changes to the	(16) (17) CERTIFICATION O F PROOFREADER
[18] [19]		[19] I HEREBY CERTIFY that I proofread the [20] transcript for accuracy in spelling, hyphenation, [21] punctuation, and format.
(21) (22) (23)	further. THE WITNESS: Okay. MR. WILLIAMS: I actually do have one point	[22] [23] [24]
[24]	of clarification. It was unclear to me yesterday,	PES CRYSTAL WENDT

ga and so I do want to clarify this.



21

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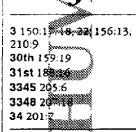
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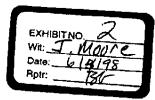
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younger adults

Gile 1980 Produced to Federal Trade Commission pursuant to subpoena dated June 6, 1997.

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XXXIII (1000)

CONFIDENTIAL

July 18, 1980

Mr. N. W. Glover Mr. G. H. Long

Mr. J. B. Stuart

THENAGE SMOKERS (14 - 17) AND Re: NEW ADDIT SMOKERS AND QUITTERS

The attached report on Teenage Smokers (14 - 17) and New Adult Smokers and Quitters is an update of the first report on the subject issued in January, The data is a natural by-product of tracking adult smokers. No special effort is made to gather this data, and it is not to be used for weeketing strategy purposes.

A summary of key findings is included on the first two pages the report. Similar reports will be provided seminannually.

Jerry R. Marketing Development Department

JRM:qi

300000

Attachment

cc: Mr. H. J. Lees

Mr. R. C. Nordine

Mr. G. J. Totterdale

RM0008990

http://legacy.library.ucsf.e6u/tid/xtփወፑድ00/pdfv.industrydocuments.ucsf.edu/docs/sghl0001

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September 11, 1980

NWB K. Kusun CR Nell

Individual copies to:

Mark. J. Fackelman 🗯 D. G. Fought filen Monahan Hr. Jerry Moore Mr. Greg Novak

YOUNGER ADULT SMOKERS -- TERMINOLOGY

ONFIDENTIAL

s you all know, the objectives of RJR's marketing activities are convince existing smokers to select our brands rather than motivate people to start smoking, particularly minors. To smoke or not to smoke is a personal decision which we do not try to influence.

Gwan this policy it is important that we do not do anything that would leave the halse impression that our real intentions are otherwise. The risk area here is in the references we make in our well to consintations regarding the younger adult smoker

PATTILEGED MATERIAL REDACTED

Amen additional whomht, I would also suggest that we all begin uning this terminology in our oral communication, both formal and informal. By doing so, we'll develop a good habit that will reflect iself in our written communications.

Please discuss this with your people and assure that they under-stand this new terminology, the rationale behind it, and that put it into practice immediately.

Thanks for your cooperation.

L. W. Hall, Jr.

LWH-1br economic

CX-67



RH009976

FROM

L. W. Hall, Jr.

SUBJECT:

INFLUENCE OF YOUNG ADULT SMOKERS ON SUCCESSFUL

NEW BRAND ENTRIES

I was very much interested in the following comment in Steve Perry's 8/28 NFO Topline Analysis:

"Young adults represent a key opportunity area for new by activity, due to their high propensity to switch brand families."

It has been my impossion for some time that while young adult smokers indeed switch brands more frequently than their older counterparts, they don't generally switch in great numbers to new brand names. As a matter of fact, I can't recall a single successful new brand in recent Domestic market history which enleved initial success because it attracted younger adult smokers. My my manarity is correct, it has been primarily females who have been mainly responsible for new brand name success. Conversely, new grand names targeted to younger adult smokers have all failed.

Can it be that the younger adult smokers are doing most of their brand family switching between the larger, more popular well-established brands. If so, the implication that this demographic group represents a key opportunity area doesn't necessarily follow. As we do now, peer group pressure plays a major role in the brand choice of younger adult smokers. By smoking what their peers smoke, they help gain social acceptance and reduce the risk of being ostrasized. New brand names can't deliver on such consumer wants. Because they're new, nobody else is smoking them.

Please ask Steve to investigate these hypotheses, as they have make implications regarding our new brands program.

Thanks.

L. W. Wall, Jr

LWH-1br

cc -Mr. Greg Novak Mr. D. G. Fought EXHIBIT NO 4/
Wit: J. Marce
Date: Le 14198
Rptr: 34

*010# 0.5 · ·

pursuant to subporte

Mr. J. R. Moore Mr. E. J. Fackelman

Ms. E. N. Monahan Dr. J. L. Gemma

L. W. Ha

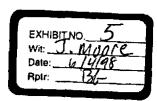
YOUNGER AND SMOKER REPORT

Long again is ized to me that we should very tightly restrict distribution on this report.

Merefore, suggest we make no more copies, that MDD Group Managers and Managems with need to know read your copies, and that Harketing Department personnel below Director level read the copies already given to the Marketing Directors.

A STAN 3000000

CX-76



Produced to Federal Trade Commission pursuant to subpoena

CONFIDENTIAL - FTC DOCKET No. 9285

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R0019552

4

A. Telephone Reamtewel Of Missame Circumsta Brand (Volume Information

It was suggested that NFO contact, via MATS line, respondents and failed to report tigarette brand name or smooting volume.

MRD will advise whether or not this procedure is to be followed. (Sectional needed before April 22, the standing date for editing and coming.)

So leaven to me taunean incorrect by the box I easy course

L. Bearements West Lines 32

Art action de punches for all resourcests in to 25.

Such respondents are to be used for the sugarette profile report on young legace but are to be excluded from \$-1-0 analyses, and from signature \$4.5 -0 availability counts. Yales used in to 35 cmil. A notified in analyses and availability counts of sips stock of the confidence of the analyses and availability counts of sips.

Peanett and 12 and toursers

punched, for those who are digarette smokers, to

>---

ng with Call-roods computer mile, the following data are to make and evaluated.

s. For mach of the wiparel calls to the testionrates

Brage Breference | total restorcents L and elser Brage Breference | total shorees L and liter.

The procedure and chang preference on ego, of the imper-X respondence to the new questionnaire. Age trained to be used are

After evaluating the foregoing, 450 will advise whether:

- All sample cells are to release in producing profile cate on adult samplers;
- b. The lower age limit for the profile of young stokers is to remain at $\Sigma_{\rm loc}$

EXHIBITNO. 6
Wit: J. MOUTE
Date: 6/4/9 &
Rptr: 186-

#JM 06:452

J189 5178

2. Reports to de Produced

Two esparate and complete profile reports are to be produced:

- The angulard report based on respondents 22 and block;
- b. A report based on respondents in to 20 (assuming no change in the lover age limits). This report is in replicate that on adult spacers, except that the age breaks will be limits, 16-17,18-20.

An additional table is to be produced, showing showing incidence and brand preference, in total and by sex, among total respondents (in and place) to the new questionnaire.

TANK BERTEE IN FEETQUE FARRES

<u>Manching of Park-Distance</u>

reserved current and all fixture profile reports, laredo hand any controlled in the fixture, is to be handled as a fixed filter filter filter littline? R-Y+O's are to resuming in the non-filter basegory.

200

MAPASE, New leaf, Eve Worlderbritol, Eve Menthol and 100mm a Singarette Dategorym (Social Non-Henthol) Henthol) are used see added to the last of one as types for which preference are computed.

Plosting cranges are to be made in the list of prante cannot be provided and shown:

fort Months, and 130mm women's Tigamette Category** Tital Montmenthol Mentholy;

190mm Thurs Horgonia Silms and Stive Thurs,

: descendantes are

The based on showers to and tides from the same sample of the and for the same sample of the same sample of the same sample of the same sample of the sample

s a condition prior to troille and trans extreme graporis;

Scalivered in the form of concluencing, for arrotation averagements by MD.

. Three trend tables are to be produced in arbition to those covered in MSD a original request dated [2 8/70]:

VANTAGE, share of total snowers current period only);
VANTAGE, share of 85mm low-Claver follows: current period only);
Manthol 85mm Filters excluding \$400m to and fiel 85, chare of total endiers, she periods

#100mm Homen's Digarette Category is concrised of Firgura Sites. Silve Thins and Eve.

HOM 06:45:

2189 5186

HJM 061453

Patterson Des

Follows is to be added to the List of brands for which a special four-bage analysis of regular vs. cossesional shokers is to be produced.

B - PE * 173 - 17

a and tion to the profile of total PR enokers, individual community and a series of the profile of total PR enumers and usually by the school busin, the school busin, the school size.

midade³⁰ le lo re adred to the unomatic transferior endich imperorigituons of onekers and volume are enomine Table <u>11</u>.

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John Maare

February 21, 1980

Mr. J. B. Stuart

Branch Market

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RE: DIFFERENCES BETWEEN GALLUP POLL ESTIMATES AND HEW ESTIMATES OF REENAGE SMOKING INCIDENCE

Per your request, the following are my comments on the difference between the Gallup estimates and my HEW-based estimates of smoking incidence.

storically, all Gallup Poll estimates of smoking incidence been higher than HEW's. For example, in 1974 and 1978 Gallup's estimate of adult smoking incidence was approximately 3% higher than HEW's estimate.

The primary reason for this discrepancy appears to be in the distinction of a month ent smoker.

- Gallup delines current smokers as those who respond affirmative y to the question: "Have you smoked any cigarettes in the past week?"
- HEW defines current smokers as those who answer yes to: "Do you now smoke?" This definition is further qualified by asking if the respondent smokes one or more cigarettes per day.

Gallup's definition appears more likely to include an occasional water, i.e., the guy who smokes a couple of cigarettes when out on a Friday night. This definition also tends to count experimental smokes as part of the smoking population. Since the majority of experimental smokers are young, the inflationary effect of this definition (relative to HEW) would be highest among teenagers.

Gallup estimates quoted in the attached article may not directly comparable to my estimates. It appears that 18 year olds are included in the Gallup incidence figures, while my estimates cut-off at 17 year olds.

Differences in sampling methodology are not a major contributor to the discrepancy. Both Gallup and HEW used telephone surveys, and any differences in sample size and sampling error would appear to be relatively minor.

CX-777



Mr. J. B. Stuart Page Two February 21, 1980

Finally, while it is difficult to say which is the better measure of true smoking incidence, my estimates agree more closely with a 1979 study by the National Institute of Education (received by our library less than two weeks ago). This report estimates smoking incidence among 12-18 boys at 10.7% and among 12-18 girls at 12.7%. The report is quoted in the March 3, 1980 issue of Forbes Magazine (see attached).

they may actually be result in substantively different major conclusions or the implications. Both studies conclude that incidence is higher among girls than boys, teenage boys are

Please let me know if I can be of any further assistance.

Marketing Research Department

S##P:dmb

\$857,034

‱achment

Mr. U. Frydman

Mr. J. R. Mr. R. C. Nordine

MRD Librar

TEENAGE SMOKERS (14-17) AND NEW ADULT SMOKERS AND QUITTERS

INTRODUCTION

is the second memort relating to teenage smokers and new adult 🖁 sumokers and quisters. The first report, released in January, preserted ing 1979 data; this report updates that to include Fall 1979 datas Simplar reports will be provided semi-annually, coinciding with the Simplar reports will be provided semi-annually, coinciding with the factor annual relation of National Family Opinion, Inc. (NFO) data.

this repirt was obtained from USO of Dolodo, Dr**å**: which maintains a process of abult consumers for the purpose of conduct The past 15 jears RJP has used NEO for _consumer so regularly tracking product testino adult ameker profiles and The data regarding team-jers, new smokers, and term of adult smokers. tral by-product of the tracking of adult smokers. Stis made to gather this data and it is not to be used by parioses.

EINGS

Type of the key findings based on the analysis of and new adult smokers and guitters. No specija for marketing specific parioses.

SUMMARY OF KEY

relaw is a summary of the key findings based on the analysis of teenage smokers and hew adult smokers and quitters.

Smoking American 14-17 Age Group/Aging

nuing to lose share among teenage smokers, with 19:9% of the teenage smokers in Fall 1979 versus 21.3% in Fring 1979. Both WINSTON and SALEM have been steadily losing share among this age group: WINSTON'S share was 7.2% in Fall 1979 versus 8.3% in Spring 1979. while SALEM'S share was 7.9% in Fall 1979 versus 10.6% in Spring 1979. In addition, RJR is losing share points due to aging, which is the natural process of 18 year olds entering the narket and EC+ smokers leaving the RDR's lisses are included adeclining share among 18 year olds only let with a relatively steady chare among 50- smokers.

CX-63

EXHIBIT NO WIT. MOORE Date: 6(4/98 Rotr:

RM027421

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SUMMARY OF RET SIMPLINGS (Continue:

1. Smoking Among The 14-17 Age Group (Asing (Continued

• P. Morris continues to gain share among the 14-17 year old age group, with 62.6% in Fall 1979 versus 39.8% in Spring 1979. Marlhoro, which had 52.0% of teenage stokers in Fall 1979, accounts for a large portion of P. Morris' share among teenagers. However, hearly all of their brands experienced share increases among teenagers from Spring to Fall 1979 (B&H, Virginia Slims, Merit, Parliament and Saratoga all gained in share). P. Morris' large share among 18 year olds has made it the only company to realize substantial share gains due to the aging process.

American, Posett & Myers and B&W all continue to lose share due to the aging process, primarily because of decreasing chares among 18 year olds, and stable or increasing the samong the 50+ age group. Lorillard nearly broaks even due to the agenc process.

Males and 4 plan talks. Nor hare the best active groups in their starting and multipling anthings that is relative in their share they have the highest starting and 11th or rates.

There is no indication that the ultra low tar category is walking there but of the market: relative to share the quit rate among ultra low tar smokens is not significantly gotter than the quit rate among either fuller flavor low tar smokers, or full flavor smokers.

PJR continues to lose share due to the effect of new smokers and fultters. RJR had an increase in losses in Fall 1979 to share versus +.04 share in Spring 1979 due to both a lecrease in new smokers and an increase in quitte

Lorillard and American both lose share due to the effect of new smokers and guittors. Discent & Myers approximately breaks even, while P. Morris and B&W gain share from the effect of new smokers and quitters.

Smoking renautor of 14-10 year littude is untilized on order to improve our ability to forecast disture orends. It is not designed to be used as a tool for developing marketing strategies for this population group.

The analysis is divided into two sections:

 Share of each of the six companies and five key brands among the age group.

Net effect of aging on each of the six company's franchises and five key brand's franchises, and future trends.

The previous report provided a demographic description of 14-17 year old smokers, including population, incidence, rate and volume. Since population estimates are made only on a yearly basis, this table will be provided once a year rather than semi-annually (it will be provided semi-annually if there is a major change in rate per day, which would affect volumes).

1. Share of Company and Foy Brand acting 14-17 Year Old Stokers

Table 1 These rates share of the panies and key brands and one term year, and Table II illustrates the percent find to tolonse for teensyers among pompanics and key brands.

***	T.A.B	(<u>1 </u>		
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SHIDT	AMONG	14-17	- CE	Caulia
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	The same of			
(A)		Share	Among 14-	
	Manage (Manage)		Spring	rall.
and the second s	Šamorova.	1975	1979	1979
	3			
Para la		29.9	21.3	19.9
WINSTON	5	12.5	3.3	7.2
SALEM		10.6	10.6	7.9
		20.0		
		30 6	-0	C3 C
Prorris	ķ	39.6	59.8	62.6
rlboro		36.1	51.5	52.0
Megican		1.2	. 2	. 8
B.		22.0	8.5	5.2
in Karan		19,8	5,4	4.2
homeonia.		-,,,	•	
P. Loraliard		7.3	9.~	11.1
				79.3
		'* • ·	•	. • 5
Timmake 5 Milan	<u>~</u>	· :		2
Liggett & Myes	z .			
Total of 5 Bra	nds	83.3	34.5	80.2
				_

Source: NFO Estimates

<u>IABER 11</u> 14-17 <u>AGE BROUS ESCO</u>MARTO REPORMO OF TOTAL INDUSTRY VOLUME

		l of	Total ind	ustry
			Volume Spring	2a11
		1975		<u> 1979</u>
RJ R		.88	. 43	.40
WINSTON		.40	.17	. 14
SÄLEM		.33	.21	.16
P. Morris	Andrew State of the State of th	1.25	1.18	1.25
rlboro		1.14	1.03	1.04
American		.04	.01	.02
A STATE OF THE STA		.70	1:	
ol		.63	.17	. 78
P. Lordinger		. n -	. 1.9	2.2
Sevent		114	5	. 1 3
La ett a en ora		<u>.94</u>	<u>. 92</u>	<u>. 20</u>
Total) of indus				
Volume		3.14	2.30	2.00★

OU CE: Estima: based on number of teenage smokers, rate per day and embre of acchars.

Because population was assumed to remain the same from Spring to Fall, 197 and because rate per day did not change during this time, total industry volume among 14-17 year olds was also assumed to bemain the same from Spring to Fall. Share for Ball 1979 is whited to illustrate how share has shifted between brands and companies from Spring to Fall.

1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1

- #WR's ename of meanage to makers and longer that it is not dismonstrated 1979 to 19.9% in Fall 1979.
 - Winston's share of teenage smokers has declined steadily from 1975 to Spring and Fall 1979, with a share of 7.2% in Fall 1979.
- to Spring 1979 (10.6%) and then dropped considerably in Fall 1979 (to 7.9%). A fourth reporting period is necessary to determine whether Salem's decline in Fall 1979 indicates a significant trend.
 - Philip Morris continues to gain among teenage smokers, accounting for 62.6% of the 14-17 year old market in Fall 1979 versus 58.8% in Spring 1979
 - Marlboro, which continues to gain share among teenagers, accounts for a large portion of P. Morris' share among this age group. The large portion of the hazers was 52% in Fall 1979.
 - Other P. W. brands on also on meaning in share writy teenage sockers. Bass Virginia Stimes, Menit, Saratoga, and Parliament Strong Strong of the techage smoke in the last above 9.2 in Parliament (Because none of helphands individually account for much of the teenage market 2.3 at most they are not presented in the table.)
 - P. Lorillard is the only company other than P. Morris to be gaining share indend the 14-17 year olds. Newport's increasing popularity among this group is the prime contributor to Lorillard's growth in share among the 14-17 your olds. Newport overtook both SALEM and Kool in share of the techage market in Fall 1979, making Newport the second most popular brand among techagers, after
- American's share among 14-17 year olds declined from 1975 to Spring 1979, and intreased slightly in Fall 1979. The increase is not significant and may not indicate a positive trend for American emong this age group. American remains an unimportant factor in the teenage market along with Liggett & Myers, whose share among the teenage market was only 0.2% in Fall 1979.
- B&W's share among 14-17 year olds has been steadily decreasing, imarily due to Kool's decline among the teenage market. In Fall 1979, B&W held only 5.2% of the teenage market wersus 22.3% in 1975.

TABLE III SHARE AMONG 18 AND 50- YEAR DIDS

or an exercise of the company of th

	Sh	are Among 1	8	Sh.	are Among	50÷
	1975	Spring .1979	1279 1279	2975	5978ng 2979	Fall 1979
WINSTON WINSTON SALEM	28.0 12.8 10.5	25.0 9.2 11.4	3.2	33.3 11.2 8.1	33.3 9.6 9.3	32.6 9.8 8.4
Morris Marlboro	44.0	52.0 41.2	54.9 42.1	15.3 5.0	15.7 3.8	16.5 4.9
American	1.4	. 5	. ģ	17.7	17.9	17.3 <u>\$</u>
Bew Rpo1		12.1	9.6	12.5 4.2	12.3 3.8	12.6 % 3.9 %
P. Loville		11.5	17.7	18.3 .3	12.7	14.0 ms. 14.
inggett jug-			• :	ŝ		9. 60. 1997 re 6, 1997
POURCE: STATE		es based of our	n MRF (f. Holgo (an)	ata. Share Ung 16-17 t	anung 18 p 18-20.	Frade Olema dated from
			<u>: 177</u> [<u>O</u> F	<u>.¥G</u>		rat Fr
		<u>Share Poir</u>	ng Shang cing	re Pali		Produced to Federal Trade dated
Dollar		<u>1975</u> <u>19</u>)	<u>1979</u> *		52189
NINSTON SALEM		.00	10 52 03	11 03 ÷.02		7 7 7 8 5 5 1 8 9
P. Morris Arlboro			40	+.42 +.41		•
American		22	. 19	18	-	
Hool			.03 .04	04 03		Sul 7
P. Norillight Newport				11 15		· :
Liggett & Myers	Ξ	06 -	. 13	- .38	RM02	7426

Source: Estim tes deloglated based on rate per day and share of stokers.

^{*} Spring and Fal. 1979 share points are incomplized: that is, they represent the share gains (Inseer that would be realized for an entire year based on the NEC days for the regioning seriod.

- Full lost .ll shape points in Pair Lobor 1.3 to sying therest a loss of .ll in Spring 1979.
 - RJR's increasing losses are due to a declining share among 18 year olds coupled with a relatively stable share among 50+ smokers.
- Some of RJR's losses are due to Winston, which is losing share among 18 year olds, and to Salem, which is experiencing decreases in its net gains due to aging.
 - There are no indications that these trends will level off in the near future.
 - of the six companies, Philip Morris is the only one which realizes substantial game from aging. Philip Morris gained .40 share in Expring 1979 and .42 share in Fall 1979 due to the aging process.
 - Much of Philip torris' gains case from Marlboro, although it appears that delibero's share acts 13 year olds is beginning to stabilize, coly a .9 luone -e in share from Spring to Fall 1979.
 - The growth the Philip Morris pranty aring 18 year olds will allow Philip Morris of the aging process of allow Philip Morris and process of a even was Market and Philip Morris and the Aging process of 18 years olds are at a by 2.9. Struc Spring to Fall 1979, versus Marlborg's ingrates of this .3).
 - Ibrillard near reaks even in terms of the aging process. In all 1979 it lost .02 share points due to aging, and lost .01 share points is spring 1979. While Lorillard is gaining share among 18 year order, it is also gaining share among the 50+ age group, thus classing the effects of aging to wash out. Newport has a positive effect on Ebrillard in terms of aging (it gained 808 share points in Fall 1979), but it is neutralized by losses from other Lorillard brands.
 - Derican and to to Myers are both losing share points due to the aging process, although their rates of loss appear to have stablized.
 - American has the largest loss of any company (.18 in Fall 1979), which is traced to its very low share among 12 year olds coupled with its high share among the 50- age group.
 - Liggett also has a very low share thony 18 year olds, but its losses .19 in Mail 1975 the workings offset by a low share arong the 51-tuge ontable.

Baw, until paining share in the local state of 100 in Spring 197s and .04 in Fall 1979. The losses are partially due to a steady decline in Kool's share among 18 year bids, coupled with Baw's stable share among the 50+ are group. It appears that Raw will continue to lose share due to the aging process.

Produced to Federal Trade Commission potsuant to subportion

B. <u>NEW ADULT BACKERS AND LUNDTERS</u>

The purpose of this analysis is to identify trends among new smokers and quitters, and to estimate their impact on company and key brands' share. It is not designed to be used as a tool for developing marketing strategies for these population segments.

The analysis is divided into three sections:

- New smokers and quitters by demographics.
- · New smokers and quitters by categories.
- Estimated impact of new smokers and quitters on R and competitive companies share.

The previous retort included a summary table on the number of new smokers and quitters and their effect on total industry volume. Because there are no data available to suggest new smoking and detring rates changed from Spring to Fall 1979, this table will be provided on a yearly basis rather than twice a year.

NEO defines a socker as a parson who has smoked digerettes in the dist seven days. The number of new smokers and quitters tend to per carboards since this definition includes smokers who start" and "quit" several times a year. However, the share of new smokers and quitters across demographic groups and companies is believed to be unbiased. As a result, NFO prigures are combined with HEW estimates of the total new smokers and quitters to calculate the effect on company share the smokers and quitters to calculate the effect on company share the smokers.

New Shokess and golfists of the resultion

TABLE V PERCENTAGE OF NEW SMOKERS AND DE TERS BY DEMOGRAPHICS

	** \		AND	THE T	<u> P. INDEW</u>	<u>FELA</u> T	1 <u> 70</u>	. THEIP	SHARE			
	8 0	of New Smo	kers	<u></u>	<u> Օք Չանեւ</u>	ers	Index	of New St	okers*	<u>Ind</u>	lex of Qu	<u>itterar</u>
	1976	Spring 1979	Fall 1979	1976	Spring 1979	Fall 1979	1976	Spring	Fall 1979	<u>1976</u>	Spring	Fall 1972
Male	Mark and	56.7	55.8	57.8	56.5	56.5	108	110	108	110	110	109
Female	*****	43.3	44.	4 2.2	43,4	43.5	- 91	89	92	85	89	E 30
			88*** b.	.#								å
18-24	18	20.0	21.	 	12.3	13.3	192	190	188	152	123	3 107
2 -34	2.4	27.3	2.3.	, :	28.6	26.0	111	115	34	157	113	
35-49	26.2	25.3	32.		28.3	26.6		5.2	7.5	<u> </u>	98	ğ
50+	230	26.9	1		33.6	33.5	÷ o	7.5	137	3.5	95	l togel
		(man)			**	,	17			-		PHAIR C S.
	S		mar (C.)	g a turg.	143							rde Con led Jun
		The in	dex mogra	900000 -	Rent ih			e of Mer se perce				, <u>e</u> ē
		smoker		a 1860 a .	nograph.				Lu - u			ide.

Produced to Fo

Findings:

Males are more relive than females in terms of both quitters and shokers, relative to what would be expected based on their share. In addition, while male's share of the smoking market has been Eteadily declining, their percentage of quitters and new smokers mas declined proportionately, still leaving them more active than females in terms of jultiers and new smokers.

The 18-24 year olds are more active than any other age group terms of both guitters and new smokers, relative to what would be expected based on their share. Their percentage of quitters did drop in both Spring and Fall 1979 versus 1976, but relative to share quitting and recover the higher onan any other age group.

Rey Findings | Dintinued

 The 25 and over age groups are relatively similar in their quitting and new smoking activities. While there are some fluctuations between 1976, Spring 1979 and Fall 1979, the fluctuations are not consistent enough to indicate any clear trends in quitters or new smokers among the various age groups.

New Smokers and Quitters by Categories

*									
				TABLE	<u>vi</u>				
	PERCE	7004	OF NEW	SMOKERS		UITTERS BY		IES	Ē
		END T	HEIR IN	DEX RELA	ATIVE '	TO THEIR SH	IARE		ed dus
·				• .		 u			% 5
	<u></u> .	CY New	Snicke r s	<u>3 05 041</u>	Te do Ed	<u>Index Of Nev</u>	<u> </u>	<u> Index []f</u>	nætici.
		2 E 1	Fall 197 <u>2</u>	34 ming		17 <u>8737</u> 358783	Fall 1974	Sprany <u>1979</u>	ne.
NON-FILT			tuj	5.3	:	-3	81	52	ission 1997.
NON-MENTHON Full Flagge			26.1	33.1	22.4	100	38	106	ें सं्क्र
Low Tar		15. d	31.9	30.5	31.3	104	98	104	7 3 5 2 5
Full They or	Low Tar	***************************************	25.3	24.3	24.9	105	102	105	£9 £
Ultra bom lar		51.2	6.1	6.2	7.5	100	85	100	2 57
MENTHOL					ļ				Property of Sederal
Full Playor		Section 1	15.1	15.9	13.4	93	117	95	- 597
Low Tar			13.3	14.2	15.2	753	121	114	-
FullerFilevor	Low Tar	A	15.1	11.0	12.3	120	120	110	£ 9∂
Ultra Tow Tar			3.7	3.2	2.3	126	128	128	100
					•				

Source: NFO Estimates

The indexes represent the percentage of New (Quit) smokers in the category relative to the percentage of total smokers in the category.

Key Findings:

 There is no indication as of yet cont the older low tar category is walking smokers out of the market: relative to their share, ultra low tar smokers are no more likely to quit smoking than are fuller flavor low tar smokers or foll flavor smokers. However, the low tar category, particularly menthol, obtains more

than its share of new smokers. This may somewhat reflect the phenomenon of smokers starting and quitting several times a year. New smokers and quitters by dategory will continue to be tracked in the future in order to gain a better understanding of the effect the ultra low tar dategory has on new smokers and quitters.

Share of New Adult Smokers and Quitters Among Companies and Key Brands, and Effect on Share

The first table presents the share of new smokers and quitters by company and key brands, and the second table presents estimates of the net company share and quitters on company share Produced to Federal Trade Commission pursuant to subporna of market.

TABLE VII

	OF ME	A ABUTI PM RELADA MARANTES DE MARA	AND QUITTERS BEANDS	
	<u>Ennie</u>	if the Ampleone	Share of	Quitters
	1976	Spring Fall 1872 <u>1979</u>	Sprin 1976 1979	_
WINSTON NALEM	36.0 13.0 10.0	34.9 34.5 11.9 13.3 11.4 10.1	35.5 34.7 13.5 13.1 11.3 10.5	3 10.7

		1975	1814	<u>1979</u>	1976	1979	1979
RUE VINSTON SALEM		36.0 13.0 10.0	34.9	34.5 13.3 10.1	35.5 13.5 11.3	34.7 13.3 10.5	36.5 10.7 12.5
P. Morris Parlboro			26.2 14.2	36.7 20.8	23.2	26.4 13.2	27.6 15.3
rican		11.6	9.÷	7.5	12.0	11.4	9.6
B W Kool		13.4	13.0		14.3 7.6	11.9 5.9	9.8 5.4
Lorillard Newport		10.3	13.1	11.5	10.5	12.7	14.3
niggett & Myer.	S	3.1	2.3	1.4	4.4	2.7	2.1
Total # Mew/Qu. Millions)	its	1.8	2.:	2.1*	3.1	3.4	3.4*

Siuppe: NPO Estimates

^{*} Because no new data was available to suggest otherwise, the number of new/quits was assumed to remain the same from Spring to Fall 1979. Share for Fall 1979 was provided to illustrate how share has shifted between companies and brands from Spring to Fall.

OF NEW SMOKERS AND DR SEAPE OF MASKET

	1076	Spring	Fall
RJR	1976 04	1979	197 <u>9</u> 15
P. Morris	08	÷.05	30
American	+.02	05	01
B & W	+.03	÷.12	+.07
Lonillard	05	09	20
Liggett & Myers	04	÷.02	C

Dany to the significantly affected by new smokers and quirtum in sither 1976 or Spring 1979; however, in Fall 1979 there were sometimes and or shifts in the success for some companies. Another reporting a indicate lowesterm brends for the companies.

RJR los 16 share points in Fall 1979, versus a .0' loss in share in both 1976 and Spring 1979.

RJR los 16 share points in Fall 1979, versus a .0' loss in share in both 1976 and Spring 1979.

P. Morraegined .30 sh .05 in Spring 1970.

On Marlboth

- Lorillard lost .20 share points in Fall 1979 (versus .09 in Spring 1979) due to both a decrease in new smokers and an increase in quitters.
- American, BaW and Liggett & Myers have all been relatively stable in terms of their pains losses from new smokeds and quitters.

If you have any questions, places call.

Kay Duffy Kay Duffy

Mr. S. R. Perry

70:

Mr. E. A. Horrigan, Jr.

FROM:

G. H. Long

SUBJECT:

MDD Report on Teenage Smokers (14-17)

Attached is MPD report covering the aforementioned subject.

Last January port was issued on this subject that indicated that Philip Morris had a total share of 59 among 14-17 year old smokers, and postfically, Marlboro had a 52 share. This latest report indicates that Philip Morris' corporate share has increased by about 4 points, however, Marlboro remains the same at 52.

Importantly, the report further indicates that RJR continues to gradually decline, and between the spring and fall 1979 periods, RJR's total share declined from 21.3 to 19.9.

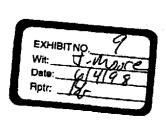
Ropefully, our various planned activities that will be implemented this fall will aid in some way in reducing or correcting these trends.

GHL/bb

Attachment

Jerry.

CX-65



RJM 068723

50374

8558

80M00578

Mr. J. B. Stuart

NEW ADD SMOKERS AND QUITTERS

Following is an way was of teenage amokers and new adult amokers and quitters for Carel, Vantage, More and Now. This serves as an adoption to the relation of July 18, 1880 (actached), which did not analyze the branch listed above. These brands will be tracked in all for we reposed.

To assist in relations of the original report, the tables presenting the four additional brands are numbered and labeled the same as their corresponding tables in the original report.

UMMARY OF KEY COUNTY

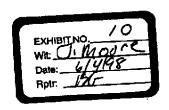
- Neither AMPA, MANTA NE, MOPE or NOW account for a very large portion of the teenage smokers. CAMEL has the largest state, with 2.4% of teenage smokers in Fall 10.9. CAMEL does appear to be growing among the age group, primarily due to CAMEL Lights. VANTAGE also appear to be growing, although at a slower rate than CAMER ?
- than CAMES

 All four of the brands lose share due to the aging process.

 CAMEL loses the largest share, .04, primarily due to CAMEL

 Regular's high share among the 50+ age group.
 - Each of the four brands have approximately the same percentage of new smokers as they have quitters. They each gain and lose smokers at the levels expected based on their share of market.

CX-66



A. SMOKING AMONG THE 114-17 AGE GROUP AGENG

1. Share of Four RUR Brands Among 14-17 Year Old Smokers

TABLE I SHARE AMONG 14-17 AGE GROUP Share Among 14-17 Spring Fall Spring 1979 1979 1.2 2.4 CAMEL 1.0 TAGE MOŘE .1 TABLE HIL SHAPF AMONG 18 AND 50+ YEAR OLDS Share Among 50+ Spring Fall 1979 1979 Share Spring 1979 Fall 1979 6.0 6.3 2.3 CAMEL 3.1 3.3 VANTAGE 1,.9 1.5 3.0 2.9 MORE . 2 . 3 . 8 NON . 1 0

Share estimates based on NYO data. Share among 18 year olds estimated by transling share among 16-17 to 18-20.

10.000

MET EFFECT OF AGING

		Share Foin	: Change
		<u> </u>	Fall
"		1979	<u>1979</u>
	CAMEL	04	04
	VANTAGE	02	02
	MORE	03	03
	NOW	01	01

CE: Estimate calculated based on rate per day and share of

MEW ADTHT CM // / 18 1 18 1 11 1

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TABLE VII

SHAPE OF NEW ADULT SMOKERS AND QUITTERS AMONG COMPANIES AND KEY BRANDS

Share oi	New Stokers	Share of	Quitters
Spring	Fall	Spring	Fall
1979	1979	1979	1979
4.0	3.8	4.2	4.3
3.5	3.5	2.5	4.2
1.5	1.7	1.1	1.4
. 8	- 6	.9	1.4

SOURCE: NFO Estimates

CAMEL VANTAG MOPE NCW

se call if you have any further guestions.

Kay Duffy

KD/36

cc: Mr. S. R. Perry Mr. J. R. Moore

October 29, 1980

Mr. Jerry R. Moore

FRÖM:

Ms. Kay Duffy

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TEENAGE SMOKE (14-17) AND NEW ADULT SMOKERS AND QUITTERS

INTEREST

This is the third report relating to teenage smokers and new adult smoke's and quitters is report updates the previous reports to include pring 1980 data. These reports are provided semi-annually, coin ding withe innual release of National Family Opinion, Inc. (NFO) data.

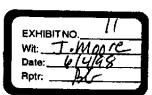
The data and the in report was obtained from NFO Inc. of Toledo, Ohio thich maintains a panel of adult consumers for the purpose of concerning tonsumer the past 15 years RJR has used NFO for Froduct testing and regularly tracking adult smoker profiles and switching too ormation the data regarding teenagers, new smokers and quitters is a natural by product of the tracking of adult smokers. No special effort is made to gather this data and it is not to be used for the tracking strategy purposes.

SUMMARY OF KEY FINDINGS

Between a summary of Ney findings based on the analysis of teenage smokers and new adult cers and quitters.

Smoking Among The 14-17 Age Group/Aging

RUR's share of teenage smokers has stabilized, with a share of 20.2% in Spring 1980, 19.9% in Fall 1979, and 21.3% in Spring 1979. WINSTON realized a slight increase in share of teenage smokers in Spring 1980 (7.3%) versus Fall 1979 (7.2%). SALEM continued to lose share among teenagers, with 7.5% in Spring 1980 versus 7.9% in Fall 1979. CAMEL, VANTAGE, MORE and NOW all have a relatively low share of teenage smokers, and none are gaining significantly among this age group.



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- RJR continues to lose share points due to aging, which is the natural process of 18 year clds entering the market and 50+ smokers leaving the market. RJR lost .14 share points in Spring 1980 versus a loss of .11 share points in Fall 1979. RJR's increasing losses are due to a declining share among 18 year olds coupled with a relatively stable share among 50+ smokers.
- P. Morris are of teenage smokers declined slightly in Spring 1980 (61.5%) versus Fall 1979 (62.6%). The decrease is due to a decline in Marlboro's share among teenagers from 52.0% in Fall 1979 to 49.9% in Spring 1980. However, the P. Morris re gains continue to increase due to the aging process, with a gain of .46 in Spring 1980 versus a gain of .46 in Fall 1979. The increase from 1979 to 1980 reme from the indicates of the share among the 18 year old age group.
- P: Lorilland Baw, American and Liggett & Myers all continue cose the due to the aging process, primarily due to the aging process, primarily due to the aging process, primarily due to the creasing shares among the 50+ age group.

waw Adult rs and Quitters

- Males and 2-24 year old smokers continue to be the most active froups in terms of starting and quitting smoking.
- Puller flavor low tar smokers quit smoking at a somewhat higher than do ultra low tar smokers. Full flavor smokers quit at approximately the same rate as ultra low tar smo
- PMR brown in terms of the share effect of new smokers and quitters in Spring 1980. This compares to a loss of .04 share points in Spring 1979 and in 1976.
- P. Morris and B&W continue to gain share due to the effect of new smokers and quitters while American, P. Lorillard and Liggett & Myers continue to lose share due to new smokers and quitters.

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Of Smoker (Millions)

Zopulation

% OÆ Tôt∯ Smoking

Rate/Day

Share of Market

WClime Same

The analysis is divided into three sections:

- Demographic description of 14-17 year old smokers population, incidence, rate and volume.
- Share of each of the six companies and key brands among the age group.
- Net effect of aging on the six company's franchise and key s franchises.

emographic Description of Teenage Smokers

TABLE I

SUMMARY OF DEMOGRAPHIC DATA

in a second								
Secure	Male	S		Femai	es		Total	
	1979	1980	1975	<u>: 9 </u>	1980	1975	1979	1980
	3.3	€.0	5.3	8.0	7,7	16.9	16.3	15.7
I7.0	10.6	10.6	17.4	13.1	13.1	17.2	11.9	11.9
1.5	. Э	. \$	1.4	1.0	1.0	2.9	1.9	1.8
	1.7	1.5	2.7	1.9	1.9	5.5	3.6	3.4
18.9	19.1	19.1	15.6	16.4	16.3	17.2	17.7	17.4
10.2	6.1		8.3	5.3	5.9	18.5	.12.4	11.5
1.7	1.0	. 9	1.4	1.0	1.0	3.1	2.0	1.9

Sources: Population - U.S. Census Projections Incidence - 1979 HEW estimates

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* No new estimates available for 1980

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<u>Key Findings</u>:

• Teenage smokers' share of total cigarette volume declined from 3.1% in 1975 to 1.9% in 1980. This decline is due to a decrease in teenage population coupled with a decrease in smoking incidence among teenagers.

While rate per day among 14 - 17 year olds increased between 1975 and 1979, it declined slightly between 1979 and 1980. This compares with a slight increase in rate per day among adult smokers from 1979 to 1980.

Male teenagers' volume is decreasing at a faster rate than female teenagers' volume. From 1979 to 1980, male's volume decreased by 8 while female's volume decreased by 6.3%.

hare of Companies and Key Brands Among 14-17 Year Old Smokers

Table II illustrates share of companies and key brands among teenages, and Table III illustrates the percent of valume for reenagers among companies and key brands.

TABLE II

AMONG 14-17 AGE GROUP

	∞ ••••••••••••••••••••••••••••••••••••			Share	Among 14-17	
vanamana (s	=	************************************		Spring	Fall	Spring
			1975	1979	1979	1980
W R		A. Helder	29.9	21.3		20.2
WI	NSTON S		12.5	8.3	7.2	7.8
₩ SA	LEME 5-		10.6	10.6	7.9	7.5
CA		Šemmento.	NA	1.2	2.4	2.2
	nt ag é	. 1	NA	1.0	1.9	1.8
MOI			NA		. 3	. 2
	٧' .	\$0000000000000000000000000000000000000	NA	. 1	. 1	. 3
30000000°				•••	44.4	
	orris		39.6	58.8	62.6	61.5
	rlboro		36.1	51.6	52.0	49.9
Men Asen			AN AK	2.1	2.8	3.8
	:ginia Sli:				2.8	2.2
**************************************	. dr. 11 - 211.	112	NA	1.7	2.3	1.4
Marine r	ican		1.2	~	•	,
3000000000	rlton		NA	. 3	. 8	.6 .1
				• •	• -	. 1
			22.0	5.9	5.2	5.9
Ko	ol		19.8	5.4	4.2	4.9
			27.0	٠,,		7,2
P. 1:	crillard		7.3	9.7	11.1	11.2
	wport		4.3	7.€	= = = =	9.4
Ke	ກູ້ "		NA	1.2		1.2
			• •			
1199	ett & Myer	5			. 2	
	-					· -

Source: NFO Estimates

* Includes Kent, Kent III, and Golden Lights

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14-17 AGE GROUP ESTIMATED PERCENT OF TOTAL INDUSTRY VOLUME

		% Of Total Industry					
		Spring	Fall	Spring			
	1975	1979	<u>1979</u>	1980			
	.88	.43	.40	.39			
WINSTON	.40	. 17	.14	.15			
	. 33	.21	.16	. 15			
CAMEL	. J NA	.02	.05	.04			
ANTAGE	NA NA	.02	.04	.03			
MORE	NA.	•	.01	*			
W C	NA NA	*	Ħ	.01			
P. Morris	1.25	1.15	1.25	1.19			
Marlboro	1.14 أ	1.03	1.04	.97			
erit .	NA NA	.04	.06	.07			
∃&H -	NA K	.05	.06	.04			
Virg £ni a Slima		.03	. 05	.03			
			2.2	0.1			
American Carlton	.04	.01	. 02	.01			
BEW 2	NA			•			
	.70	.18	.11	.11			
Koo1	.53	. 13	.08	.10			
P Lorfflard	.23	.19	.22	.22			
Newpoit	. 14	, <u>1</u> 5	.18	.18			
Rentwo #5		.02	.02	.02			
Liggett & Myers	.04	. 32	.00	_00			
Vof Industry Volume	3.14	2.00	2.00	1.94			
Source:		s based on :	number of	teenage smoke			
	rate per	r day and s	hare of s	mokers.			
) ************************************	Less tha	n .01					
				•			

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Key Findings:

- RJR's share of teenage smokers has stabilized, with a share of 20.2% in Spring 1980, 19.9% in Fall 1979, and 21.3% in Spring 1979.
 - WINSTON'S share of teenage smokers increased slightly in Spring 1980 (7.8%), versus a decline from Spring 1979 (8.3%) to Fall 1979 (7.2%). Another reporting period is necessary to determine whether WINSTON'S increase indicates a significant trend.
 - SALEM'S share of teenage smokers declined in both Spring 1980 (7.5%) and Fall 1979 (7.9%), versus a stable share 10.6% in both Spring 1979 and 1975.

CAMEL'S share of teenage smokers leveled out in Spring 1980 (2.2%) after doubling between Spring and Fall 1979 (1.2% to 2.4%).

VANTAGE, MORE and NCW all have a low share of the teenage market, and appear to be gaining significantly among this group.

P. 1980 of teenage smokers declined slightly in Spring 1980 (1.5) versus Fall 1979 (62.6).

P. Priis' the in share of teenage smokers is due to Mariboro, which declined in snare from 52.0% in Fall 1990 to 49. In Spring 1980. Another reporting period is fiecessary in determine whether this is a significant trad.

Merit has been slowly gaining in share among 14-17 year olds, with 3.8% in Spring 1980, 2.8% in Fall 1979, and 2.1% in Spring 1980 in Fall 1979, and 2.1% in Spring 1980. Ball and Virginia Slims have relatively small, stable shares of teenage smokers, with 2.2% and 1.4%, respectively spring 1980.

P. Lorillar continues to gain slightly among teenage smokers, with 11.2% of the market in Spring 1980 versus 11.1% in Fall 1979 and 9.7% in Spring 1979. Newport is among the fastest growing brands in this age group, with 9.4% of teenage smokers in Spring 1980 versus 8.9% in Fall 1979. Kent's share of teenage smokers is stable, with only 1.2% of 14-17 year old smokers in Spring 1980.

Baw's share of teenage smokers increased slightly in Spring 1980 (5.9\$), versus a steady decline from 1975 (22.0\$) to Fall 1979 (5.2\$). The increase is attributable to Kool, whose share increased in Spring 1980 (4.9\$) versus Fall 1979 (4.2\$).

American and Liggett & Myers are continuing to lose share among teenage amokers and are unimportant factors in this market. In Spring 1980, American accounted for .6% of teenage amokers, with Carlton having only .1% of 14-17 year old amokers. In Spring 1980, Liggett & Myers accounted for only .1% of teenage amokers.

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Table IV illustrates share of 18 and 50+ year olds by company and key brands, and Table V illustrates the net effect of aging by company and key brands.

TABLE IV

AMONG 18 AND 50- YEAR OLDS

- Secondario de la constante d	4:	Chare	Among	13		Share	Among	50-
	,	# 1. F. C. C.	Fall	Spring		Spring	Fall	Spring
8	1975	1979	1979	1980	1375	<u>1</u> 979 ~	1979	1980
	:		=		<u> </u>		==	
NJA	0.8£شست	် ဗီးလ	23.6	22.0	33.3	33,3	32.6	33.4
.COCCO	**************************************			22.0			9.8	9.1
WINSKON	0.5	7 9 S Z	8.2	8.2	11.2	9.6		
SA para	300000 (U.S	/// 1.4	10.2	8.3	8.1	9.3	8.4	8.5
CAMEL	₩ NA		2.4	2.4	N.A.	6.0	6.3	6.0
Vantagr s	AN MORE	P 	1.9	2.2	NA	3.3	3.1	4.2
MC RE	NA NA	Sommer 2	. 3	. 3	NA	2.9	3.0	3.2
NOW .	NA LEGE	Simmund -	0	. 2	NA	. 8	. 8	1.3
	**************************************		·	• •	,,,,,			
	THE COLUMN	E 3 (0	- 4 0	6	15 3	15 7	16 5	16.8
P - Mor	44.0	V Janearine	54.9	57.9	15.3	15.7	16.5	-0.0
Marlhoro	34.6	41.2	42.1	41.8	5.0	3.8	4.9	5.1
Merit	- NA	* 13 ₃ 5	2.6	3.6	NA.	3.2	3.2	3.4
B-4 H managar	NA	2 5	2.6	2.2	NA	4,4	4.7	4.4
Virgenia S.	li ma NA	3	2.2	1.3	NA	.9	. 9	. 7
		Secrement of the second		2.0				•
Amer beamon	1.4	5	, 3	1.0	17.7	17.9	17.3	17.0
Carlgon	ÑĀ	A	11		NA	4.2	4.6	4.6
32113	.10	*********	• •	· <u>1</u> .		4.2	4.0	4.0
Bér	10 0			2.5				
· · · · · · · · · · · · · · · · · ·	18.0	11.1	€.6	€.8	12.5	12.3	12.6	
Kool	19.0	8.7	7.9	7.2	4.2	3.8	3.9	4.1
● .								
P. Lor mirc	8.0	10.5	10.7	10.1	12.3	12.9	14.0	13.8
Temport.	3.5	9.0	3.0	3.0	. 5	. 3	. 3	. 4
Kent	NA	1.3	115	1.1	NA	9.0	9.1	9.0
					• • • •	,,,		,
Liggett & My	ers .6	-	. 3	. 2	7.5	6.5	3.9	5.4
		• 1	نب ه	. 4	· · -	0.0		J. 4

Source: Share estimates cased on NFO data. Share among 18 year olds estimated by trending share among 16+17 to 18-10.

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TABLE 7

NET EFFECT OF AGING Share Point Change Spring* Fall* Spring* 1979 1979 1980 -.10 -.14 -.11 -.02 -.03 .00 -.02 INSTON .00 -.03 +.02 SALEM -.04 -.04 -.04 AMEL NA -.02 -.02 WANTAGE -.02 NA MORE 🏕 -.03 -.03 -.03 NA -.01 -.01 NOW -.01 -.4E +.40 +.42 -.41 -.41 .40 -.41 .00 NA -.02 -.01 NA -.02 ~.02 -.03 .00 NA .00 +.01 -.19 . 22 -.18 -.18 -.04 -.05 -.05 NA -.05 .06 -.03 -.04 +.02 .20 -.04 +.03 orillard .03 -.02 -.03 -.01 +.08 **wport** .03 ÷.09 +.10 -.09 kent -NA -.08 -.08 Mygett & Myers -.06 -.08 -.06

Source: Estimates calculated based on rate per day and share of smokers.

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^{*} These share points are annualized; that is, they represent the share gains/losses that would be realized for an entire year based on the NFO data for the reporting period.

Key Findings:

RUR continues to lose share points due to aging, with a loss of .14 in Spring 1980 versus a loss of .11 in Fall 1979 and .10 in Spring 1979.

> RJR's increasing losses are due to a declining share among 18 year olds coupled with a relatively stable share among 50+ smokers.

As of Spring 1980, SALEM was the only RJR brand not to realize Mosses due to aging (it broke even). How-ever, if SALE present trend of declining share among 18 year old continues, it will also be losing share in the near future due to the aging process.

If present the same, RJR will continue to lose share at a slightly increasing rate due to the aging process.

P. Morkis is the only company to realize share gains due to the aging process. P. Morris gained .46 share points in Spring 1980, .42 in Fall 1979 and .40 in Spring 1979.

Mose of P. Morris gains in share due to aging come from Marie of ... Spring 1979, Fall 1979 and Spring 1980. boro's gains have stabilized due to an increasing share among 50+ shows coupled with a relatively stable share as 18 year old smokers.

The growth ... other P. Morris brands among 18 year olds, particularly Merit, is allowing P. Morris to continue to gain from the aging process. Merit's share of 18 year old smokers has steadily increased, with 3.6% in Spring 1980 wereus 2.6% in Fall 1979 and 1.6% in Spring 1980.

American has the largest loss of share points of any company, with a loss of the Spring 1980. Its losses are due to a tery high share of 30+ smokers (17.0% in Spring 1980) coupled th a very low share of 18 year old smokers (1.0% in Spring 980). Carlton accounts for about one-third of American's losses, with a loss of .05 share points in Spring 1980.

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* and P. Lorillard are both losing share at a slightly increasing rate due to the aging process.

B&W lost .05 share points in Spring 1980 versus .04 in Fall 1979 and .03 in Spring 1979. Its increasing losses are primarily due to Kool, which has been realizing smaller gains due to aging (it gained .02 share points in Spring 1980 versus .03 in Fall 1979). Kool continues to lose share among 18 year old smokers while gaining share among 50- smokers.

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Liggett & Myers has remained stable in its losses due to aging.

It lost .06 share points in Spring 1980, .08 in Fall 1979, and

.06 in Spring 1979. Its share losses are attributed to a
relatively low share of 50+ smokers (5.4% in Spring 1980) coupled
with a very low share of 18 year old smokers (.2% in Spring 1980).

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B. NEW ADULT SMOKERS AND QUITTERS

The purpose of this analysis is to identify trends among new smolers and quitters, and to estimate their impact on company key brands' share. It is not designed to be used as a tool for developing marketing strategies for these population segments.

The analysis is divided into three sections:

- New smokers and quitters by demographics.
- New smokers and quitters by categories.
- Share of dult smokers and quitters by companies and key brands, and net effect on share by the share by

garettes in the past seven days. The number of inew smoke di quitters tend to be over estimated mince this definition includes smokers who "start" and "quit" eral times a year. However, the share of new smilers and quitters across demographic groups, categories and companies is believed to be unbiased. As a result, NFO figures were combined with HEW estimates of the total ew smokers and quitters to calculate the effect on company share.

New Smokers and Quitters by Demographics

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TABLE VI (Attached)

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	<u>د</u> د	Sprim	1980	103	66		114	=	4	ŝ	
» /	Ouitte	Fall	1979	109	96		123	96	187	108	
	Index Of Ouitters	Spring	1979	110	89		12.5	13	8	962	
	.		1976	110	£		152	101	92	95	
5	* <u>S</u>	Spring	1980	è	Ž		Ç07	48	¥.	7,41	
TO ME	Smoke	Fall S	1979				1881	¥	7.5	107	
KS BY	ex Of New Smokers	Spring	1979	P			190	HIH	7.7	<i>7</i> e,	
			1976	I	Ī	·····	1112	<u>101</u>	H.7	ź	
TABLE VI	***	Spring	1980		4 0		14.8	28.6	27.6	6.9.0	
T. T		Fall	1979		*		13.8	26.3	26.6	~·	
5	of Outters	Spring	1979	9			£	56.6	24.9	4.5.	
O HE		i 1	1976	Ī			15.4	28.8	24.6	41.2	Estimates
	S	Spring	1 980	53.4	46.6		25.6	25.3	25.2	24.0	
	e v	Fall	1979	55.5	44.5		21.0	23.1	24.1	н. 21	ž
P	`	Spring Fall Spring	1979	56.7	43.1		20.0	27.8	7.5.	26.9	Can regretation
			14/14		7.7		7 %	0.74	3	711.	
				5 17 2	Female		4 H	24- 84	11.4.49	195	

Source: NFO Estimates

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The indices represent the percentage of New (quit) smokers in the demographic break relative to the percentage of total smokers in the demographic break.

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Relative to their share, 18-24 year olds are much more active in terms of stating smoking than any other age group. This age group is also more likely to quit smoking than any other age group, alshough their rate of quitting has been steadily seclining since 1976.

The 25 and over segroups are similar in their starting and quitting actions, and their rates have remained relatively stable from 1976 through Spring 1980.

New Sackers a way tters by Categories

TABLE VII (Attached)

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Fall Spring Fall Sprin

Source: NFO Estimates

The indices represent the percentage of New (Quit) smokers in the category relative to the percentage of total smokers in the category.

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<u> May Pondings</u>:

- Ultra low tar smokers are no more likely to quit smoking than are other category smokers. In fact, ultra low tar smokers are slightly less likely to quit smoking than are fuller flavor low tar smokers.
- Relative to share, the menthol categories obtain considerably higher rates of new smokers and slightly higher rates of quitters than the non-menthol categories. This is true for both the full flavor and low tar groups.
- Share of New Adult Smokers and Quitters Among Companies and Brands, and Effect on Share

Table VIII illustrates share of new adult smokers and quitters mong companies and key brands, and Table IX illustrates the set effect of new smokers and quitters by company.

TABLE VIII

SHARE OF ADULT	SMOKERS AND QUITTERS
AMONG COMPANIES	AND KEY BRANDS

	Communicati							
- /=	Shar	® of N	ew Smo.	kers		Share of	Quitt	ers
		1979	Fall 1979	Spring 1980	1976	Spring 1979	Fall 1979	Spring 1980
HOTHO NAME OF THE PARTY OF THE	_36.0	348	34.5	35.7	35.5	34.7	36.5	34.2
SALEM .	13.0 10.0	4	13.3 10.1	10.8 12.8	13.5	13.3 10.5	10.7 12.5	11.5 11.8
CAMEL VANTAGE		3.5	3.8	3.7	AZ AZ	4.2	4.3	3.8
MORE NOW	NA NA	3.3	1.7	2.0	58 58 58	1.1	2.4	1.6
Marlboto		26.2	36.7 20.8	33.3 19.1.	23.2	26.4 13.2	27.6 15.8	28.9 15.2
Merit Ban Virginia Slims	na ' na na	NA NA NA	4.4 4.3 3.5	5.6 3.9 3.0	NA NA NA	NA NA NA	4.2 3.9 1.2	5.3 3.8 2.8
American Carlton	11.6 NA	9.6 NA	7.5 4.1	7.4 2.3	12.0 NA	11.4 NA	9.6	
B&W Kool	13.4	13.0	8.4	9.6 5.9	14.3	11.9	9.8 5.4	10.1
P. Lorillard Newport Kent	10.3 1.0 NA	13.0 1.6 NA	11.5	4 1 1 m	10.5 1.1 3.A	12.7 1.1 NA	14.3	14.0
Liggett & Myers	3.1	2.9	1.4	1.4	4.4	2	2.1	2.9
Total = New/Quits (Millions)	1.8	2.1	2.1	1.8	3.1	3.4	3.4	2.3
	Source:	NFC	Estima	tes _ is _			MLH	65798

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TABLE IX

EFFECT OF NEW SMOKERS AND QUITTERS ON SHARE OF MARKET

		Spring [*]	Fall*	Spring
	1976	<u> 1979</u>	1979	1980
PAR.	04	04	16	.00
Morris	08	05	÷.30	16
American	0.2	05	01	02
	.02	12	07	06
P. Lori Klard	-\ 05	09	20	16
ggest & Myers	- 04	02	.00	04

of New/Quits, rate per day, and share of smokers.

These share points are annualized: that is, the epresent the share gains losses that would be realized for an entire year based on the data for the reporting period.

Key Findings:

Company share was not significantly affected by new smokers and chitters in either 1976 or Spring 1979; however, in Fall 1979 there were some major shifts in new smokers and quitters between companies, generating larger gains and larger losses for some companies. The Spring 1980 gains/losses due to new smokers and chiters has returned to the levels found in 1976 and Spring 1979, suggesting that the changes in Fall 1979 were not significant and did not indicate major shifts in trend.

RJR broke even erms of the share effect of new smokers and quitters in Spring 1980, versus a loss of .04 share points in Spring 1979 and in 1976. In Spring 1980, RJR realized both a slight increase in new smokers and a light decrease in quitters versus Springs 1979 and 1976.

P. Morris gailed 6 share points in Spring 1980 wersus .05/le/Spring 1986 and .08 in 1976. F. Morris continues to gain share to increases in share of new smokers for Marlboro, and to a lesser extent, Merit.

1. Lard lost .16 share points in Spring 1980 versus 109 in Spring 1979 and .05 in 1976. The increasing loss is die an the secounts for about one half of P. Lorillards quitters.

Baw Had a slight ecrease in its share gains from Spring 1979.4.12) to Spring 1980 (-.00), due primarily to a decrease in share of new smokers.

liggett & Myeks lost .04 share points in Spring 1980 versus gain of .02 share points in Spring 1979. The loss is primarily due to a decrease in share of new smokers.

If you have any questions, please call.

Kay Duffy

MARKETING DEVELOPMENT DEPARTMENT

KD /đđ

co: Mr. S. R. Perry

HJM 065800

.

To: Mr. Greg Novak

PROM:

Ms. Diane S. Burrows

WE:

RATIONALE FOR SLOWER INDUSTRY GROWTH AFTER INCREASE IN F.E.T.

In estimating the effects on Industry of an 8¢ increase in the real excise tax, we projected a slower long-term growth trend would be expected without the increase. While the degree of slowdown is somewhat judgemental, the rationale for the lower is documented in the attached excerpts from a working paper published by the basional Bureau of Economic Research.

The MBER results indicate that an excise tax increase would discourage a number of younger people from beginning to smoke. The figures on the second page of the excerpt suggest that this effect would be seable (elasticity of -1.2 implies that a 10% roal price increase would reduce the number of new teenage showers by 12%).

Thus, we have projected that the tax increase would have not only an immediate impact, but a long range negative effect on industry sales.

We are currently developing a report on this subject which should be issued within a month. Please call if you need anything further in the meantime.

Diane S

S. Burrows

MARKTING DEVELOPMENT DEPARTMENT

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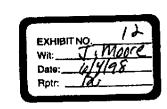
Mr. P. E. Galyan

Mr. J. R. Hribar

Mr. J. R. Moore

MDIC

CX-811



September 27, 1982

Mr. J. R. Moore

Ms. D. S. Burrows

MBER MODELS OF PRICE SENSITIVITY BY AGE/SEX

the National Bureau of Economic Research (NBER) published two moders ed on consumers' responses to government smoking surveys. Because the NBE based on consumers' reaponses to government smoking surveys. models were cross-sectional (testing differences between people rather than kime) they were ble to relate price separately to incidence and rate

The NBER elasticities may not reflect the exact effects of price increases, a since their models didn't deal with changes over time. However, the effects they found for other warmables (race, income, working women, etc.) are highly they found for other variables (race, income, working women, etc.) are highly cossistent with our understanding of market dynamics. Thus, it is likely the the NBER models have correctly identified relative price sensitivity among of age/sex groups.

A detailed critique of the NBER models is Attachment B.

SUMMARY OF PINDINGS

- Teenagers and younger adult males are highly price sensitive.

- Males over 35 have above average price sensitivity.

- Women and 26-34 year old men are relatively immune to price.

- Price affects incidence; rate per day is virtually unchanged. IS SUBJECT TO STIPULATION AND

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- - Price affects incidence; rate per day is virtually unchanged.

	NBER PRICE ELASTICITY AMONG:						
	TEENS	AGES	20-25	AGES		TOTAL	
,	12-17	TOTAL	MALES	TOTAL	MALES	200 S	
EFFECT ON:						IS I	
Incidence	-1.19	74	-1.28	NA	NA	26	
Consumption	-1.44	_ 89	-1.40	45	66	42	

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In terms of immediate impact, the effect of price on males 35+ is most Half (50%) of the total drop in industry volume is attributable to makes 35+, compared to 24% from younger adult males, and 7% from teenagers. Malculated in Attachment A)

But, the loss of younger adult males and teenagers is more important to the long term, drying up the supply of new smokers to replace the old.* is not a fixed loss to the industry: its importance increases with time. n years, increased rate per day would have been expected to raise this proup's consumption by more than 50%.

Burrows

MARKETING DEVELOPMENT DEPARTMENT

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Hriber Celyan R. E. ¥.

Mr. R. MDIC

my 9/21/82 memo re "Estimated Change in Industry Trend discussed in Tollowing F.E.T.

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ATTACHMENT A

IMPORTANCE OF PRICE IMPACT BY AGE/SEX TO TOTAL INDUSTRY

1982 IMPORTANCE TO INDUSTRY

	I OF Smokers	RATE PER DAY	IMPORTANCE = Z OF TOTAL CONSUMPTION
Teenagers 12-17	4.0 E	17.4 E	2.2 E
Males 18-24	8.0	29.7	7.5
Males 35+	28.7	36.9	33.6
Total 18+	96.0	31.7	97.8
TOTAL	100.0	31.1 E	100.0

			IMPORTANCE =	
.	Z OF	RATE PER	2 OF TOTAL	<u>1</u>
	<u>smokers</u>	DAY	CONSUMPTION	
Teenagers 12-17	. 4.0 E	17.4 E	2.2 E	E 2
Males 18-24	8.0	29.7	7.5	DATED APR PROVIDED
Males 35+	28.7	36.9	33.6	ATE
Total 18+	96.0	31.7	97.8	ER D.
TOTAL	100.0	31.1 E	100.0	AND COURT ORDER DATED APRIL 23, IBUTED EXCEPT AS PROVIDED IN THINGS.
	r (% smokers first		in year 1981)	URT
adjusted for es	timated teenage smol	cing.		
IMPORTANCE TO PRIC	E IMPACT: Sample co	alculation assum	es 10% price	SHOWN OR DISTRIBUTED
	623.0 billion indust			otŒiE Ĉ
change is independ	ent of total volume	or price change		
manna	` \$			A R S
· ·	IMPORTANCE	NBER LOS	S FOLLOWING	
	TO INDUSTRY		PRICE INCREASE	<u> 5</u> <u>3</u>
	Z BILLIONS	TICITY BILLION	S IMPORTANCE	• -
Teenagers 12	2.2% 13.7	-1.44 2.0	7.2%	SUBJECT RE USED,
Males 18-24	7.5 46.7	-1.40 6.5	23.6	
Males 35+	33.6 209.3	66 13.8	50.0	NT ES
Total 18+	97.8 609.3	42 25.6	92.8	UME
TOTAL	100.0 623.0	44 E 27.6	100.0	THIS DOCUMENT IS AND SHALL NOT
				\$ ₹

ATTACHMENT B

TECHNICAL SUPPLEMENT

SUMMARY AND CRITIQUE OF THE NBER MODELS

with and Coate of the National Bureau of Economic Research developed two series of models relating cigarette prices (and other factors) to reported Manufactor, rate per day, and "total demand" (incidence times rate).

Although reported rates understate true consumption, the models would still be if the under-peposing was constant across the other variables -geography, age, sex, etc. We ordinarily use this assumption ourselves.

Both studies were weakened by assuming that prices in all locales/outlets to This may be why bot makels had low adjusted R-squared values (.11 or less & but still significant).

Other aspects of the KBER studies are critiqued separately below, since AND COURT a different data source, time period, and methodology.

THE OVER-20 MODELS

SOURCE: "The Source, time period, and methodology.

SOURCE: "The Source for Using Excise Taxes to Reduce Smoking," Working Paper No. 764 of the National Bureau of Economic Research, by E. M. Lewit and D. Coate, September, 1981.

This ordinary meast squares model used data tapes of individual responses the Health interview Survey of 1976. It expressed incidence, rate, and "torist demand" of respondents over age 20 as a linear function of:

- Retail price, defined as the TMA reported average in the respondent texte, adjusted for any local taxes.
- Family income and size

-1

- Marital Status
- Health status (perceived)
 - Region and city size
- Race
 - Working woman or not

DOCUMENT IS SUBJECT TO Using the full sample, price was not found to be a statistically significant factor in incidence, rate, or "total demand". Coefficients for most of the other variables were significant (at the 5% level) in a direction consistent with our consumer research findings.

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The models were respecified using a restricted sample which eliminated respondents within 20 miles of a lower priced state, on the premise that the price they actually paid might be lower than the assigned price ("border effect"). For the restricted sample, price was found to be a statistically significant factor in:

Incidence and "total demand" among 20-25 year olds.

Total demand" among those over 35.

When the regressions were done by age/sex, significant coefficients were found of males. Though none were found in the female regressions, the higher as idity for males/fametes combined than for males alone may imply some effect among females

THES DOCUMENT IS SUBJECT TO STIPULATION AND COURT ORDER DATES APRILAND SHALL NOT BE USED, SHOWN OR DISTRIBUTED EXCEPT AS PROVIDED IN Selected elasticities are tabulated on the next page. Only boxed values statistical significants at normal levels.



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http://legacy.library.ucsf.e6u/tiid/xtq0i7a00/pdfv.industrydocuments.ucsf.edu/docs/sghl0001

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NBER ELASTICITIES AMONG PERSONS 20+ :1976) (Sample Restricted to Eliminate Border Effect)

	REMAIL PRICE	REPORTED INCIDENCE	REPORTED RATE	"TOTAL DEMAND" (INC. x RATE)	·
	Total 20+	264*	037	416**	23, 1993
	20-25	74*	20	89*	RIL 2
	26-35	- 44	04	47	DATED API
	Males 20+	. 15	15	45*	SUBJECT TO STIPULATION AND COURT ORDER DATED APRIL 23, 1993
	2 Q- 2 5	76**	171	-1.401*	er of
	26-35	.292	+ .029	320	LOOU
	35+ @ (1)	246	204	638*	AMD
unit.	Venales 204				LATION
-44°	20-25	136	026	302	5
~	26-35	388	134	577	
نہ	\$\$\$\$5+	D66	077	118	. LJ2
7	INCOME				IS SUBJ
	Total 20+	+ .03	+ .06**	08**	THIS DOCUMENT E
		•	_	level (2-tailed t	est). D
•	**OLS coefficient	statistically	significant at 1%	level (2-tailed t	est). 🔐
					F

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BE USED

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since the NBER models are based on geographic differences in retail price at one point in time (1976), they do not translate directly to national changes over time:

The positive income elasticity suggests that, over time, price elasticity should be applied to retail price deflated by some measure of consumer income. However, the price elasticities are strongly age/sex specific and income measures/projections are not available by age/sex.

Since consumer prices may continue to rise faster than income (especially among young adults), using the CPI as a deflacor probabily yields conservative estimates of the price impact.

Restricting the sample to eliminate "border effects" improved the model's applicability to the nation. However, it created some regional bia esterners rose from 187 to 297 of the sample while Northeasterners fall form Northeasterners fell from 24% to 11%. This may have made the price elasticity more megative than the "true" national value, since positive coefficients were associated with residence in any region except the West.

Thus, the adult MBER elasticities are imprecise for national price changes a However, they probably give a reasonable idea of the groups most affected by

THE THENAGE HODEL

P. 24. 1

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-2. 2

"The Effects of Government Regulation on Teenage Smoking," by E. Lewit D. Comes, and Wordsman. Journal of Law and Economics, December 1981

These models used personal interview data from Cycle III of the Health Example attom Survey*, See Succeed 1966-70. Incidence and rate findings from HESE II reasonable, perhaps even a cut above most teenage studies.

A major goal of this study was pre/post assessment of the Fairness Doctrine which loaded television with anti-smoking commercials from 7/67 through 12/20 Other variables included: THIS DOCUMENT

*In Self-Reported Health Behavior and Attitudes of Youths 12-17 Years, United States. HEW, 1975.

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- TMA retail prices, adjusted to state cost-of-living and changes in the national CPI during the 4-year survey (an improvement over no adjustment, but still makeshift).
- fairness Doctrine intensity versus cigarette advertising and amount of time spent watching TV

Family income deflated by state cost-of-living

Number of other children

Parents' education

Working mother of single parent

Employment/ellowence of youth respondent (detailed)

Student status

Sex

. 3

1. 12

city size

AND COURT ORDER DATED APRIL 23, 1993 negative price electricities were found. The coefficients were stable and statistically significant in all model specifications reported. The authors suggest that these large elasticities may incorporate other effects which the model did not include/capture separately. They suggest that the income related variables may have failed to represent the youth's actual discretionary income.

Wher price elasticities among youth 12-17

REPORTED INCIDENCE	REPORTED RATE	"TOTAL DEMAND" (INC. x RATE)
_ 1 10	25	- 1 44

DOCUMENT IS SUBJECT TO The airness Doctrine was also found to have an important negative effect during its first year (accounting for a 3 percentage point drop in 12-17 incidence), but showed diminishing returns during its second and third year Cigarette advertising on TV was found to partially offset the Doctrine effects. Thus, the absence of TV advertising after 1970 was implicitly a negative effect, but the absence of the Fairness was a larger implicit positive.

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• Loose estimation of price, loosely deflated.

"Impure" price elasticity (probably somewhat inflated).

Data from the late 1960's, which may not reflect today's market.

make application of this model has the same problems as in the adult model, except that the problem of estimating what teenagers perceive as passed change is even worse.

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Similar to industry model which tracks from 1960's to date.

Assumptions

- 1. Continuation of '80's incidence trends for age within sex.
- 2. Rate per day is a fixed characteristic of age.

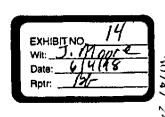
Sticks/Day	1975	1980	1985	1988
Total 18+	31.1	30.4	31.2	30.7
By Age me Index versus 18+	82	85	82	82
25-34 35-49	101 112	99 111	97 110	95 109
50♦	100	100	103	103

3. Share trends within age/sex are driven only by aging. (This is very close to historical reality for RJR in total, although brands may vary.)

Process

- Por each projected year, the oldest smokers in one age/sex bracket move into the next bracket, e.g., 20-year-olds move to 21-24, 24-year-olds move to 25-34...etc.
- 2. Smokers who age that a bracket keep the claimed usual brand share seen in their previous bracket, i.e., stay loyal. Brand share in the new bracket is the average of those who age in and those who stay.
 - 3. SOM computer importance of age/sex to total 18+ smokers, characteristic rate per d:y, and observed loyalty (Diary Panel & requirements) of current brand smokers (e.g., new CAMEL YAS give 93% of their volume to CAMEL).

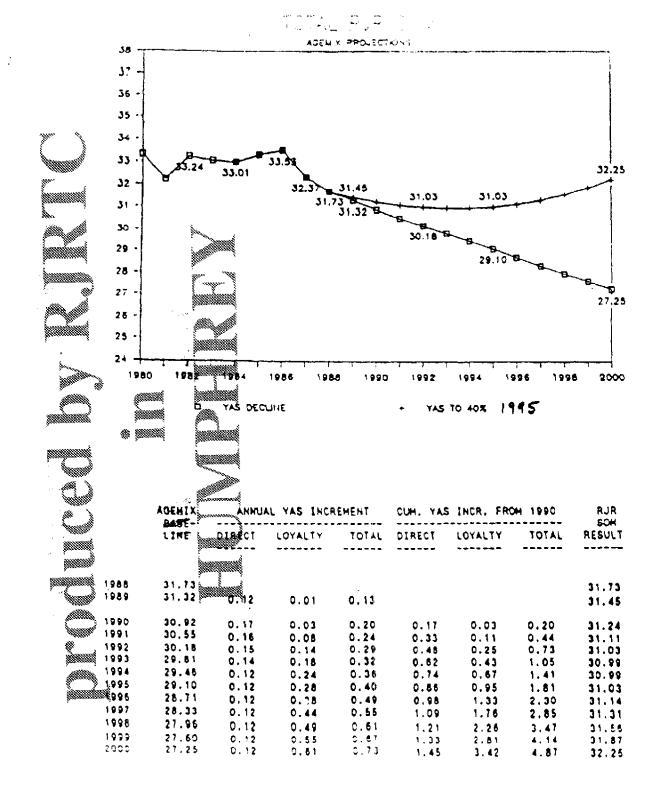
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			0						
UB Smoker Share Ages 18-20	1988	1989	0 6 1	14 5	PLAN	100	700		Cumul ative
CAMEL Plan	5.34%		, i			248.8	2224 W.91X	20.002	20.000
Chg.	+2.14	60'2+	9	8		64	2.10	+ 2.09	+12.57.
SALEM Plan Chg.	2.81% -1.29	Z.01X	+1.53	5.87x + 1.53	¥.1.54 ±1.54	8.94% + 1.53	10.47% + 1.53	12.00% + 1.53	12.00x + 9.19
MAGNA Plan Chg.	::	1.00%	2.00x +1.00	3.00%	+3.90x + .90	4.50 x	4.80x +.30	5.00%	5.007
Other Brands Chg.	5.624	5.13%	1.70%	4.30%	3.93%	3.60%	3.23	3.00%	3.003
Total RJR Plan Chy.	13.77%	16.38X + 2.61	20.57x + 4.19	24.79% + 4.22	28.95% + 4.16	32.85% + 3.90	36.47% + 3.62	40.00% + 3.53	40.00x +23,62
Direct Incremental									
CAMEL	8 8.	+ .07	t .07	to. +	<i>1</i> 0. +	10. +	90. +	9 8.	0
SALEN	03	÷ .02	to. +	90. +	96. +	90. +	+ .05	÷ .05	+ .35
MAGNA	:	+ .03	+ .03	+ .03	÷ .02	t .02	+ .01	÷ .01	ente ante
Total RJR	1 =:	+ .12	+ .17	+ .16	+ .15	.	1. +	+ .12	+ .86

NOTE: May not add due to rounding.

KKN104445

	1994 1995 1990 - 1995	4.09% 3.97% 4.30%	79.67% 79.67% 19.67%	3.26% 3.16% 3.43%
ম	1993	1,22	¥19.67	3.36%
VE OF TAS GAINS	1992	S	79.67	3.47%
NO WINE	1221		79.67%	3.58%
	8881 .	29	79.67%	3.68%
	1989	4	79.67	3.734
	1988	4.83	79.67%	3.851
	XAS - Ages 18-20	(1) YAS as X of total smokers	(2) YAS rate/day as % total smoker rate/day	(3) YAS % total cigt. volume

Forecast from US population projection and extension of existing incidence trend. Tracker Diary Panel, 3/87-12/88 = (1) x (2)

a : 5448068

					- 9				
YAS - 18-20	1388	1989	8881 .	1921	7861	1993	1834	1995	Cumulative 1990 - 1995
SOS Plan SOS Plan Irend -SOS Base Irend SOS Swing	5.34% +2.1% +2.1%	7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9.515 82.10 17.10	11 623		15.81.X 12.09 14.09	17.91X +2.10 +2.10 +2.10	20.00% +2.09 +2.09 +2.09	20.005 +12.57 +12.57
x Conversion Benefit	23.22 +1.99	23.23	23.27 +1.96	93.2x +1.95	23.2x +1.96	23.2x +1.95	93.24 +1.96	23.2x +1.95	23.23 +11.72
x YAS % Fotal Volume	3.85%	3.73%	3.683	3.58%	377%	3,36x	3.26x	3.16%	131
Direct incremental SOM Value	\$.08	+.07	+.07	+.07	+.07	10.,	+.06	90.+	0) . +

NOIE: May not add due to rounding.

	Cumulative 1290 - 1995	12 90°C + 9.19 + 1.53 +10.78	\$100 pt	7.4.4	2.
	1995	12.00% +1.53 - 16 +1.69	24.27 +1.60	3778	+.05
	1994	10.47% +1.53 +1.53 +1.72	1.63	3,261	+.05
1	1993	8 837 +1.3 +1.76	94.9x +1.67	3.36x	÷ 90.
FROM YAS P	1832	1.81 1.84 1.81	94.9x +1.72	1.47x	90.+
DAERTAL SON	TANTE TO THE TANKEN	\$ 87% 1 53 1 1 31 1 1 86	94.9x +1.77	3.58%	90.+
THC RI	0661		94.9x +1.83	3 <u>.68</u> x	+.07
	. 6861	2.818 NG MG	94 . 94 • . 46	3.73%	+.02
	1388	-1.5	24.9x	1.85x	03
	YAS - 18-20	SOS Plan SOS Plan Trend -SOS Base Trend SOS Swing	x Conversion Benefit	x YAS % Total Volume	Direct incremental SOM Value

+.05

+.05

MOIE: May not add due to rounding.

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•

				INCREMENTAL S	SOM FROM YAS	PLAN			
XAS - 18.20	1988	1982	1990	1991	1992	1993	1994	1905	Cumulative
SOS Plan Plan Trend	:	1 Box +1:00	8 6 7 7	X 00 X	1,90	Ę	8.	5.00	5.003
x Conversion Benefit*	18.4x	28.4x	78.4x	78.41	78.41	78 47	70	02. +	00-++
	:	+ .78	+ .78	+ .78	+	+	45 787 + 12. +	* 91 · +	13. 14 +3. 14
x YAS % Total Volume	3.85x	3.734	3.68%	3.58%	3,47x	3,36%	3,26x	3.16%	3 434
Direct Incremental	;	+ .03	+ .03	+ .03	+ .02	20. +	10. +	10. +	= +

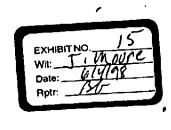
NOTE: May not add due to rounding. *DORAL 1988

YOUNGER ADULT SMOKER ANALYSIS

Produced to Federal Trade Commission pursuant to subpoena CONFIDENTIAL - FTC DOCKET No. 9285 dated June 6, 1997.

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CX-657

PURPOSE OF THE ANALYSIS

DEMONSTRATE THE IMPORTANCE OF YOUNGER ADULT SMOKERS

IDENTIFY KEY ELE

CONFIDENTIAL - FTC INCKET No. 9285
Produced to Federal Trade Commission pursuant to sybpoena
dated June 6, 1997.

IMPORTANCE OF YOUNGER ADULT SMOKERS

Produced to Federal Trade Commission pursuant to subpoema CONFIDENTIAL - FTC INCKET No. 9285 dated June 6, 1997.

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BY 1988, YOUNGER ADULTS (18-24) WILL DROP FROM 18% TO 15% OF THE TOTAL ADULT POPULATION

POPULATION SHIFTS IN COMBINATION WITH DECLINING INCIDENCE WILL CAUSE THE PERCENTAGE OF YOUNGER ADULT SHOKERS TO FALL FROM 16% TO 14% OF ALL SMOKERS BY 1988.

NUMERICAL IMPORTANCE OF YOUNGER ADULT SMOKERS

	3751	1980	1983	•	1988
% OF TOTAL POP. 18+	18-81	18-51	17-51		14-97
Z OF SMOKERS 18+	20.02	18-31	16-42		14-02

Why then will Younger Adult Smokers continue to be important to the Tobacco Industry and RJR?

Sources: 1982 Incidence and Rate Report, MONTHURNARA Langua MENNARA But Medical Linates. Produced to Federal Trade Commission pursuant to subpoena

dated June 6, 1997.

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YOUNGER ADULATION SMOKERS ARE THE ONLY SOURCE OF SMOKING BEHAVIOR WILL DETERMINE THE FUTURE

LESS THAN 31% OF SMOKERS START AFTER AGE \$ 800 ONLY 5% START AFTER AGE 24.

START AFIER AGE	31.3	16.0	5.4	
STARL BY AGE	-68.7	0.48	9*16	100.01
	18	9-20	1-24	25+

YOUNGER ADULT SMOKERS PROVIDE A "FIRST BRAND" ADVANTAGE

- THE 18 YEAR OLD SMOKERS IN THE 1983 MARKET WERE WORTH ABOUT 1.6 SHARE POINTS OF TOTAL SMOKERS.
- THE STEADY INFLUX OF 18-YEAR-OLD SMOKERS CAUSES THE PRE-EXISTING MARKET TO SHRINK IN SHARE VALUE. ANY BRAND WHICH IS UNDERDEVELOPED AMONG 18-YEAR-OLD SMOKERS MUSI, ACHIEVE NET SWITCHING GAINS JUST TO BREAK EVEN. SHARE VALUE.
- FIRST BRANDS" DO NOT NEED SWITCHING GAINS TO GROW AND CAN AFFORD SOME SWITCHING LOSSES -OF SMOKER POINTS IN BY CAPTURING 50% OF 18 YEAR OLD SMOKERS, MARLBORO GAINED .8 SHARE 1983 WITHOUT NEEDING TO ATTRACT A SINGLE BRAND SWITCHER.

52189 5241

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dated June 6, 1997.

AMONG YOUNGER ADULT SMOKERS AS A RESULT OF BRAND LOYALTY AND THE AGING PROCESS ULTIMATELY YIELDS GROWTH IN OLDER AGE BRACKETS. AMONG SMOKERS 25+, ALL MARLBORO'S GAINS ARE ATTRIBUTABLE TO THE BRAND LOYALTY/AGING PROCESS -- SWITCHING APPEARS TO HAVE HAD NO NET LONG-TERM EFFECT.

MARLBORO'S TOTAL SHARE IS A RESULT OF INITIAL YOUNGER ADULT SMOKER STRENGTH. TA 1

IF MARLBORG JUST HOLDS SHARE OF YOUNGER ADULT SMOKERS, THEN ITS TOTAL SHARE WILL GROW TO 24.0 DUE TO AGING.

			1980	1981	1982	1st Half 1983	1988
18-24	SMOKER SHARE	SHARE	32.4	34.3	36.3	41.2	41.2
TOTAL 18	TOTAL 18+ SMOKER SHARE	SHARE	15.6	16.6	17.0	18.9	24.0
	•						

ADDITIONALLY, AS SMOKERS AGE, THEIR RATE-PER-DAY INCREASES CONFIDENTIAL - FTC DOCKET No. 9285

SMOKERS 25+ CONSUME 2226480R6 FEMAN 15800 K6R6 Lide Address to support a

● NEWPORT'S STRENGTH CAN BE EXPLAINED BY ITS HIGH YOUNGER ADULT SMOKER DEVELOPMENT

AND THE AGING PROCESS.

SMOKER SHARE

2.6

2.3

2.2

1.9

SMOKER SHARE

TOTAL 18+

CONFIDENTIAL - FTC DOCKET No. 9285 d to Federal Trade Commission pursuant to st

Produced to Federal Trade Commission pursuant to support dated June 6, 1997.

STRENGTH FROM HIGH YOUNGER ADULT SMOKER DEVELOPMENT THE MOST

SHARE OF 18-YEAR OLDS LUCKY STRIKE CAMEL CHESTERF IEL

1940's/50

200

2

1950's/60's

PALL MALL

WINSTON

5,08/5,0/61

MARLBORO

22

YOUNGER ADULT SMOKER GAINS HAVE BEEN A LONG-TERM INDICATOR OF THE BRAND'S MARKET SHARE GAINS. CONTINUING LOSS OF YOUNGER ADULT SMOKER STRENGTH HAS ALSO BEEN A LEADING INDICATOR OF MARKET SHARE SOFTNESS AND DECLINE.

COMMUNICATION - FILC DOCKET No. 9285

Produced to Extern 1, 402 Commission pursuant to subpoena

€25€5 June 6, 1997.

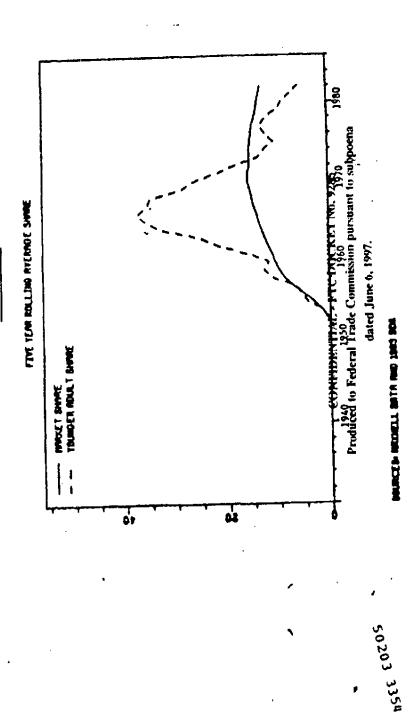
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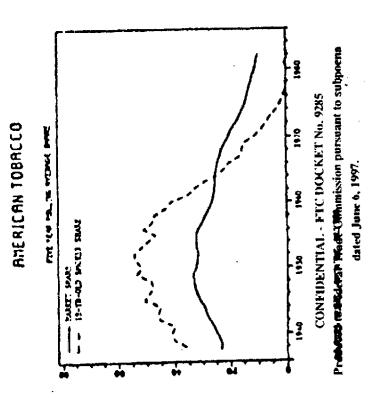
S BENEFITED WINSTON FAVOR BLE TIMING AND THE HEALTH SCARES & EADING INDICATOR OF WINSTON'S EXTENDED YOUNGER ADULT SMOKER STRENGTH WAS A J MARKET SHARE GAINS AND OF ITS SOFT

LOSS IN POPULARITY AMONG YOUNGER ADULT ENVIRONMENT MADE WINSTON LESS IN TUNE WITH THE DEMOGRAPHICS AND CHANGES IN THE EXTERNAL THE MINDSET OF SMOKERS.





INPANY PERFORMANCE. YOUNGER ADU EXAMPLE -- AI SMOKERS, FIRST WITH LUCKY STRIKE AND THEN PAIL BRAND'S DOWNTURN SIGNALLED THE FUTURE PERFORMANCE OF MALL, PUSHED IT TO #1 IN THE INDUSTRE PAUL HOWEVER, SINCE PALL MALL WAS AIC'S LAST ATC'S LEADING POSITION AMONG YOUNGER WING SUCCESSFUL YOUNGER ADM ATC AS A COMPANY.



ا اند اند IN RECENT YEARS! PM HAS BEEN VERY

OLD SMOKERS. THIS HAS PROVIDED A LONG-TERM DIVIDEND BY INCREASING THEIR SHARE OF

TOTAL SMOKERS.

	SHARE AMONG 18-24 SMOKERS	SHARE AMING TOTAL SMOKERS
	Wd	E
1979	8.44	27.8
1980	48.8	29,2
1981	51.5	31.0
1982	54.0	32.2
1983	58.4	34.7

SOURCE: TRACKER

Produced to Federal Trade Commission pursuant to subpoema CONFIDENTIAL - FTC DOCKET No. 9285 dated June 6, 1997.

KEY ELEMENTS OF "FIRST BRAND"

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WINSTON LIGHT-HEARTED/ESTABLISHMENT POSITION DID NOT FIT THE 1960'S IMPORTANCE R0016322 KOOL CAPTTALIZED ON THE IMPORTANCE OF YOUNGER ADULT BLACK SMOKERS IN THE 1960'S. PALL MALL FELL OUT OF TOUCH WHEN IT FAILED TO FEMALE SMOKERS IN 1940'S AND NORTHEASTERN U.S. WHERE BLACK POPULATION WAS GROWING IN THE 1970'S. KOOL FOUND ITSELF TOO EXTREME IN THE 1970'S OPPORTUNITIES: dated Jury 6. NEGPORT 15 PERCEIVED AS MILDER THAN KOOL HEALTH SCENE CONFIDENTIAL - FTC DOCKET No. 9285
Produced to Federal Trade Commission pursuant to subpocha NEWPORT TARGETED AGAINST BLACKS IN THE PALL MALL TOOK ADVANTAGE OF GROWING WINSTON'S FILTER SUGGESTED MILDNESS PALL MALL PROMISED MILDNESS REACT TO FILTER BOOM MARLBORO WAS MILDER ENATRONMENT OF THE Incidence of younger adult female smoking went from 302 in 1930's to 442 in 1940's. GROWTH SECTORS MITHIN YOUNGER PRODUCT DELIVERY OF MILDNESS OUT OF TOUCH COMPETITORS 52189 5250 FACTORS EXTERNA 50203 3359 ADUL TS SUCCESSFUL 1

*Because blacks didn't, back off from smoking as did whites in the 1960's, 18 year old blacks accounted for

CAME

CAMEL

2.0E)

in the second

How is CAMEL's 18-20 year old smoker target different from Savings Sensitive 18-20 year old smoker target (i.e. demographic, pergraphic, behavior, evoke set of Line of the cigarattes plus others, etc.)?

What is the relationship between changes in promotional activity and share of same usual brand smokers among YAS? What does claimed usual brand mean to a YAS and how often does it change?

Why, how, and when does an occasional user of CAMEL become a claimed usual brander? What role do promotions play in that process? How often do you need to promote to turn occasional user into adopters?

What impact so s promoting have on a brand's image? What kind of promotions and how much) enhance desired brand imagery?

What impact coes change in CAMEL's promotion strategy in 1990 to all pack promotions have on share of market and share of smoker performance?

What impact does national OOH presence in 1990 have on advertising awareness and in-market perceptions?

What percent younger adult CUB CAMEL smoker volume is promoted versus younger adult CUB Marlboro smoker volume?

What drives a Marlboro younger adult smoker to interact with CAMEL and when/why does that interaction increase versus decrease?

What percentage of older adult CUB CAMEL smoker volume is promoted and what promotions do they use? How do they differ from promotions younger adult CAMEL smokers use?

- 11. Is CAMEL's geographic development driven by its development among younger adult smokers?
- 12. Why is younger adult smoker style selection different for CAMEL (i.e. Lights Soft Pack) versus Mariboro (i.e. Full Flavor Box)? Is this trend changing?

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" PRODUCED TO FTC PURSUANT TO C.I.D. ISSUED 8/1/90

Key Performance Issues in 1990

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MATERIAL REDACTED

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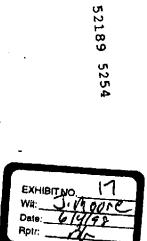
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STRATEGIC OVERVIEW OF

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Source: https://www.industrydocuments.ucsf.edu/docs/sahl0001.

omenis) L *3*60.

BACKGROUND

A SUBSTANTIAL BASE OF LEARNING ABOUT YAS ALREADY EXISTS.

MAJOR STUDIES

STRATEGIC INITIATIVES

YAS RESOURCE ALLOCATION

MARLBORO ANALYSIS

FUBYAS STUDY

LESS EDUCATED SMOKERS

SMOKER PERSONALITY STUDY

HISTORICAL NEW BRAND OPP.

TRACKER DATA

Focus Groups

WE KNOW THE MARKET AND WE KNOW WHAT WORKS.

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YAS STRATER

WAY MARLBORO WAS SUCCESSFUL

ITTON WAS OUT OF THE SUPPORT BEHIND IT. PROVIDED SUPERIOR INTREE TOUCH AND PUT CONSISTED

- ACHIEVED 42.4% SHARE OF SMOKERS 18-20 BY 1982
- AVERAGED ABOUT 2 POINTS/YEAR GROWTH
- WILL OWN ANGLO YAS MARKET WITHIN 10 YEARS AT THIS GROWTH RATE.

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YAS STRATEG est Children

WHY NEWPORT WAS SUCCESSFUL

ESTABLISHED A DOMINANT PRESENCE FIELD MARKETING PROCEA

- ACHIEVED 76% SOS AMONG BYAS IN NASA OVER 10 YEARS.
- GEDW BY 8-11 POINTS/YEAR AMONG BYAS IN SASA/PMSA IN MID 1980's.
- CAN OWN BYAS MARKET BY EXPANDING PROGRAM TO OTHER AREAS.

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; }

NJR WILL LOSE A LOT OF BUSINESS IF "ITS" DECLINE AMONG YAS CONTINUES... THIS COULD REPRESENT ABOUT 14 POINTS OVER 20 YEARS.

DIRECT LOSS OF SHARE

E LOST OPPORTUNITY

	2003	3.2	17.0		₩.
જ	2004	4.4	21.0		.76
JECTED S	1999	6.1	24.6		99.
RJR PRO	1994 1999	8.5	27.7		.62
•	1989	11.9	30.8	- ,	.62
	GROUP	18-20	184		ANN. LOSS

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3**6**200000 380. jú jeta. Bossokomi

YAS STRAFEGIC OVERVIE OBJECTIVES

UST RAISE SHARE AMONG 18-20 FROM 13.8% TO 4 TO STABILIZE RJR'S.

- MARLBORO AMONG ANGLOS/MEXICANS
- NEWPORT AMONG BLACKS/PR

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THE FOLLOWING DESCRIBES A STRATEGIC PLANTHAT GIVES RJR A GOOD CHANCE OF REACHING ITS OBJECTIVE OF 40\$ AMONG SMOKERS 18-20 BY 1995. IT DESCRIBES...

• ROLE OF CURRENT PLAN

NEW PROGRAMS NEEDED

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ETHILC MARKETING

CAMEL: MEXICANS/CUBANS

• SALEM: BLACKS/PR

GM PROGRAMS

• CAMEL

MAGNA

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34 AS STRATEGIC OVE STRATEGIC PL

ETHNIC

PARGETTED BRAND VIA LOCAL SES UNIOUR INTERESTS. STRATEGY: TO ACHIEVE DOMINA FIELD MARKETING AND

POTENTIAL:

A 40% SHARE IN CAMEL/SALEM EXPECTED TO ACHIEVE 40% GOAL BY MID 1990'S. ETHNIC MARKETS PROVIDES 11 POINTS OF TOTAL YAS SHARE.

RJR Share	BAN 40%	8	40\$
ETHNIC GROUP	MEXICAN/CUBAN	BLACK/PR	TOTAL

NEWPORT'S ETHILC PROGRAM PROPHICED B. POINTE FYTHE AMONG BLACK YAS.

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dated June 6, 1997.

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e Berry

YAS STRATEGI

SIRAIEGY: TO PROVIDE A SUPERIOR IMAGE VIA "OLD JOE" THEME, CONCENTRATE

RESOURCES IN BEST MARKETS (PMSA) ASSESSMENT: MOST RECENT RESULTS ENCOURAGING. SHARE AMONG YAS IN 1988 WAS ABOYE TREND...

PAC/HOUNTAIN

AGE 18-20

	Liest	+3.88	10.6 +3.89	+4.16
~~	ACT	4.4	10.6	5.3
1986	IREND	3.2	9.9	3.1
	787	3.0	6.3	3.2
	8	3.2	7.9	3.1
	88	3.3	9.7	3.3
!	3	2.9	7.9	5.6
	8	3.8	10.5	3.3
8	8	3.2	8.1	3.2
		TOTAL YAS	PMSA	AGE 18-20 3.2

TRACKER Source:

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RH013938

YAS STRATEG

POTENITAL:

SHARE OF YAS COULD REACH WITH CONTINUED SUCCESS/EXPANSION 15-20% BY 1995.

SHARE CAEL

ETHNIC AMGLO

10-15

15-20%

TOTAL

RATIONALE:

STRATEGY IS SIMILAR TO MARLBORO'S APPROACH IN 1960'S AND CURRENT DATA SUGGESTS IT IS NORICING.

- CURRENT GROWTH RATE (2.1 POINTS/YEAR) FOR CAMEL PROJECTS TO 20.0% IN 1995.
- FROM 1964-1979 WARLBORD GREW BY 1.7 POINTS/YEAR AMONG YAS. THIS REST CAMEL SHARE IN 1995 HOURS BE 16.58

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STRATEGY: PRICE

POTENTZAL:

OFFERS A PCSSIBILITY OF MAJOR GAINS, HOWEVER, MOST LIKELY ESTIMATE FOR 1995 IS 3-5 SHARE OF YAS.

RATIONALE:

HOWEVER, MAGNA SOM IN 1995 IS ESTIMATED AT 1.92% IN THE 1989 OPERATING PLAN. IT CONTINUES TO SKEW YAS, ITS 1995 YAS SHARE WILL BE 4.5%. OCCASIONAL USAGE IS HIGH, THE UB FIGURE MAY BE ONLY 3%.

1995 SOM X Purchase Skew

1.92

4.5%

1995 YAS SOM

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YAS STRATEGY STRATEGIC PI

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CURRENT PLAN: SUMMARY

EACH ELEMENT OF RJR'S CURRENT PLAN IS BASED ON A STRATEGY THAT HAS YORKED BEFORE.

ETHNIC PROGRAMS ACHIEVE DOMINANT PRESENCE/EFFECTIVE IMAGE

• CAMEL PROGRAM BASED ON IMAGE

MAGNA ESTABLISHES PRICE

HOWEVER, THE STRATEGIES/PROGRAMS IN THE CURRENT PLAN WILL PROBABLY FALL SHORT OF THE 40% YAS GOAL.

ETHNIC	e 25	113
TAS SHARE POINTS TOTAL ANGLO ETHNIC	10-15\$	13-20\$
TOTAL	15-20\$ 6 3-5	24-31\$
BRAND	CAMEL. SALEH MAGNA	TOTAL RJR

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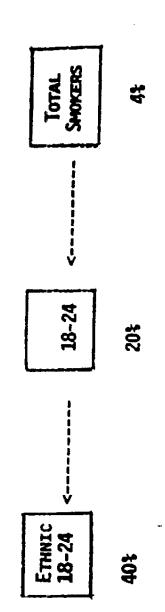
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CURRENT PLAY

RJR SHARE IS EXPECTED TO BE HIGHER IN THE ETHNIC YAS MARKET THAN IN THE ANGLO YAS MARKET BECAUSE THE ETHNIC PROGRAMS ARE

- MORE TARGETTED: SEMILAR INTERESTS
- PROVIDE GREATER PRESENCE



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CURRENT , **18**00.

GM PROGRAM FOR ANGLO YAS CANNOT CURRENTLY ACHIEVE A 40% SHARE OF VOICE AMONG YAS.

PROMOTION

TO ACHIEVE 40% SOV, IT WOULD BE NECESSARY TO EXPAND EXISTING VEHICLES TO THES. LIMIT.

- DIRECT MARKETING TO SMOKERS 18-20
 - DOUBLE PACK ACTION PROMOTION
- INCREASE SAMPLING SUBSTANTIALLY

APYERTISING

NOT POSSIBLE TO ATTAIN 40% SOV AMONG YAS IN A COST-EFFECTIVE WAY SINCE EXISTING VEHICLES NOT, TARGETTED.

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STRATEGIC OVER YAS STRATIGE HEW PROGRAMS *i*

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TARGETTED TO ANGLO NEW MARKETING PROGRAMS ARE NEEDED THAT ARE HIGHLY YAS.

SUPPLEMENT TO GH PROGRAM

BENEFITS SIMILAR TO ETHNIC PROGRAM

TARGETED MESSAGE

DOMENANT PRESENCE

COST EFFECTIVE REACH

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STRATEGIC" PLAN NEW PROGRAMS

jamuri jamuri

CONCEPT

BUILT THAT REACH ANGLO YAS THE OVERALL PROGRAM WOULD REACH ALL YAS AND SEVERAL TARGETTED MARKETING VEHICLES WOULD BE BASED ON THEIR INTERESTS. EACH SMOKER IS REACHED..

FREQUENTLY

WITH PERSONALIZED MESSAGE

				\ INTERESTS				
	7	×	×		×	×		
	9	×	×			×		terta
RAM	2	>	<			×	'KET No. 9285	rsuant to subporte
TARGETTED PROGRAM	4	××	×	;	~		TAN. KAT	STATE OF
TARGET	8	*	<	×	× ×		-	Trade Control
	7	×	×	××	~		TERRITORIAN TO	Produced to Federal "
		××	: ×	×	×		J	Produce

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NATIONAL MARKETING TO ACHIEVE BROAD REACH AND FREQUENCY

PROGRAM INCLINES...

GENERAL MARKET POST

GENERAL MARKET WORK PLAN

TARGET MARKETING TO COMMUNICATE PERSUASIVELY

SEGMENT GENERAL MARKET GEOGRAPHICALLY, DEMOGRAPHICALLY, AND BY SPECIAL INTERESTS. TARGET CRITERIA INCLUDE...

ABILITY TO REACH, ALTHOUGH LESS FREQUENTLY

MINIMUM OF 200,000 BEER DRINKERS

HAVE SOMETHING IMPORTANT IN COMMON

BELIEVE WHAT THEY HAVE IN COMMON MAKES THEM SPECIAL

MARKET COVERAGE

OVERLAPPING SEGMENTS COVER ENTIRE MARKET (21-34 YEAR OLDS)

INDIVIDUAL BEER DRINKERS IN MULTIPLE SEGMENTS

CUSTOM MARKETING PROGRAM TAILORED TO JARGET MARKET. Produced to Federal Trade Commission pursuant to subportia

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50718 1187 TRATTECT NEW PROGR

; \$88888 ; \$88888

BENEFIT

WITH KEY BENEFITS TARGETTED MARKETING PROG OF ETHNIC MARKETING

TARGETED MESSAGE

DOMINANT PRESENCE

PROGRAM COULD CLOSE THE SHARE GAP BETWEEN ANGLO AND ETHNIC PERFORMANCE ALLOWING RJR TO MEET GOAL.

BRAND	SALEN		TOTAL RJR
CURRENT	15-20\$	3-5	24-31\$
TARGETTED MARKETING	6 6 1	• 1	క
LOTAL	24-29 \$ 6	3-5	33-40\$

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WHILE RJR COULD MEET GOALS VIA CURRENT PLAN PLUS TARGET MARKETING, WE OPPORTUNITIES FOR NEW BRANDS/LINE BELIEVE IT IS NECESSARY TO IDENTIFY EXTENSIONS.

- BUILDS RESERVE STRENGTH INTO PLAN
- BROADENS ATTACK ON MARLBORO
- PROVIDES OPTIONS FOR FUTURE
- REPRESENTS HIGH POTENTIAL

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FOUR NEW IDEAS WERE TOENTIFIED IN

YAS TARGET

PRODUCT/SEGMENT

BLACKS

MENTHOL.

ANGLO FEMALE

VIRILE

ANGLO MALE

LARGE CIRCUMFERENCE

TIGHTLY PACKED

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F MENTHOLS THERE MAY ALSO BE AN OF AMONG ANGLO YAS.

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BENEFT

VOLUME, WILL INCREASE BY IF CAMEL IS ABLE TO SUST

TRACKER PERFORMANCE IN 1988 CONSISTENT WITH KIELSEN/MSA

YAS GAINS EQUIVALENT TO .13 POINTS SOM

NIELSEN GROWTH OF 0.1

MSA GROWTH OF 0.2

SOM GROWTH WOULD AVERAGE 0.2-0.3 POINTS/YEAR BY 1995.

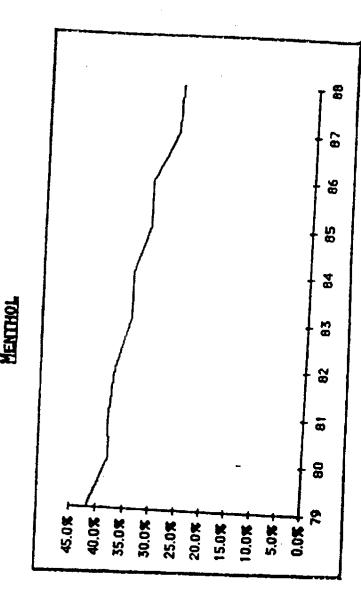
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NEW PROGRAM

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MENTHOL CATEGORY HAS DECLINED FROM 428 DE YAS IN 1979 TO 27% IN 1988.

Ase 18-24



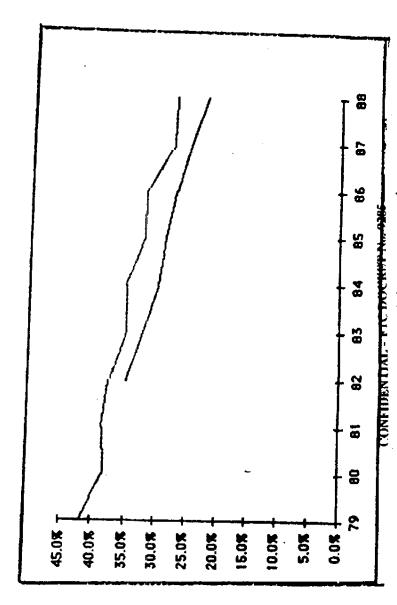
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AS STRATEGI STRATEGIC

MENTHOL PERFORMANCE IS WEAKER INDICATES THE FRONT BOOM



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STRATEGIC PLAN HEH PROGRAMS

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WHILE THE EXACT CAUSE OF OFTEN CITED REASONS MAR

- MARIBORO PEER ACCEPTANCE
- LOW PRODUCT ACCEPTABILITY
- "PREP IMAGE"

ALL OF THESE REASONS DIPLY THAT CONSUMERS CONTINUE TO WANT THE TASTE BENEFITS OF MENTHOL.

- PROBLEMS CAN BE SOLVED
- POTENTIAL OF 40% PLUS

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THERE ARE SPECIAL CONSIDERATIONS THAT REPORT TO ANY EFFORT TO ADDRESS THIS OPPORTUNITY.

- DNEY 274 ACTUALLY SHOKE BE RECOVERED SINCE THEY HAVE ACOMIRED A PREFERENCE FOR NM. THEM. THE 1988 WILL NOT WILE 40% OF YAS SHOULD
- PROCESS OF DEVELOPING A BRAND WILL FACE SPECIAL CHALLENGES COMPRUNICATION
 - PRODUCT STANDARDS
- SHARE PERFORMANCE WILL BE LOW FOR SEVERAL YEARS SINCE GROWTH DRIVEN BY FUBYAS.

£.5 4.9 7.3	- '
אַ כס ע	0.6 0.9 1.6 2.7 4.0 5.5 7.3 0.3 0.3 produče fil Federal Gram Grown 1.1 1.5 0.3 produče fil Federal Gram Grown 1.1 1.5

dated June 6, 1997.

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RJR HAS TWO OPTIONS FOR BUILDING SALEY

NEW BRANDS

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STRATEGIC PLAN NEW PROGRAMS

E S

OPPORTUNITY IS SAME AS SALEM'S ORIGINAL REASON-FOR-BEING. HOWEVER, THE RJR COULD USE SALEM TO REVERSE THE MENTHOL DECLINE AMONG ANGLO YAS. BRAND/SITUATION IS DIFFERENT TODAY.

IN ORDER TO CAPITALIZE, CHANGES IN STRATEGY/EXECUTION WOULD BE NECESSARY BASED ON RECENT PERFORMANCE.

	I. IEST	- 1.46	96
	ACT.	4.7	2.8
88	IREND ACT.	5.3	3.3
ţ	78	5.2	4.1
ò	8	9.9	4.2
9	8	6.5	5.1
V 0	Ş	8.2	6.4
8	3	8.1	7.2
83	Ž	9.4	8.3
		18-24	18-20

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50718 1198 1988 No. YAS STRATEG NEW PROGRAMS STRATEGIC P

SALEY

SES OF MENTHOL TO ADDRESS OPPORTUNITY, SALEM DECLINE:

- MARLBORO
- PRODUCT
 - IMAGE

COMMENT:

OFITON

- I. HIGH RISK TO CURRENT BUSINESS
- CHANGE PRODUCT/ADVERTISING OF CURRENT FF STYLES
- 2. SPLIT PERSONALITY/PRODUCT HERITAGE
- 2. ADDRESS VIA SB WITH DIFFERENT AD/ PRODUCT. NC. 10 EXISTING STYLES
- 3. MANAGE RISK

3. INTRO SB. CHANGE ADS. EVOLVE FF85 SOFT PRODUCT

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STRATEGIC PLA

NEW BRANDS

CHIEF PROBLEMS ARE:

DO NOT CURRENTLY EXIST

LOW INITIAL SHARES LIKELY

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HILY PROGRAMS

POTENTIAL

SHARE OF 10-15% LONGER TERM POTENTLE IS POSSIBLE BY 1995.

- MENTHOLS LOST 13.1 POINTS IN THE PAST 6 YEARS. IF RJR REVERSED THIS TREND, 1995 SHARE WOULD BE 15.3% (NEW BRAND) TO 18.1%
- ATTRACTING NM SWITCHERS. AT THIS RATE, 1995 SHARE WOULD BE AN EFFECTIVE STRATEGY WOULD PARALLEL SALEM'S ORIGINAL PLAN. DURING 1950'S, SALEM GAINED 7.4 POINTS IN 5 YEARS BY 10.4% (NEW BRAND) TO 13.4% (SALEM).
- THIS RATE (1.9/YEAR), 1995 WOULD BE 13.0% (NEW BRAND) TO 16.0% MENTHOLS GREW 41 POINTS AMONG YAS BETWEEN 1957 AND 1979. (SALEN).

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YAS STRA

SUPPARY

MARKET IRENDS

SHARE OF TOTAL F THIS DECLINE RJR SHARE AMONG YAS CONTINUED CONTINUES, RJR FACES A SU SMOKERS OVER THE NEXT 20 CURRENT TRENDS WILL RESULT IN THE COMPETITION OWNING THE YAS MARKET BY

MARLBORO: ANGLOS/MEXICANS

NEMPORT: BLACKS/PR'S

OBJECTIVE

RJR NEEDS TO RAISE ITS SOS AMONG SMOKERS 18-20 FROM 14% TO 40% BY 1995.

STRATEGIC PLAN

A STRATEGIC PLAN WAS PROVIDED TO MEET THE OBJECTIVE INCLUDING BRAND STRATEGIES, MARKETING PROGRAMS, AND A RATIONALE THAT LINKS TO OBJECTIVE.

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STRATEGIC PLAN (CONT'D)

A. BRAND STRATEGIES

TIVE EDGE IN T SEEKS A SUSTAINMELE CO

CAMEL PROVIDES SUPERIOR INMGE

MAGNA ESTABLISHES PRICE

SALEM/NEW BRANDS VIA PRODUCT

MARKELLING PROGRAMS α.

GH PROGRAMS SUPPLEMENTED WITH TARGETTED MARKETING PROGRAMS THAT PROVIDE DOMINANT PRESENCE AND PERSONALIZED MESSAGE.

1. SPECIAL MARKETS

BLACKS HISPANICS

INTEREST SEGMENTS

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YAS STRATER

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STRATEGIC PLAN (CONT'D)

C. EXPECTED RESULTS

BASED ON STANDARDS OF SUCCESS ESTABLISHED IN THE PAST, EXPECTED RJR SHARE BY 1995. MET GOAL OF STRATEGIC PLAN EXPECTED KESULTS ARE:

1005 CAC* A

TOTAL ANGLO ETHNIC	20\$ 15\$ 5\$ 5 5 5 15 9 6	40\$ 29\$
	CAMEL MAGNA SALEM	TOTAL RJR

HIGH SIDE EST. DUE TO TARGETED MARKETING

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BEKETT

S WILL BEGIN TO TO RESULTS UNDER PROGRAM ARE: THE CURRENT DECLINE, BENEP IF RJR ACHIEVES YAS DOBATE OF GROW IN 1995, REACH

AVOID MAJOR LOSS (18 POINTS)

• ESTABLISH GROWTH OF .58 POINTS/YEAR

CUMULATIVE 20 YEAR GAIN OF...

- 572 BILLION UNITS

- 56.4 BILLION (AT '88 CAMEL MAPE)

		UR SHARE	OF TOTAL	SMOKER	·
ROGRAM	1989	1994	1989 1994 1999 2004 2	2004	2003
AS PROGRAM	31.4	29.3	29.9	32.3	35.1
JURR. DECLINE	31.4	27.7	24.6	21.0	17.0
ENEFIT Produc	CONFIDENT	IAL. J.T.C DO	CONFIDENTIAL - FIC DOCKET No. 9285 Produced to Federal Trade Commission present to subjects		18.1

dated June 6, 1997.

YAS STRATEGI

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(0)

:

A STATE OF THE STA

STRATEGIC PLAN

- PLAN IS DIVERSIFIED, INTEGRATED, MAND PROVIDES OPTIONS:
- DUPLICATION OF EFFORT MINITIZED OF CAMEL FOCUS ON INVAGE DIVERSITY
- MAGNA HAS PRICE EMPHASIS
- SALEM/NB BASED ON SAMPLING/TRIAL

INTEGRATION સં

ARGETED MARKETING CUSTOMIZED TO BRAND NEEDS

- CREATIVE IDEAS FOR CAMEL
- SAMPLING VEHICLES FOR SALEM/NB

OPTIONS m •

WE CAN CHANGE THE EMPHASIS RATHER THAN THE STRATEGIC PLAN. RESERVE DESIGNED INTO PLAN TO ALLOW FOR OBSTACLES.

- CAMEL/MAGNA COULD MEET OBJECTIVE IF MENTHOL TURNAROUND FAILS.
- IF ADVERTISING RESTRICTIONS ARE PASSED, NEW VEHICLES ARE AVAILABLE.
 - IF CAMEL FAILS TO BROADEN APPEAL, SALEM/NB CAN FILL GAP.

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faled June 6, 1997.

RHO13965

jako Geografia

GOALS SHOULD BE ESTABLISHED IT MUST BE COMMITTED TO YAS FOR RJR'S PROGRAMS TO SUCCEED, PROGRAMS. TO ENSURE RESULTS, DMEDIATELY AND CONSESTEN

1995	20 15 - 5	9
1994	12 E E E E	35
1993	क्ष्य ह	30
1992	H 04	56
1991	11 red	22
1990	6666	18
1989	V 4 4 6	14
BRAND	CANEL SALEN HAGNA OTHER*	TOTAL RJR

* NOT INCLUDED IN GOAL

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IMPLEMENT YAS TARGETED MARKETING BROGRAM AND EXPAND ETHNIC PROGRAMS ASAP SINCE HALF OF RJR'S GOAL RELEES ON THESE PROGRAMS.

PROGRAM ENERGY

Ethnic Targeted Mktg.

Ħ°

E .

TOTAL

20

STRATEGIC MARKETING WILL DEVELOP NEEDED PROGRAMS.

- MILITARY YAS INITIATIVE (APRIL)
- IDENTIFY INTEREST SEGMENTS (JUNE)
- DEVELOP TARGETED PROGRAMS
- COMPLETE ONE TARGETED PROGRAM/QUARTER
 - TOTAL PROGRAM COMPLETE 1990

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şeana (.

YAS STRATEG

DEVELOP/TEST OPPORTUNITIES TO SERVE AS OPTIONS TO CURRENT RJR PLANS... NEW BRANDS THAT... w.

REVERSE MENTINOL DECLINE

ADDRESS BLACK YAS MARKET

CAPITALIZE ON MARLBORO VULNERABILITY AMONG FEMALES

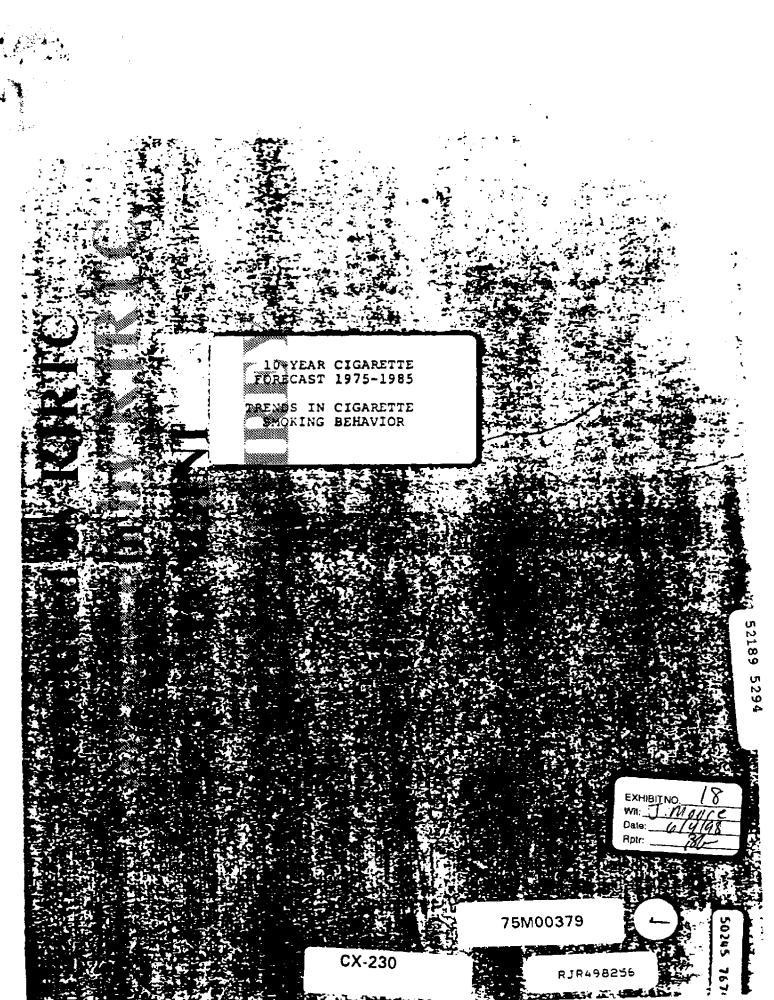
SERVE AS BACK-UPS TO CAMEL/MAGNA

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dated June 6, 1997.

52189 5293

RH013968



16-YEAR CIGA: EDWN TORECAST 1975-1985

DOMESTIC INDUSTRY VOLUME

afotal U.S.

. our Major Regions

Eistribution by Sex And Age

SHALL MARKET

Pands And Styles

Companies (translated into volume for RJR)

integories

E CF SMOKERS - BY CATEGORIES

RJR498257

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52189 0470 30245 7676
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್ಜಾಟಕ ಕ್ರಾಥಣ
    Bulic Assumptions - 10-1 in Forecast
    10- ear Industry Porceast - Mathedalesy
 DOMESTIVE INDUSTRY TOTAL U. S. 10- Gar Gro to Nate
                                                                                 4
                                                                                 5
 DISTRIBUTION OF INDUSTRY VOLUME - BY SEN AND AGE
    Das thetion of Volume by Age Groups 1977 - 1985
    Distribution of Volume By Ago Groups For Each Sex
    Distribution of Volume - Estween Men And Women - By Age Groups 9
     STANDOUNE AND TURES OF MARKET TO REGIONS
     nubstry Volume - By Roy ons
                                                                               11
    er Forecast - 13R Share of Market - Nationally
   ompanies And Serviced Brands
                                                                               12
  Cold companies And Serviced Brands

Chair of Market - Six Value Manufacturers

Chair of RJR Brands

Sware of Existing And Erands - RJR, PM, and P & W

CORE and Other New RRR Frands - By Flavor

Coresto Vol - (Eilif - For RJR Brinds

Wirston and Contorn - Styles

SALE and Kobl - By Styles

Cold of P D Brands Based on Rank in 1975

CM of P D Cight Brands Based on Rank in 1985
                                                                               13
                                                                               20
                                                                               21
                                                                               22
   DE CF MARKET DY CATEGORIES

COM - Total Non-Filt And Filter - Also Non-Menthol And
                                               Menthol Filter
     R Share of Total Non-Talter
                                                                                26
     R Share of ter Cicarettes
                                                                                27
    Som - Filter By Fla evel
                                                                                29
   1 Flavor Non-Manthol And Menthol - By Length
                                                                               30
        - Kindle Flavor and Sonthol And Menthol - By Length
                                                                               31
           Fi Non-Menthol And Menthol - By Length
                                                                               32
     x Category
                                                                               33
  PRIR Share of 85's Non-Menthol Normal Category
                                                                               34
  R Share of 100-120 Non-Menthol Normal Category
                                                                               35
  R Share of 85's Hi-Fi Non-Menthol Category
                                                                               36
        Stare of 85's Menthol Normal Category
                                                                               37
   RJR Specific of 100-120 Menthol Normal Category
                                                                               38
   RJR Share of Hi-Fi 85's Menthol Category
                                                                              . 39
SHARE OF SMOKERS - CATEGORIES BY SEX
                                                                                40
   Share of Smokers - By Sex - Non-Filter, Filter, Non-Menthol
                                     And Menthol
                                                                                41
   Share of Smokers - By Flavor And Sex
                                                                                42
   Share of Smokers - Non-Menthol Filter - By Flavor Level
                                      And Sex
                                                                                43
   Share of Smokers - Menthol Filter Cigarettes By Flavor
                                      Level And Sex
   Share of Smokers - Non-Menthol And Menthol Filter By Length
                                      And Sex
                                                                                45
                                                             무기루스 프랑스턴을
CIGARETTE PREFERENCES - BY AGE
                                                                                46
                                            - ia -
```

Totar so and other raw materials will be available in adequate quantities and right grades.

There will be ro basic adverse developments in the digaratte/health controversy, that would materially restrict or control manufacturing/sale/distribution of digarettes.

ecession by end of 1975, and no serious tession or catastrophies (i.e., major war) that would materially affect consumption.

Percentage increase in cigarette prices, resulting from higher taxes or other causes, will be smaller or at worst no greater than rise in consumer disposable income.

 There will be no scrious additional restrictions on advertising/promotion to consumers. 2189 5297

20742 101

volume forecast based upon: .Cemsus projections of changes in ulation 14 years of age and older, sex and age within sex, and MRD estimates of trends in incidence of smoking and smoking rates made udgmentally taking into account historical and current data.

-YEAR CIGARETTE INDUSTRY VOLUME FOLECAST - METHOLOLOGY

Share of Market forecasts for companies and categories made by totaling forecast for individual brands and styles of existing brands and a limited number of new brands. Assumption made that if successful new brands should be introduced other than those shown in forecast, 100% of volume of such brands would come out of brands included in the forecast and would not affect forecast company or category total shares.

AJR49B260

10-YLAN FORECAST

ESTIC INDUSTRY TOTAL U. S.

16-YEAR FORECAST OF DOMLETIC CIGARITIC CONSUMPTION

2				Volume (Fillions)	Annual Average Growth Rate Preceding 5 Years
RT	1975			557.7	2.9%
	1980			€67.0	2.6
	9 8 5			741.0	2.1
9		Z			
duced	8		3 %		tte consumption
du		5 ye	Secure and a second		dly than in past
Ö			******	·	

Industry sales in 1985 will be up 26% over 1975. Population 14 years of age and over will increase 12%. Per capita consumption (14 years and older) will rise from 3,599 to 4,043 - 11%.

RJR49B262

BY SEL AND AGE

434446263

10-YEAR FORDIAST

ESTIMATED DISTRIBUTION OF CIGAPITTE

VOLUME BY AGE GROUPS 1975 - 1981

<i>r</i> \			1975	1160	1965
	14 - 17		2.2%	2.2%	2.1%
	18 - 20		4.8	4.7	3.8
~	1 - 24		9.1	9.5	8.7
	Total I	4 - 2	16.1	16.4	14.6
\simeq	Z				
	28 - 34		26.3	29.9	29.6
	35		30.5	28.5	31.0
	50 ap	over	27.1	26.2	24.8
7					
4		F	160.0	100.0	100.0

Smokers under 25 account for about one-sixth of industry volume. Share will decline from 1980 to 1985.

From 1975 to 1980 biggest volume increase will be in 25 - 34 age group. From 1980 to 1985 biggest gain will be in 35 - 49 group.

 The over 50 group will decline in importance in the next 10 years.

75M00387

- 7 -

HJR498264

DISTRIBUTION OF INDUSTRE WOLUME - BY AGE GROUP NOT EACH SEX

Acc Group Main Women Men Women Mcn Women		1	975	1	980	1	985
22	Ada Group	<u>Me n</u>	Women	Men	Women	Mun	Women
Total 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0		26.7	16.7	16.9	17.0	15.1	15.4
Total 19.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 1	2	3	24.2	29.1	26.2	2º.9	26.9
Total 190.0 190.0 100.0 100.0 100.0 100.0 100.0 14 - 24 ase group will account for smaller percentage of volume in 1985 than in 1975. 24 - 3 is growth segment next 10 years. 35 - 4 group will slip in importance next 5 years but will recover from 1980 to 1985.		~	29.9	28.6	27.8	31.3	29.8
Francisco : 14 - 24 are group will account for smaller percentage of volume in 1985 than in 1975. 24 - 34 15 growth segment next 10 years. 25 - 4 are group will slip in importance next 5 years but will recover from 1980 to 1985.	50 and over	6.4	29.3	25.3	29.0	23.7	27.9
Francisco : 14 - 24 are group will account for smaller percentage of volume in 1985 than in 1975. 24 - 34 15 growth segment next 10 years. 25 - 4 are group will slip in importance next 5 years but will recover from 1980 to 1985.							
14 - 24 age group will account for smaller percentage of volume in 1985 than in 1975. • 24 - 3 is growth segment next 10 years. • 35 - 4 - 3 group will slip in importance next 5 years but will recover from 1980 to 1985.	ZTotal Z	130.0	190.0	100.0	100.0	100.0	100.0
14 - 24 age group will account for smaller percentage of volume in 1985 than in 1975. • 24 - 3 is growth segment next 10 years. • 35 - 4 - 3 group will slip in importance next 5 years but will recover from 1980 to 1985.							
14 - 24 age group will account for smaller percentage of volume in 1985 than in 1975. • 24 - 3 is growth segment next 10 years. • 35 - 4 - 3 group will slip in importance next 5 years but will recover from 1980 to 1985.						,	•
percentage of volume in 1985 than in 1975. 24 - 3 13 growth segment next 10 years. 25 - 4 group will slip in importance next 5 years but will recover from 1980 to 1985.	For sex :						
percentage of volume in 1985 than in 1975. 24 - 3 13 growth segment next 10 years. 25 - 4 group will slip in importance next 5 years but will recover from 1980 to 1985.	14 - 24	ase gro	up will a	ccount f	or smalle	r	
	Dercent	All the same of th					
	□ • □ • • □ • • • 34	IS grow	th segmen	t next 1	0 years.		
		- CTO	un will c	lin in i	mnost 2050		
	Day: 5	3					
Over 50 age group will decline in importance.	, exc s	Lears Du	r with ic	COAST II	Om 1500 C	.0 4363.	
	• Over 50	age gro	up will d	ecline i	n importa	nce.	

DISTRI GTION OF INDUSTRY VOLUME OF THEER MEE AND WOMEN

	/ \ <u></u>	***	AIE GROUPS				_
~ \			_19 75 _	1	9 80	1	985
	Age Gro	<u> </u>		Mon	Women	Mcn	Vicini 27
	14-24	5 (9 42	58	42	57	43
	25-	(0 40	60	40	60	÷O
	35-49		3 42	<u>5</u> 2	42	59	41
À	· 250 @	over 5	45	5 4 —	4 6	54	46
ָר כ	Tot	21 A 305 5	ê 4 2	58	42	58	42
ce							
		Percentage				eđ	
roduce		by men and change in n		•			
		changes by	age groups	•		•	
	(*******						

-9-

HJR498266

10-YEAR FORECAST

BY REGIONS

RJR498267

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10-YEAR FORECAST

PROUSTRY VOLUME - BY REGIONS

			<pre>% Increase</pre>
1075	1986	1985	<u>1975-85</u>
135.2	146.3	157.5	16.5
	183.0	195.7	21.0
	226.4	257.3	33.9
22.6	114.3	130.5	32.4
7	667.0	741.0	26.1
james J			

631 of Industry increase 1975-1985 ill come in South and West.

 Largest increase (both percent and actual) will be in the South.

RJR498268

EINVENEUTAL E COLLEGE

RUR SHARE OF MARKET - MATIONALLY AND DY REGIONS

	1974	1980	1985	Share Gai n 19 74- 85
Northeast	20.2	30.^	34.2	0.3
North Central	7	35.0	38.3	6.6
South	*** 9	39.5	41.0	2.1
	7	32.2	3€.2	7.5
rowallu. s		35.0	38.0	6.0
	gentale	gains wi	ll come in R	ortneast
O Pand	West - Cur	rently w	eakest regio	ns.

North Central currently only a little below total U. S. share, and is forecast to show comewhat above average gain.

Smallest gain will be in South. Hopefully, we can moderately increase share in our strongest region -- seems necessary to secure 38% share nationally.

- 12 -

HJH498269

SHARE OF HARRY - SIX ANDER HAMUFACT BAS

	Mar. 1					
	****			1975	1980	1985
						
r \	Ann off	RJR		37.6	35.0	38.0
			Name of the last o			20.0
		PM		23.8	27.0	29.0
		B 6 W		17.6	16.7	15.8
		ATC		14.0	11.7	9.5
		LO		7.7	6.8	6.1
	bon	L	\$5000000000000000000000000000000000000	4.1	2.7	1.6
				7.1		
*		- January				
		7				
	<i>A</i> \	Only	RJR and PM	will increase	SOM, each	by about
				share points.		
CE		S & S & S	under o: :	share points.		
\subseteq		5			ino voers -	מדם.
		• AT	ll grow fa:	ster in next f	ive Amera	. vov

faster from 1980 to 1985.

In 1975 RJR and PM hold 56.4% market - in 1985 will increase to 67%.

B ε W will lose share. Less rapid growth of Kool will not be enough to offset weakness of other B & W brands.

RJR498271

16-YIAR FORECAST OF SHARE - RIR BRANDA

	Jun. /				
	Total Brands	1975	1980	<u> 1955</u>	
	CAMEL	4.7	3.6	2.7	
	WINSTON	15.5	15.5	15.6	
	EALEM (includes Dights)	8.5	8.5	8.4	
	DORAL	1.0	1.0	1.0	
	VANTAGE	2.1	3.6	4.6	
	CORE	. ŝ	1.5	2.0	
	Cihe Nie Brand		1.3	3.7	
h-34-					
	Otal	32.€	35.0	38.0	
D					
nce	St May decline 1	by CAMEL			
5					
Ģ	• WINSTON, SALEM,	and DOFAL w	ill hold	about flat	. •

- VANTAGE will grow faster in the next five years than from 1980 to 1985.
- New brands other than MORE and spinoffs
 forecast to hold 3.7 share points in 1985.
 If figure should be nigher, share of
 established brands would be reduced
 correspondingly.

HJH498272

10-MOAR CORDURAGE

SHARE OF DRISTING AND	'EX BRANDS	- RSK,	P4. a B & W
	1975	1980	1985
			
RJA .			
Erands Introduced Prior to 1975	31.8	31.7	31.6
LORE	.8	1.5	2.5
SALEM Lights New Low Tail Rend	-	. 5 . 7	2.0
New 100 mm Full Flavor	-	. 6	1.7
Total	32.6	35.0	38.0
Prend Introduced Prior			
75	23.4	25.2	26.8
New ow Tai Brand	- 4	1,3	1.5
Total Total	23.8	27.0	29.0
Total Nool Nool Other B & Warehds			
Kool Other B & Warehds	11.2	12.0	12.5
2			
Total B & W	17.6	16.7	15.8
			•

- PM's established brands will perform better than RJR's.
- RJR will have better success with new brands.
 Brands introduced by RJR after 1974 will
 account for 6.4 share points compared with 2.2
 for PM.

• Korl expected to show modest growth, but not enough to offset weakness of other B & W brands.

474448513

75M00396

10-YEAR TERSCAST

	MORE AND OWNER NEW PO	<u> </u>	- hY F	LAVOR
	·	1175	:580	1985
	&	_		
	MORE - Men.	٠ 5	.9	1.2
	MORE - Menthol	. 3	. 6	.8
	al EDE	. 8	1.5	2.0
	Tar Brand- Non-Menthol	_	. 4	1.2
7	Low Tar Brand- Mekinoi	-	. 3	. В
3 3 3 3 3 3 3 3 3 3				
	Total Low Tar Brand	•	.7	2.0
5				
roduced to the state of the sta	100 mm Flavor Non-Menthol	· -	. 4	1.1
	100 mm Full Flavor Menthol	-	. 2	. 6
***************************************	Total 100 mm Brand	•	. 6	1.7

	10-YEAD FOI ECAST						
	DOMESTIC TAX PLLO SALES OF F R PRANES						
	(Billions of Cigarettis)						
		-					
otal Brans		<u> 1975</u>	3530	1985			
CAMEL		27.6	24,0	20.0			
INST		91.0	103.4	115.5			
SALEM		50.0	56.7	62.3			
DORA		5.9	1.7	7.5			
AUT (GET)		12.4	24.0	34.1			
LRE PRE		4.7	10.0	14.8			
ew Low ta	r	-	4.7	14.8			
108 Inn		-	4.0	12.6			
20 7	. Second						
ew 1061 mm		191.6	233.5	281.6			
7				i-			
	š		CAMEL show				
	Total tax	paid up	47% in next	10 years			
			for industr				
•			, will need				
bosoninaend	productio	n capacit	y of about	300			

RJR498275

billion cigarettes.

10-YDAR FORECAST

	10-10-n Formers				
		WINDTON AN	D MATLEORO -	EY STYLES	
			1975	1980	<u>1985</u>
7)		š.,	10.9	10.0	٤.3
	WINSTON King			.7	. 8
	WINSTON Box	<i></i>	. 6		
	WINSTON Lig!	ıts	. 7	1.2	1.7
	SENSTON SE		3.9	3,3	3.5
	WINSTON Hen		. 3	. 3	. 3
>	Total Firs	on 🎑	15.5	15.5	15. 6
9	\$ Z				
oduced	lbor	ng	5.9	6.2	6.4
5	1boro Po	x .	6.6	6.8	6.9
	Marlbo .	100's	1.5	1.8	2.0
	Harlboro Bo	x 100 s	. 5	. 7	. 9
3	rlboro Li	ghts	. 9	1.4	1.8
	Marlboro Me		.3	. 4	. 5
2					
	Total Marlb	oro	15.7	17.3	18.5

- WINSTON King will decline in share; offset
 by growth of Box, Lights, and SE.
- Marlboro King and Box will gain at a slower rate than in the past. Growth of other styles

RJP498276

helps the brand.

http://legacy.library.ucsf.e6u/tiid/xtq07/a00/pdfv.industrydocuments.ucsf.edu/docs/sghl0051/100399

10-4711 7070772

SALEM AND	YLDL	- <u>5</u> ¥	STYLES

			1975	1930	1985
	Silem King		5.5	4.6	4.0
7)	SALEN BOX	š	. 3	. 4	.5 #
	LEM Lights		-	. 5	.7
	EM SK		2.7	3.0	3.2
	Motel Mark		8.5	8.5	8.4
K					
	Robl Red		. 2	. 1	•
	Nobl X		8.3	8.4	8.4
	100 1 B		3	. 3	. 3
þ	(10) 1 100ps		1.8	2.2	2.4
nce	Kool Tuches	Sporter construction of the same of the sa	. 6	1.0	1.4
					
5	Cotal Kool		11.2	12.0	12.5
	ACCURATION	Samme	-		

Assumption is most or all of SALEM Lights' volume will come from SALEM King. Other SALEM styles show growth, about offsets weakness of King.

 Kool King will not show much growth. Most of brand's gains will be in 100's and Lights

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RJR498277

10-YEAR FORECAST

CAMEL, DORAL, AND VANTAGE - BY STYLE

ocenia di	CAMEL,	DCRAL, AND	VANTAGE	<u>- 87 57:</u>	LES
			975	1980	1985
2 30000	MED S		3.6	2,4	1.4
	MEL Filter 🛴		1.1	1.2	1.3
	ta CAMEL		4.7	3.6	2.7
	RAZ Ater	.	. 6	. 6	. 6
	RAL Bethol		. 4	. 4	. 4
roduced (C.C.)	tal ODRAL		1.0	1.0	1.0
2 2					
	NTAGE Filte		1.8	2.9	3.6
	ş	3			
	NTAGE Menth		.3	. 7	1.0
					
	tal VANTAGE		2.1	3.6	4.6
	مُغُ				,

- Growth of CAMEL Filter not enough to offset decline of CAMEL Regular.
- Both styles of DORAL will hold about even.
- VANTAGE Filter will double share in 10 years Menthol will triple.

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HJR498272

10-YEAR TOLELAST

SO ! OF TOP EIGHT BEANDS

		FIRED ON	PANU 18 19	75_	
	Total Brand		1975	1580	1985
<i>r</i> \	Marlboro		15.7	17.3	18.5
	WINSTON		15.5	15.5	15.6
	Koc 1		11.2	12.0	12.5
RT	SALEH		8.5	8.5	8.4
					
	Top 4		20.9	53.3	55.0
	Pa Pall		7.9	5.9	4.2
	CAYL		4.7	3.6	2.7
7	Kent		4.3	3.3	2.7
nce	OB LEE		3.8	4.2	4.5
=					
	Total Top 8		71.5	70.3	69.1

- Top 4 brands will not change in ranking and their total share will increase.
- Current top 8 brands will continue to hold close to 70% of market.



Variable Fileson

SOM OF TUP EICE, F 1108

BALLO ON RANK IN 185

r \	Total Ero	<u>nd</u>	19 <u>75</u>	1980	<u>: 985</u>
	Marlboro		15.7	17.3	18.5
~	WINSTON		15.5	15.5	15.6
	Kgal		11.3	12,0	12.5
ا ترجم	SAL		٤.5	8.5	8.4
	VALLE		2.2	3.€	₹.6
	2 76 E		3.5	4.2	4.5
	Pall Mail		7.9	5.9	4.3
	CAST.		4.7	3.6	2.7
G					
<u></u>			69.4	70.6	71.0
		CAMEL tied with	Kent	in 1985 -	

- VANTAGE will become fifth largest brand in 1985. B & H also will improve its ranking.
- Top 8 brands in 1985 will have slightly larger share than same brands as a group had in 1970.

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BY (ATEGORIUS

10-YEAR TOPICASI SUM: - TOTAL NO. -FILTER TUB LINTER -

	Million				
7)					
			1975	1910	1985
×	Tota	il Kill-lifter	12.9	₽.6	4.9
	Total	iita	ε6.9	91.3	95.1
þ	To	lte.	59.1	€0.0	60.9
7	тоя	n Menth	27.8	31.3	34.2
luce	8				
	1				
	2000000000000000Å	2			

Switch from non-filter to filter will continue.

 Menthol filter will increase at much faster rate than non-menthol.

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RJR498282

75M00405

produced by RJRTC MANGENIA MANGENI

10-YUAR FORECAST

SHARE OF TOTAL NOW-FILTER	SHARE	OF CTAI	NON-FILTER
---------------------------	-------	---------	------------

1975	1980	1925
27.9	27.9	28.5

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RJR498283

75M00406

7)		10-YE	MT FUNECAST		
		: SHARE OF	FILTER CIGAR	UP TOS	
RJRT			1973	; <u>; 0</u>	1985
	Non-Wearnol		32.5	36.0	39.9
	Monutet		35.3	11.1	36.0
				 35.7	38.5
	Totallte		33.4	35.7	38.3
7					
ڼ					
2	ZZ				
,					
produced B					
	*				
				•	

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178498584

10-YEAR FORECAST

SOM - FILTERS BY LENGTH

	1975	1980	1965
	61.7	62.2	63.1
	23.9	26.3	28.5
* }	1.3	2.9	3.5
	25.2	29.1	32.0

length categories will grow, but faster in the longer lengths. The small gains in reasons solely from good increase by hi-fi

RJR498285

75M00408

10-YEAR FORECAST

SOM - FILTERS BY FLANCE LEVEL

	1075	1990	; <u>0 </u>
Total Full Flavor	64.1	64.2	64.9
	1 ~ 3	11.2	9.8
To Middle Clavor	12.1	11.4	,
ero minimum in Fig.	10.7	15.9	20.4

Flavor will at least maintain rent shares aided by MORE and new RJR 100 mm brand.

- the Flavor category will decline.
- Hi-Fi's are fastest growing flavor category will almost double share by 1985.

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			_:	
		1975	1980	1 85
Non-Menthol				
) F5's		10.5	26.2	26.4
00's		10.7	11.7	12.9
120's		. 6	. 9	1.2
		43.0	40.8	40.4
Z btal		41.8	40.8	40.4
Membrol 7				
2 5 5		15.3	15.0	14.7
100's		6.7	7.8	9.0
130's		. 3	. 6	. 8
	general			
ental 2		22.3	23.4	24.5
1170's				
Town Full Flav	/o.	64.1	64.2	64.9
Total nor	n-menthol full f	lavor w	ill decli	pe.

• Growth of full flavor menthols greater than decline of non-menthols, resulting in small growth for total category. However, menthol 85's will slip, more than offset by gains of 100's and 120's.

Strength in 100's - 120's not enough to offset

KJR498287

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weakness of B5's.

10-YEAR FOREMUT

SOM - MIRCLE FLAVOR BEN-MENTHOL AND MENTHOL - BY LENGTH

() Non-Menthol	1975	1980	1985
85's	5.2	3.7	2.5
100's	3.9	3.6	3.2
120's	2	. 8	. 9
Total	9.3	8.1	6.6
\mathbf{Z}			
erchol -			
85	1.0	. 8	.6
100	1.6	1.8	2.0
120'5	2	5	6
Total Total	2.8	3.1	3.2
Total Signature of the			
Godal Middle Flavor	12.1	11.2	9.8
	,		

on-menthol middle flavor shows weak trend; only 120 mm's

show a gain.

Mesthol middle flavor will have modest increase (all in longer lengths) but not enough to offset weakness of non-menthols.

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KJR498288

10-YEAR I LUCAST SOM - HI-FI NON-MENTHOL AND MENTHOL - BY LENGTH

	Menthol		1975	1280	1985
	85's	Š.	7.2	10.0	12.7
	100's		. 8	1.1	1.2
	120's		_	-	· •
	Total		8.0	11.1	13.9
	7				
1	Menthol 85's		2.5	4.5	6.2
	100		. 2	. 3	. 3
	120		40	***	
ed.	Total		2,7	4.8	6.5
<u> </u>	Total Hi-E		10.7	15.9	20.4
			10.7	¥3.9	20.4
00	• Both non-men	the and	menthols will	show good	growth in 85

No 120 mm brand is forecast.

				1	10-YEAR FOREC		
				•	BOX CATEGOR	<u>RY</u>	
	7						
							•
					1975	1980	1985
	IRT						
		fot	al Box		9.7	11.2	12.1
		jung.	Marlhoro	81 '5	6.6	6.0	C.9
			Marinoro		. 3	. 7	. 9
,			Pamer		. 5	. 4	. 4
(Saurtoga	120's	4	1.2	1.5
İ			Total 3 P	M Exands	B. 0	9.1	9.7
	Ō		A		• • • • • • • • • • • • • • • • • • • •		•
	0		Phontag	e held	82	81	2.0
					52		80
1							
	oduced				, but unless		
		ir	troduce s	uccessful	new brands,	P. M. will	continue
	2	\$ to	dominate	this mark	ket.		

ひ		T.JR SHARE UT	10-YEAR FORECAS		<u>9087</u>
produced by RJRTC	Total	Filter	1975 3.6 37.7 41.3	1986 4.3 37.9 42.2	1185 4.9 78.3 43.2
pro					-

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(1449859)

	,		10-YEAR FORMORS	T	
		FJ., SWARE 07 10	ana tanan Massayansa d	OF NORWEL 1721	TEGORY
		3	70 720 1101. 11 1. 21	<u> </u>	
			1975	109.	1985
	WINS	TON Super King	26.5	26.2	15.0
	MORE	7	4.4	7.2	٤.٥
	ew	E	-	3.2	7.9
			30.9	36.5	41.5
ı					
	3				
	Foduce.	January January 1			
,	7				
			•		
		·			

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•				
	i	0-YEAR FORECAS	5.r	
	R. F. SHARE CE	85 <u>'5 HI-F1 "6</u>	-MENTHOL CAT	LGCRY
		1975	1980	1965
WINST	ON Light	9.~	12.0	13.4
DORAL		8.3	6.0	4.7
C CANTA		55.0	29.0	28.3
ew E		-	4.C	9.4
E Sotal	Ž	43.0	51.0	\$5.8
ed .				
duce				
7				
2				-

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18448243

75M00416

OR MARE OF BOYS MENTHOL MORMAL CATHGORY

1975 27.9 1580 33.3 1985

30.6

52189 5332

171 54705

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				10-YEAR	FORECAS!	г	
7 \		RJR	SEI LE OF	100-125	MENTHOL	HOLMUL CATE	<u>con''</u>
IC				1.	<u>:·75</u>	1980]
	ST.IEM SU	per	K 1-ng-	2	5.€	35.7	
	WINSTON				4.3	5.6	
	MORE	4 •			4.3	7.1	
	liev Fra.	ds =			-	2.4	
by	ota			4	7.2	46.8	:
7							
oduced		7 7					
		1					
Ö						,	
DI							_

1985	1990	1:.75
32.7	35.7	35.€
3.1	5.6	4.3
8.2	7.1	4.3
6.1	2.4	-
50.1	A E B	47.5

10-YEAR POFECAST RUR SHARL OF HI-F1 65'S MENTHOL CATEGORY 1965 11.2 5.5 16.1 12.9 40.2 46.8 18.0

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-YEAR FOREUASP

ATEGORIES BY SEX

10-YELR FORDOMET

SHARD OF SMORERS - LY SIX

NON-FILTER, FILTER, NON-MENTHUL, AND MENTE IL

3			
	1975	1987	3985
	Non Women	nema	Men Women
Non	19.6 5.2	13.2 3.4	7.5 1.7
	81.4 53.8	86.6 96.6	98.3
Non-hol	5	•	
F Ler	59, 60.5	62.9 59.8	€6.9 58.5
Centhol Filte	F 21.9 33.2	23.9 36.8	25.6 39.8
2 2 1			
	• Tresident to File	ter Cigarettes - bo	oth sexes.
	• ITE	oer ergare reas - An	July Denver
	r 1	town will main wha	

- Non-menthol filters will gain share among men but slip a little among women.
- Menthols will continue to increase share among both sexes, and will continue to be more popular with women than with men.

10-YDT. PURECASI ESTIMATED SWARD OF SMOKERS -

)	<u>,</u>	BY FLAV	SER AND SE	X		
***			•	•		
7 \	1975		198	30		85
	Hen W	omer.	Men	Nomen	<u> </u>	Women
rotal Flavor	60.73	56.1	62.8	54.8	66.2	53.8
Middle Flavor	106	21.9	7.7	18.5	5.5	15.5
Tot		35.0	16.3	23.3	26.6	29.0
Pi M	10	15.8	10.5	- 3. 3		
	<u>a</u>					
roduced MAI				•		
	bonnoon bonnoo					
				•		
	, ,					

10-YEAR FORECAST ESTIMATED SHARE OF SMOKERS + 1 MON-MENTHOL FILTER CIGARETTES BY FLAVOR LEVEL AND SEX

į	ie	יח	-375	omen	1980 <u>Men</u> Wo	nen	Men 15	Women
	: 2		7	33.7	;4. 0	31.0	46.2	29.0
7. MA		•						9.0
***************************************	8	•		15.4	6.0	12.0	4.0	9.0
	6	3.	1	11.4	12.9	16.8	16.7	20.5
•	•		full d	Flavor	non-menthol	will	increase	

 Midfle-Flavor non-menthol will decline sharply among both sexes.

men, but slip among women.

 Hi-Fi non-menthol will about double share of smokers in next decade both sexes.

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HJH49B300

TOHYEAR FORE JAST

ESTIMATED SHAPE OF SMOKERS -

MENTHOL FILTER CLEARETTES

BY FLAVOR LEVEL AND SEX

;	·	1575		.	FF		_	380 380	Sas sa		Men	1985 Ro	nen
	Men		mer	<u>1</u>	<u></u>	en		<u> </u>	<u> </u>	•		-	
=	17.		22.	4	1	5 .	Ē		23.	8	20.0)	24.8
T	1.		6.	5		· ·	7		€.	5	1.5	5	6.5
	_		4.	4		3.			€.	5	4.3	ı	8.5
	2.		4.	•		٠.	7		٠.	,		-	
7 T •	•	Full	Fla	vor	and	1	ii-	·Fí :	Ment	hols	will	gain	
⊣		агоп	g bo	oth .	sexe	s.							

 Middle Flavor Menthols will slip among men, and hold about even among women.

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10-YEAR FORECAST

SHARE OF SMOKERS - NON-MENTHOL FILLER

RV	LENGTH	AND	5 E 🐇
~ -			~~.

	-						
		Men	1975 Somen	Men 15	30 <u>Women</u>	len 19	85 <u>Warren</u>
	\$5 mm						
	Non-menthol	47.8	36.8	48.1	33.8	48.8	30.5
	Menthol	15.9	17.3	16.5	17.ε	16.0	17.8
	Total	53.7	54.1	64.1	51.6	64.8	4E,3
(По Бо пт						
`	Non-tho!	11.8	23.8	14.7	26.0	17.7	28.0
	Menon .	5.9	15.9	6.0	19.0	10.0	22.0
			Spootees and the second			***************************************	
	Total	27.7	39.7	22.7	45.0	27.7	50.0
		5					·
		Am	ong men.	85 mm will	hold abou	t even	

- Among men, 85 mm will hold about even or gain slightly, both non-menthol and menthol. Among women, non-menthol 85's will decline sharply, but menthol 85's will show small gain.
- Long cigarettes will show good growth among both sexes, and for both non-menthols and menthols.

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As of 1975, the skew of smakers of nor-filter cigarettes is strongly toward older age groups.

This will become even more pronounced in the next decade.

For full flavor filter cigarettes, both nonmenthol and menthol, the skew in 1975 for both

sees is lowerd the younger age groups, particularly
mokers under 15 years of arc. For middle flavor
hi-fic garettes, the skew is toward middle
age and older smokers.

A good five and ten-year forecast of filter smoters preferences as to flavor level, by age groups, is mpossible for several reasons (the flakiness historical trend data, the difficulty of accurately forecasting the timing and extent of the trend to lower number cigarettes, and lack of knowledge about what advertising strategy key brands will follow). However, an educated guess is that the skews that exist in 1975 will continue but be less pronounced -- full flavor cigarettes will be relatively less popular with young smokers and hi-fi cigarettes will have relatively greater appeal.

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RJR49B303